Building Department

- Maintained an 89% customer satisfaction rating for five years through responsive stakeholder engagement.
- Consistently issued 1,000–1,500 permits per month, keeping plan review turnaround at 10 business days.
- Improved digital services by launching a Permit Fee Estimator and upgraded to ProjectDox 9.4.

BSO

- Managed command staff transitions with eight new appointments.
- Led Operation "Trigger Lock", seizing 48 firearms and arresting 139 individuals.
- Upgraded Real-Time Crime Center using in-house resources to reduce costs.
- Launched AI-driven gunshot detection sensors via EAGL Technologies, Inc.

Citywide Strategic Initiatives

- Finalized a \$2B Downtown Master Developer Agreement, projected to generate 8,000 jobs.
- Successfully negotiated the return of the Water Taxi
- Renegotiated FOPE contract and updated zoning fees, generating \$4M in new revenue.
- Secured \$5.2M in grants and \$85M in utility bond funding.
- Implemented cost-saving initiatives and compliance tools such as HB 1365 web reporting.

Community Redevelopment Agency

- Acquired 18 properties in 10 months to begin development of the New Downtown, including the Kwik Stop and Saxon Walls convenience stores
- Incentivized construction of The Vault Restaurant in Old Town
- Hunters Manor Subdivision Construction Commenced for a 59 single-family home subdivision.
- McNab House and Gardens in the Site Plan and design development process.

Community Programs and Outreach

- Secured a \$716,876 grant to expand Community Court services, enhancing support systems for participants.
- Housed 19 individuals and 6 families, including 5 children, through innovative housing initiatives.
- Built strong community partnerships to better coordinate services across organizations.
- Launched programs offering mental health counseling, job training, and financial literacy support.
- Created outreach strategies to increase access and create awareness of available community services.

Engineering Department

- Implemented concrete recycling in the Dixie Highway project, saving approximately \$100,000 annually.
- Developed multiple GIS tools and web applications to support business approvals, street programs, parks asset management, and redevelopment initiatives.
- Integrated Bluebeam software, LCP Tracker, and AI tools such as ChatGPT Team to improve project management, labor compliance, and document efficiency.

Environmental Services

- Held 13 hazardous waste events with 2,000+ residents, safely disposing of over 47 tons of waste.
- Diverted 1.3 million pounds of waste from landfills through the composting program.
- Led 10 Clean Street events and mitigated 600+ tons of illegal dumping.
- Remediated 100+ homeless camps through collaboration with BSO.
- Monitored and protected over 500 sea turtle nests.

Facilities

- Completed major HVAC and fire suppression system repairs at the Pier Garage.
- Retrofitted lighting citywide with LED fixtures, saving \$100,000 in energy costs since 2018.
- Upgraded HVAC units for 20–30% energy savings and better system controls.
- Renovated multiple parks, saving up to 75% versus building new construction.
- Refurbished 12 bus shelters, avoiding \$300,000 in rebuild costs.

Finance Department

- Achieved 12 straight years of clean financial audits.
- Transitioned vendor payments to ACH for greater efficiency.
- Closed the first phase of \$86M in revenue bonds for water and wastewater improvements.

Fire Department

- Completed reaccreditation with CFAI, affirming operational excellence and risk reduction.
- Enhanced emergency services by acquiring new ladder trucks and maintaining ISO Class 1 status.
- Supported the COPCN renewal for Lauderdale-by-the-Sea's ALS transport license.
- Recruited and onboarded seven new firefighters.

GO Bond Program

- Completed 72% of 25 GO Bond projects, including Fire Station #52, Ocean Rescue Building, and Dixie Highway Segment 2.
- Advanced design and funding for major infrastructure projects like McNab Road and Riverside Drive.
- Designed Dixie Highway fencing to prevent train-related fatalities.
- Received multiple AIA awards for excellence in public design and community facilities.

Housing and Urban Improvement

- Allocated 100% of CDBG funds to assist low/moderate-income households.
- Provided homebuying assistance to 16 residents and completed 44 home rehabilitations.
- Built or sold 18 affordable homes and supported two major rental projects.
- Assisted 2,242 residents through partnerships with nonprofits.
- Distributed \$341K in COVID-19 rental relief.

Human Resources

- Implemented ChatGPT Team to streamline operations across departments.
- Successfully concluded FOPE union negotiations amid new state rulings.
- Launched a wellness website, supported trauma response, and improved benefits administration.
- Digitized all terminated personnel files and 25% of active files.
- Lowered the city's vacancy rate from 8% to 6%.

IT Department

- Rolled out Grammarly and ChatGPT Team to improve digital workflows.
- Installed surveillance cameras and LPR systems across 11 city sites.
- Secured a \$700,000 grant for security infrastructure.
- Upgraded 850 computers to Windows 11.
- Achieved NIST compliance in line with Florida statutes.

Parking

- Secured \$195,000 to expand the micro-transit system into Harbor Village.
- Added 200 parking spaces through a new agreement with Amkin Properties.
- Collaborated on a \$20M EPA Climate Justice Grant application for transit expansion.

Marketing

- Earned the American Marketing Association's Digital and Social Media Campaign of the Year award for the "Love Always, Pompano" campaign.
- Supported 593 events and programs—averaging over 11 weekly events and spanning 14 City departments— executing comprehensive marketing efforts.

Parks & Recreation

- Approved the construction of a Skate Park and implemented a new department onboarding process.
- Earned multiple state awards for events and launched a violin program citywide.
- Updated policy manuals, streamlined rentals, and improved operational transparency.

Planning and Zoning

- Prepared land use plan amendments for the Pompano Airpark, enabling aviation-related development.
- Revised downtown zoning to allow height increases in exchange for public parking.
- Updated FEMA and stormwater retention standards in Chapter 152.
- Increased planning fees for the first time in a decade.
- Brought plan reviews in-house, saving \$225,000 annually.

Public Works

- Established the Barrington Irving Technical Training School (BITTS) at Pompano Air Park for STEM-based aviation career training.
- Advanced the City's EV goals by preparing to transition 5% of the light-duty fleet to electric vehicles by 2025.
- Created 1,500 SF of new dunes and removed invasive plants from 2,000 SF of existing dunes under the Adopt-a-Dune program.
- Replaced beach playground equipment with a \$350,000 investment, including modern safety surfaces.

Real Property

- Acquired key properties for parks and affordable housing, supporting CRA redevelopment.
- Executed a Broward County property swap to aid Downtown revitalization.

Strategic Communications

- Engaged 15.1 million people on social media by sharing essential City information, events, campaigns, and more, enhancing community awareness and outreach.
- Expanded the reach of the City's monthly digital newsletter to 70,159 recipients—an increase of over 30,000 since 2023.
- Produced, filmed, and edited 45 original programming videos, doubling the output from 2023.
- Professionally planned, managed, and executed 15 high-profile Special City events.

Utilities

- Maintained 100% environmental compliance while handling a 7.8% increase in lab testing without new hires.
- Completed a lead and copper pipe inventory, confirming no lead pipes in City systems.
- Earned multiple industry awards for energy efficiency and stormwater excellence.
- Strengthened storm resilience by upgrading infrastructure at the water plant.