



**CITY OF POMPANO BEACH
ADVISORY BOARD / COMMITTEE
APPLICATION**

CITY OF POMPANO BEACH
OFFICE OF THE CITY CLERK
2017 APR 11 PM 2:39

City Clerk's Office Phone: 954-786-4611 Fax: 954-786-4095
Post Office Drawer 1300, Pompano Beach, FL 33061
www.pompanobeachfl.gov

Mr. ___ Mrs. ___ Ms. ___ Miss Name: Kerry-Ann Parsons
(Optional)

Residence Information:

Home Address: 3030 NE 11th Ave
City/State/Zip: Pompano Beach, FL, 33064
Home Phone: 954-729-3072 Cell Phone: _____
Email: kerryparse@gmail.com Fax: _____

Business Information:

Employer/Business Name: Security First Insurance
Current Position / Occupation: Investigator
Business Address: 140 S. Atlantic Ave
City/State/Zip: Ormond Beach, FL
Business Phone: 386-301-4050 Fax: _____ Email: _____

Are you a U.S. Citizen? Yes No ___
Are you a resident of Pompano Beach? Yes No ___ Reside in District: 1 ___ 2 3 ___ 4 ___ 5 ___
Do you own real property in Pompano Beach? Yes No ___
Are you a registered voter? Yes No ___
Have you ever been convicted of a felony? Yes ___ No
Current or prior service on governmental boards and/or committees: None

Please make a check next to the Advisory Boards/Committees you would like to serve on:

<input type="checkbox"/> Affordable Housing	<input type="checkbox"/> Cultural Arts	<input checked="" type="checkbox"/> Parks and Recreation
<input checked="" type="checkbox"/> Air Park	<input type="checkbox"/> Education	<input checked="" type="checkbox"/> Planning & Zoning/Local Planning Agency
<input type="checkbox"/> Architectural Appearance	<input type="checkbox"/> Emergency Medical Services	<input type="checkbox"/> *Police & Firefighter's Retirement System
<input type="checkbox"/> Nuisance Abatement Board	<input type="checkbox"/> *Employee's Board of Appeals	<input checked="" type="checkbox"/> Pompano Beach Economic Development Council
<input type="checkbox"/> Charter Amendment	<input type="checkbox"/> Employee's Health Insurance	<input type="checkbox"/> Public Art Committee
<input checked="" type="checkbox"/> Community Appearance	<input type="checkbox"/> *General Employee's Retirement System	<input type="checkbox"/> Recycling & Solid Waste
<input type="checkbox"/> *Community Development(CDAC)	<input type="checkbox"/> Golf	<input type="checkbox"/> Sand & Spurs Riding Stables
<input type="checkbox"/> CRA East	<input type="checkbox"/> Historic Preservation	<input type="checkbox"/> Marine
<input type="checkbox"/> CRA West	<input type="checkbox"/> *Housing Authority of Pompano Beach	<input type="checkbox"/> *Unsafe Structures
		<input type="checkbox"/> *Zoning Board of Appeals

*Financial Disclosure Form is required, if appointed to serve, upon appointment and upon resignation/retirement.

In addition a Resume may be attached

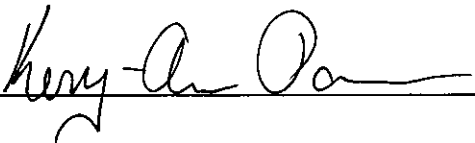
Education: B.A - Business Administration

Experience: N/A.

Past Positions: N/A . Attempting to volunteer w/ City Commission.

Hobbies: Cycling, volunteering at Habitat for Humanity

Making any false statements herein may be cause for revocation by the City Commission of any appointment to a Board/Committee.

Signature: 

Date: 4/6/2017

Initials of Clerk or Deputy: _____

Date received or confirmed: _____

Please check one: New Application Currently Serving on Board Updated Information

Note: Application is effective for one year from date of completion. If you have any questions on the above, please call the City Clerk's Office at: 954-786-4611, or send via fax to: 954-786-4095.

Kerry-Ann Parsons

3030 NE 11th Ave
Pompano Beach, FL 33064

954-729-3072

EMPLOYMENT

10/2015-Present **SIU Case Manager** Security First Insurance Co.

Key Achievements

- Investigate major case and individual property losses for potential fraud

10/2013-10/2016 **Property Claims Adjuster** Crawford & Company

Key Achievements

- Worked closely with FPI's SIU to investigate suspected fraudulent activity among law firms, loss consultants and service providers. Evaluated files and recommended EUOs and experts when necessary.
- Performed task assignments and full adjustments for residential and commercial property assignments
- Prepared estimates up to \$100,000 among various coverage lines

3/2012-10/2013 **Independent Field Adjuster** Florida Peninsula
Claim Services

Key Achievements

- Worked independently to conclude property claims ranging from \$1500-\$105,000.00 for causes including but not limited to fire, theft, clean and black water losses, wind.
- Worked closely with SIU on claims involving suspicious thefts, water losses, dropped objects and residency issues.
- Handpicked by carrier's litigation department to re-create estimates based on available file information e.g., expert reports, recorded statements and others scopes.

3/2011 – 2/2012 **Operations Manager** Trane Residential

Key Achievements

- Managed 4 Inside Sales Specialists and 1 warehouse manager in call center environment
- Implemented and led monthly training sessions on inside sales productivity, intentional sales calls and developing end customers
- Worked with Regional Finance Manager to develop annual expense budget
- Worked closely with deployment specialist to monitor and forecast \$3.3M of local stock in 5 warehouses

Kerry-Ann Parsons

2007 – 2011

Inside Sales Specialist

Trane Residential

Key Achievements

- Managed territory up to \$2.7M
- Consistently surpassed commercial budget. Averaged 48% over budget from 2007 through 4Q 2010, surpassed total sales budget 4th qtr 2010.
- Responsible for training 4 Inside Sales Specialists and 4 Territory Managers since 2008

2006-2007

Property Claims Adjuster

Nationwide Insurance

Key Achievements

- Investigated residential property claims in Dade and Broward County using Xactimate software
- \$10,000 pay authority, highest limit of all adjusters under supervisor
- Responsible for fair and quick negotiations with Public Adjusters, unrepresented Insured parties and third party vendors

2003-2006

SIU PIP Adjuster

Allstate Insurance

Key Achievements

- Responsible for investigating fraudulent Personal Injury Protection claims throughout Florida
- Analyzed and manipulated large amounts of billing data to decipher if medical clinics were billing for services not rendered based on location, limits of staff and if medical personnel were licensed and equipped to render the medical treatment billed
- Worked closely with Department of Insurance Fraud and the National Insurance Crime Bureau to gather information necessary to prosecute medical facilities suspected of fraud

EDUCATION/SKILLS/TRAINING

- B.A. Business Administration - University of Florida 2003
- 0520 Adjusters License – E106803 active and in good standing
- Fraud Claim Law Associate November 2005
Property Claim Law Associate – April 2013
- Proficient in Xactimate 28
- Proficient in Microsoft Access, Word, Excel, PowerPoint, FrontPage and Outlook
Executive Training Center – Certified Access 2004
- Fred Pryor coursework - Criticism & Discipline Skills for Managers & Supervisors 2011
- PTC 1 – Core Property Adjusting Principles 2014

VOLUNTEER

- Habitat for Humanity Broward County – Volunteer Leader 700+ hours since 2006. Responsible for teaching volunteers how to install trusses, roofs and shrubbery to meet Florida building code