



Florida's Warmest Welcome

**City of Pompano Beach
UTILITIES ADMINISTRATION**

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MEMORANDUM No.26-55

DATE: June 12th, 2026
TO: Gregory P. Harrison, City Manager
VIA: Brian Donovan, Assistant City Manager
FROM: Renuka Mohammed, Utilities Director
CC: Nathaniel Watson, Utilities Field Superintendent
Mondy Claude, Utilities Business Operations Analyst
SUBJECT: National Metering Services Piggyback Agreement

Purpose

To obtain City Commission approval authorizing the execution of a piggyback agreement with National Metering Services (NMS), Inc., for supplemental water meter replacement services via the City of Zephyrhills' General Construction Continuing Services Agreement No. 41-25-15.

Background

The Utilities Department purchased approximately 19,350 replacement meters and backflow devices through the Series 2024 Water and Wastewater Bond Program to support the City's meter replacement program and improve system reliability and meter accuracy. National Metering Service (NMS) was initially contracted via Resolution 2025-85 to assist with the meter changeouts. During the initial period, an NMS-specific "metering interface system" was developed, in conjunction with IT and Utilities Customer Service, to ensure the proper transfer of information from the old to the new meters and integration into the City's customer service billing system.

As of February 6, 2026, the NMS agreement and contract under Resolution 2025-85 have expired, with NMS installing approximately 3672 meters during their on-site period. In the interim, the Utilities Department has been performing water meter and backflow replacements with in-house personnel to ensure continuity of metering and billing functionality. As of May 2026, a total of 5,975 meters have been changed, with approximately 13,375 remaining.

At this time, the Department is seeking to piggyback a new contract with NMS under the City of Zephyrhills' General Construction Continuing Services Agreement No. 41-25-15, which allows for the labor costs associated with meter changeouts. The initial term of the agreement is 3 years, ending in July 2028, with additional renewals available. The proposed agreement will provide supplemental assistance for approximately 5,000 to 7,500 water meter replacements on an as-needed basis. The Department intends to continue using in-house staff for daily operations while leveraging contractor support to improve replacement timelines, address workload demands, and reduce the operational backlog.

Fiscal Impact

Funding in the amount of \$933,437.07 is available in Account No. 420-7765-533.65-11 to support the project.

Supports Strategic Goals, Objectives, Policies

Strategic Plan: Goal 4 (Item 6): Superior Capacity for Growth through Quality, Sustainable Development - Expand and enhance utility infrastructure - water, wastewater, and stormwater.

Recommendation

Utilities recommends that the City Commission approve and authorize execution of the piggyback agreement with National Metering Services, Inc. for supplemental water meter replacement services.

Applicable Attachments

- RFP 2025-004 – City of Zephyrhills General Construction Services
- National Metering Services Agreement & Pricing with City of Zephyrhills
- National Metering Services Piggyback Agreement with City of Pompano Beach
- Prior Resolution 2025-85