

FIRST AMENDMENT

No. 12617

THIS IS A FIRST AMENDMENT to the Service Contract No. 2132 dated _____, between:

CITY OF POMPANO BEACH, a municipal corporation of the State of Florida, whose address is 100 West Atlantic Boulevard, Pompano Beach, Florida 33060, hereinafter referred to as “CITY,”

and

SFM JANITORIAL SERVICES, LLC, a Florida limited liability company, having its office and place of business at 7500 NW 74th Ave, Medley, Florida 33166, hereinafter referred to as “CONTRACTOR.”

WHEREAS, the parties entered into Service Contract No. 2132 for janitorial services on October 26, 2023, ("Original Agreement"), and approved by City Resolution No. 2024-17; and

WHEREAS, the CITY and CONTRACTOR have mutually agreed to amend certain terms and conditions and to extend the Original Agreement for one (1) additional one-year period.

WITNESSETH:

IN CONSIDERATION of the mutual terms, conditions, promises, covenants and payments herein set forth CITY and CONTRACTOR agree as follows:

1. Each “WHEREAS” clause set forth above is true and correct and herein incorporated by this reference.

2. The Original Agreement No. 2132 effective October 26, 2023, approved and adopted by Resolution No. 2024-17, a copy of which is attached hereto and made a part hereof as Exhibit "A," shall remain in full force and effect for the new contract extension term except as specifically amended herein below.

3. The parties hereto agree to extend the Original Agreement No. 2132 for one (1) additional one-year period, ending October 25, 2025 under the same terms and conditions.

4. That Article 7., "Price Formula, Payment and Invoices," of the Original Agreement is hereby amended to read as follows:

7. *Price Formula, Payment and Invoices.*

A. Price Formula. City agrees to pay Contractor for performance of the Work set forth in this Agreement as follows:

Services not to exceed ~~one hundred forty five thousand, nine hundred and ninety two thousand dollars (\$145,992.00), billed at a monthly rate of eleven thousand, three hundred twenty seven dollars and ninety two cents (\$11,327.92) the following amounts per each year this Agreement is in place at a 4.5% increase as described in Exhibit "A."~~

2023 – 2024: \$145,992.00
2024 – 2025: \$149,361.24
2025 – 2026: \$153,379.19
2026 – 2027: \$161,048.15
2027 – 2028: \$173,932.00

5. This Agreement shall bind the parties and their respective executors, administrators, successors and assign and shall be fully effective as though the extension had been originally included in the Agreement.

THE REMAINDER OF THE PAGE IS INTENTIONALLY LEFT BLANK

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed the day and year hereinabove written.

Attest:

CITY OF POMPANO BEACH

KERVIN ALFRED, CITY CLERK

By: _____
REX HARDIN, MAYOR

(SEAL)

By: _____
GREGORY P. HARRISON, CITY MANAGER

APPROVED AS TO FORM:

MARK E. BERMAN, CITY ATTORNEY

“CONTRACTOR”

SFM Janitorial Services, LLC

Witnesses:

[Signature]

ISRAEL ROSADO
(Print or Type Name)

[Signature]
Rosendo Lopez
(Print or Type Name)

By: *[Signature]*
Christian H. Infante, Manager

SFM Services, Inc.

By: *[Signature]*
Jose Infante, Manager

STATE OF FLORIDA

COUNTY OF Miami-Dade

The foregoing instrument was acknowledged before me, by means of physical presence or online notarization, this 16th day of October, 2024, by Christian H. Infante and Jose Infante as Managers of SFM Janitorial Services, LLC, a Florida limited liability company on behalf of the company. They are personally known to me or who have produced n/a (type of identification) as identification.

NOTARY'S SEAL:



[Signature]
NOTARY PUBLIC, STATE OF FLORIDA

Vanezza D. Rivera
(Name of Acknowledger Typed, Printed or Stamped)

HH 342140
Commission Number

Certificate of Insurance (Con't)

OTHER Coverage

| INSR LTR | TYPE OF INSURANCE | ADDL INSR | WVD SUBR | POLICY NUMBER | EFFECTIVE DATE (MM/DD/YY) | EXPIRATION DATE (MM/DD/YY) | LIMIT |
|-------------|-------------------|--------------|-------------|---------------|------------------------------|-------------------------------|--------------|
| D | Crime | | | BDJD77677105 | 03/01/2024 | 03/01/2025 | \$500,000 |
| | | | | | | | Ded: \$5,000 |

RESOLUTION NO. 2024- 17

**CITY OF POMPANO BEACH
Broward County, Florida**

A RESOLUTION OF THE CITY COMMISSION OF THE CITY OF POMPANO BEACH, FLORIDA, APPROVING AND AUTHORIZING THE PROPER CITY OFFICIALS TO EXECUTE A SERVICE CONTRACT BETWEEN THE CITY OF POMPANO BEACH AND SFM JANITORIAL SERVICES, LLC TO PROVIDE JANITORIAL SERVICES; PROVIDING AN EFFECTIVE DATE.

BE IT RESOLVED BY THE CITY COMMISSION OF THE CITY OF POMPANO BEACH, FLORIDA:

SECTION 1. That a Service Contract (No. 2132) between the City of Pompano Beach and SFM Janitorial Services, LLC. to provide janitorial services, a copy of which Contract is attached hereto and incorporated by reference as if set forth in full, is hereby approved.

SECTION 2. That the proper City officials are hereby authorized to execute said Contract between the City of Pompano Beach and SFM Janitorial Services, LLC.

SECTION 3. This Resolution shall become effective upon passage.

PASSED AND ADOPTED this 24th day of October, 2023.

DocuSigned by:
Rex Hardin
502CB780EB3F480...
REX HARDIN, MAYOR

ATTEST:

DocuSigned by:
Kervin Alfred
D1C913A8ED334CA...
KERVIN ALFRED, CITY CLERK



SERVICE CONTRACT

No. 2132

THIS AGREEMENT is made and entered into on October 26, 2023, by the City of Pompano Beach (“City”) and SFM Janitorial Services, LLC, a Florida limited liability company (“Contractor”).

WHEREAS, City requires services which Contractor is capable of providing under the terms and conditions described herein; and

WHEREAS, Contractor is able and prepared to provide such services to City under the terms and conditions set forth herein.

NOW, THEREFORE, in consideration of those mutual promises and the terms and conditions set forth hereafter, the parties agree as follows:

1. *Contract Documents.* This Agreement consists of the Scope of Work (“Exhibit A”), the Insurance Requirements (“Exhibit “B”), and Solicitation & Contractor’s Response E-24-23 (“Exhibit C”), all of which are attached and made a part of this Agreement. In the event of any conflict or inconsistency between this Agreement and the provisions in the incorporated Exhibits, resolution shall be attained by giving precedence in the following order: (i) this Agreement, (ii) Exhibit “A”, and (iii) Exhibit “C”.

2. *Purpose.* City contracts with Contractor to provide janitorial services upon the terms and conditions set forth herein.

3. *Scope of Work.* Contractor shall provide the Scope Services set forth in Exhibit “A” and insurance set forth in Exhibit “B” both attached hereto and made a part hereof. If the Work requires Contractor to provide materials or complete the Work within a specified time frame or in accordance with certain plans and specifications, these terms and conditions shall be set forth and included in Exhibit A and Contractor agrees to provide said materials or Work in accordance therewith. Contractor and Contractor’s heirs, executors, administrators, successors and assigns, do hereby agree to full performance of all covenants contained herein on Contractor’s part.

4. *Term of Contract.* This Contract shall be for a term of one (1) year beginning with the date this Contract is fully executed by both parties.

5. *Renewal.* In the event City determines Contractor to be in full compliance with this Agreement and Contractor’s performance thereunder to be satisfactory, then City, with City Commission approval, shall have the option to renew this Agreement for an additional four (4) one (1) year terms.

6. *Maximum Obligation.* City agrees to pay Contractor for performing the Work and providing the required insurance.

7. *Price Formula, Payment and Invoices.*

A. *Price Formula.* City agrees to pay Contractor for performance of the Work set forth in this Agreement as follows:

B.

Services not to exceed one-hundred forty-five thousand, nine hundred and ninety-two dollars (\$145,992.00), billed at a monthly rate of eleven thousand, three hundred twenty-seven dollars and ninety-two cents (\$11,327.92).

B. *Payment.* All payments by City shall be made after the Work has been verified and completed. Unless disputed by City as provided herein, upon City's receipt of a Proper Invoice as defined in § 218.72, Florida Statutes, as amended, City shall forward Contractor payment for (i) construction services defined as all labor, services, and materials provided in connection with the construction, alteration, repair, demolition, reconstruction, or any other improvement to real property that require a license under Parts I and II of Chapter 489, Florida Statutes, within twenty-five (25) business days and (ii) forty five (45) days for all goods and services provided other than construction services.

City may temporarily remove for review any disputed amount, by line item, from an invoice and shall timely provide Contractor written notification of any such disputed charge. Contractor shall provide clarification and a satisfactory explanation to City, along with revised copies of all such documents if inaccuracies or errors are discovered, within ten (10) days of receipt of City's notice of the disputed amount

In the event City has a claim against Contractor for Work performed hereunder which has not been timely remedied in accordance with the provisions of this Article 7, City may withhold payment for the contested amount, in whole or in part, to protect itself from loss on account of defective Work, claims filed or reasonable evidence indicating probable filing of claims by other parties against Contractor, and/or Contractor's failure to make proper payments to subcontractors or vendors for material or labor. When the reason(s) for withholding payment are removed or resolved in a manner satisfactory to City, payment shall be made.

Resolution of improper payment requests or invoices shall be in accordance with § 218.76, Florida Statutes, as amended.

C. *Invoices.* Contractor shall submit invoices to City on a monthly basis.

8. *Disputes.* Any factual disputes between City and the Contractor in regard to this Agreement shall be directed to the City Manager for the City, and such decision shall be final.

9. *Contract Administrators, Notices and Demands.*

A. *Contract Administrators.* During the term of this Agreement, the City's Contract Administrator shall be George Buenaventura and the Contractor's Contract Administrator shall be provided by Contractor upon commencement of services (or their authorized written designee) as further identified below.

B. *Notices and Demands.* A notice, demand, or other communication hereunder by either party to the other shall be effective if it is in writing and sent via email, facsimile, registered or certified mail or other trackable delivery service, postage prepaid to the representatives named below or is addressed and delivered to such other authorized representative at the address as that party, from time to time may designate in writing and forward to the other.

If to Contractor: Christian Infante
7500 NW 74th Avenue
Medley, FL 33166
Office: (305)818-2424 Ext.1117
Email: cinfante@sfmservices.com

If to City: George Buenaventura, Contract Administrator
100 West Atlantic Blvd
Pompano Beach, FL 33060
Office: 954-786-4108
Email: George.Buenaventura@copbfl.com

With a copy to: Antonio Pucci, Contract Manager
100 West Atlantic Blvd.
Pompano Beach, FL 33060
Phone: 954-786-5574
Email: antonio.pucci@copbfl.com

10. *Ownership of Documents and Information.* All information, data, reports, plans, procedures or other proprietary rights in all Work items, developed, prepared, assembled or compiled by Contractor as required for the Work hereunder, whether complete or unfinished, shall be owned by the City without restriction, reservation or limitation of their use and made available at any time and at no cost to City upon reasonable written request for its use and/or distribution as City deems appropriate provided City has compensated Contractor for said Work product. City's re-use of Contractor's Work product shall be at its sole discretion and risk if done without Contractor's written permission. Upon completion of all Work contemplated hereunder or termination of this Agreement, copies of all of the above data shall be promptly delivered to the City's Contract Administrator upon written request. The Contractor may not disclose, use, license or sell any work developed, created, or otherwise originated hereunder to any third party whatsoever. The rights and obligations created under this Article shall survive the termination or expiration of this Agreement.

To the extent it exists and is necessary to perform the Work hereunder, City shall provide any information, data and reports in its possession to Contractor free of charge.

11. *Termination.*

A. *Termination for Breach or Default.* Breach or default of any of the covenants, duties, or terms of this Agreement shall be cause for termination, in whole or in part, of this Agreement. In the event of a breach or default, the defaulting party shall be given written

notice in accordance with Article 9 herein which describes in reasonable detail the alleged breach or default and ten (10) calendar days to cure same. Failure to cure all such described defects within the required time period shall result in termination of this contract with written notice to Contractor.

B. Termination for Convenience. City retains the right to terminate this Agreement for convenience upon ten (10) business days written notice to Contractor in accordance with Article 9 herein. Such Notice of Termination may include City's proposed Transition Plan and timeline for terminating the Work, requests for certain Work product documents and materials, and other provisions regarding winding down concerns and activities. City shall compensate Contractor for all authorized Work satisfactorily performed through the termination date under the payment terms set forth in Article 7 above and all Work product documents and materials shall be delivered to City within ten (10) business days from the Notice of Termination. If any Work hereunder is in progress but not completed as of the date of the termination, then upon City's written approval, this Agreement may be extended until said Work is completed and accepted by City.

12. *Force Majeure.* Neither party shall be obligated to perform any duty, requirement or obligation hereunder if such performance is prevented by fire, hurricane, earthquake, explosion, war, civil disorder, sabotage, accident, flood, acts of nature or by any reason of any other matter or condition beyond the control of either party which cannot be overcome by reasonable diligence and without unusual expense ("Force Majeure"). In no event shall economic hardship or lack of funds be considered an event of Force Majeure. If either party is unable to perform or delayed in their performance of any obligations hereunder by reason of any event of Force Majeure, such inability or delay shall be excused at any time during which compliance therewith is prevented by such event and during such period thereafter as may be reasonably necessary for either party to correct the adverse effect of such event of Force Majeure.

Contractor must follow all Federal, State, County, and City safety guidelines, including all CDC safety guidelines in effect during the term of the program, including but not limited to social distancing, and personal protection equipment. Inability to conduct the program and follow any and all required safety guidelines applicable to the COVID-19 virus or other similar pandemic or emergency, or failure to follow such requirements, including but not limited to, social distancing, shall constitute grounds for immediate cancellation of this Agreement unilaterally by the City upon written notice, which may be provided via electronic mail.

13. *Insurance.* Contractor shall maintain insurance in accordance with Exhibit "B" throughout the term of this Agreement.

14. *Indemnification.* Except as expressly provided herein, no liability shall attach to the City by reason of entering into this Agreement.

A. Contractor shall at all times indemnify, defend, save and hold harmless the City, its officers, officials, employees, volunteers and other authorized agents from and against any and all claims, demands, suit, damages, attorneys' fees, fines, losses, penalties, defense costs or liabilities suffered by the City arising directly or indirectly from Contractor's performance under this Contract, including but not limited to, any act, breach, omission, negligence, recklessness or

misconduct of Contractor and/or any of its agents, officers, or employees hereunder, including any inaccuracy in or breach of any of the representations, warranties or covenants made by the Contractor, its agents, officers and/or employees, in the performance of services of this contract. Contractor agrees to investigate, handle, respond to, provide defense for, and defend any such claims at its sole expense and to bear all other costs and expenses related thereto, even if the claim(s) is/are groundless, false or fraudulent. To the extent considered necessary by City, any sums due Contractor hereunder may be retained by City until all of City's claims for indemnification hereunder have been settled or otherwise resolved, and any amount withheld shall not be subject to payment of interest by City.

B. Contractor acknowledges and agrees that City would not enter into this Agreement without Contractor's indemnification of the City. The parties agree that one percent (1%) of the total compensation paid to Contractor hereunder shall constitute specific consideration to Contractor for the indemnification provided under this Article and these provisions shall survive expiration or early termination of this Agreement.

15. *Sovereign Immunity.* Nothing in this Agreement shall constitute a waiver by the City of its sovereign immunity limits as set forth in section 768.28, Florida Statutes. Nothing herein shall be construed as consent from either party to be sued by third parties.

16. *Non-Assignability and Subcontracting.*

A. *Non-Assignability.* This Agreement is not assignable and Contractor agrees it shall not assign or otherwise transfer any of its interests, rights or obligations hereunder, in whole or in part, to any other person or entity without City's prior written consent which must be sought in writing not less than fifteen (15) days prior to the date of any proposed assignment. Any attempt by Contractor to assign or transfer any of its rights or obligations hereunder without first obtaining City's written approval shall not be binding on City and, at City's sole discretion, may result in City's immediate termination of this Agreement whereby City shall be released of any of its obligations hereunder. In addition, this Agreement and the rights and obligations herein shall not be assignable or transferable by any process or proceeding in court, or by judgment, execution, proceedings in insolvency, bankruptcy or receivership. In the event of Contractor's insolvency or bankruptcy, City may, at its option, terminate and cancel this Agreement without any notice of any kind whatsoever, in which event all rights of Contractor hereunder shall immediately cease and terminate.

B. *Subcontracting.* Prior to subcontracting for Work to be performed hereunder, Contractor shall be required to obtain the written approval of the City's Contract Administrator. If the City's Contract Administrator, in his/her sole discretion, objects to the proposed subcontractor, Contractor shall be prohibited from allowing that subcontractor to provide any Work hereunder. Although Contractor may subcontract Work in accordance with this Article, Contractor remains responsible for any and all contractual obligations hereunder and shall also be responsible to ensure that none of its proposed subcontractors are listed on the *Convicted Vendors List* referenced in accordance with the provisions of Article 28 below.

17. *Performance Under Law.* The Contractor, in the performance of duties under the Agreement, agrees to comply with all applicable local, state and/or federal laws and ordinances including, but not limited to, standards of licensing, conduct of business and those relating to criminal activity, and the Americans with Disabilities Act (ADA).

18. *Audit and Inspection Records.* The Contractor shall permit the authorized representatives of the City to inspect and audit all data and records of the Contractor, if any, relating to performance under the contract until the expiration of three years after final payment under this contract.

The Contractor further agrees to include in all his subcontracts hereunder a provision to the effect that the subcontractor agrees that City or any of their duly authorized representatives shall, until the expiration of three years after final payment under the subcontractor, have access to and the right to examine any directly pertinent books, documents, papers and records of such subcontractor, involving transactions related to the subcontractor.

19. A. *Adherence to Law.* Both parties shall adhere to all applicable laws governing their relationship with their employees including, but not limited to, laws, rules, regulations and policies concerning worker's compensation, unemployment compensation and minimum wage requirements.

B. *Conflict of Interest.* During the time period this Agreement is in effect, Contractor, its employees subcontractors, and agents shall not engage in any conduct or activities that would constitute a conflict of interest, and shall otherwise avoid any appearance of such conflict of interest. Additionally, Contractor, its employees subcontractors, and agents shall refrain from acting adverse to the City's interest in promoting the goals and objectives of this Agreement. Any potential such conflict of interest must be reported to the City and may be waived only upon additional review and approval by the City Manager.

Furthermore, none of Contractor's employees, subcontractors, and agents shall, during the term of this Agreement, serve as an expert witness against City in any legal or administrative proceeding in which he, she, or Contractor is not a party, unless compelled by court process. Further, such persons shall not give sworn testimony or issue a report or writing, as an expression of his or her expert opinion, which is adverse or prejudicial to the interests of City in connection with any such pending or threatened legal or administrative proceeding unless compelled by court process. The limitations of this section shall not preclude Contractor or any persons in any way from representing themselves, including giving expert testimony in support thereof, in any action or in any administrative or legal proceeding.

The existence of any such conflict of interest, or evidence of non-compliance with the above paragraphs, may serve as grounds for termination of this Agreement pursuant to Paragraph 11, Termination.

20. *Independent Contractor.* The Contractor shall be deemed an independent Contractor for all purposes, and the employees of the Contractor or any of its contractors, subcontractors and the employees thereof, shall not in any manner be deemed to be employees of City. As such, the employees of the Contractor, its Contractors or subcontractors, shall not be

subject to any withholding for tax, social security or other purposes by City, nor shall such Contractor, subcontractor or employee be entitled to sick leave, pension benefits, vacation, medical benefits, life insurance, workers or unemployment compensation or the like from City.

21. *Contractor cooperation.* The Contractor recognizes that the performance of this contract is essential to the provision of vital public services and the accomplishment of the stated goals and mission of City. Therefore, the Contractor shall be responsible to maintain a cooperative and good faith attitude in all relations with City and shall actively foster a public image of mutual benefit to both parties. The Contractor shall not make any statements or take any actions detrimental to this effort.

22. *Public Records.*

A. The City of Pompano Beach is a public agency subject to Chapter 119, Florida Statutes. The Contractor shall comply with Florida's Public Records Law, as amended. Specifically, the Contractor shall:

1. Keep and maintain public records required by the City in order to perform the service.

2. Upon request from the City's custodian of public records, provide the City with a copy of requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes or as otherwise provided by law.

3. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Contractor does not transfer the records to the City.

4. Upon completion of the contract, transfer, at no cost to the City, all public records in possession of the Contractor, or keep and maintain public records required by the City to perform the service. If the Contractor transfers all public records to the City upon completion of the contract, the Contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Contractor keeps and maintains public records upon completion of the contract, the Contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the City, upon request from the City's custodian of public records in a format that is compatible with the information technology systems of the City.

B. Failure of the Contractor to provide the above described public records to the City within a reasonable time may subject Contractor to penalties under 119.10, Florida Statutes, as amended.

PUBLIC RECORDS CUSTODIAN

IF THE CONTRACTOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:

CITY CLERK

100 W. Atlantic Blvd., Suite 253

Pompano Beach, Florida 33060

(954) 786-4611

RecordsCustodian@copbfl.com

23. *Governing Law.* Agreement must be interpreted and construed in accordance with and governed by the laws of the State of Florida. The exclusive venue for any lawsuit arising from, related to, or in connection with this Agreement will be in the state courts of the Seventeenth Judicial Circuit in and for Broward County, Florida. If any claim arising from, related to, or in connection with this Agreement must be litigated in federal court, the exclusive venue for any such lawsuit will be in the United States District Court or United States Bankruptcy Court for the Southern District of Florida. BY ENTERING INTO THIS AGREEMENT, THE PARTIES HEREBY EXPRESSLY WAIVE ANY RIGHTS EITHER PARTY MAY HAVE TO A TRIAL BY JURY OF ANY CIVIL LITIGATION RELATED TO THIS AGREEMENT.

24. *Waiver and Modification.*

A. No waiver made by either party with respect to performance, manner, time, or any obligation of either party or any condition hereunder shall be considered a waiver of that party's rights with respect to the particular obligation or condition beyond those expressly waived in writing or a waiver of any other rights of the party making the waiver or any other obligations of the other party.

B. No Waiver by Delay. The City shall have the right to institute such actions or proceedings as it may deem desirable for effectuating the purposes of this Agreement provided that any delay by City in asserting its rights hereunder shall not operate as a waiver of such rights or limit them in any way. The intent of this provision is that City shall not be constrained to exercise such remedy at a time when it may still hope to otherwise resolve the problems created by the default or risk nor shall any waiver made by City with respect to any specific default by Contractor be considered a waiver of City's rights with respect to that default or any other default by Contractor.

C. Either party may request changes to modify certain provisions of this Agreement; however, unless otherwise provided for herein, any such changes must be contained in a written amendment executed by both parties with the same formality of this Agreement.

25. *No Contingent Fee.* Contractor warrants that other than a bona fide employee working solely for Contractor, Contractor has not employed or retained any person or entity, or paid or agreed to pay any person or entity, any fee, commission, gift or any other consideration to solicit or secure this Agreement or contingent upon or resulting from the award or making of this Agreement. In the event of Contractor's breach or violation of this provision, City shall have the right to terminate this Agreement without liability and, at City's sole discretion, to deduct from the Price Formula set forth in Article 7 or otherwise recover the full amount of such fee, commission, gift or other consideration.

26. *Attorneys' Fees and Costs.* In the event of any litigation involving the provisions of this Agreement, both parties agree that the prevailing party in such litigation shall be entitled to recover from the non-prevailing party reasonable attorney and paraprofessional fees as well as all out-of-pocket costs and expenses incurred thereby by the prevailing party in such litigation through all appellate levels.

27. *No Third Party Beneficiaries.* Contractor and City agree that this Agreement and other agreements pertaining to Contractor's performance hereunder shall not create any obligation on Contractor or City's part to third parties. No person not a party to this Agreement shall be a third-party beneficiary or acquire any rights hereunder.

28. *Public Entity Crimes Act.* As of the full execution of this Agreement, Contractor certifies that in accordance with §287.133, Florida Statutes, it is not on the *Convicted Vendors List* maintained by the State of Florida, Department of General Services. If Contractor is subsequently listed on the *Convicted Vendors List* during the term of this Agreement, Contractor agrees it shall immediately provide City written notice of such designation in accordance with Article 9 above.

29. *Entire Agreement.* This document incorporates and includes all prior negotiations, correspondence, conversations, agreements or understandings applicable to the matters contained herein, and the parties agree that there are no commitments, agreements or understandings concerning the subject matter of this Agreement that are not contained in this document. Accordingly, it is agreed that no deviation from the terms hereof shall be predicated upon any prior representations or agreements, whether oral or written.

30. *Headings.* The headings or titles to Articles of this Agreement are not part of the Agreement and shall have no effect upon the construction or interpretation of any part of this Agreement.

31. *Counterparts.* This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. A photocopy, email or facsimile copy of this Agreement and any signatory hereon shall be considered for all purposes as original.

32. *Approvals.* Whenever CITY approval(s) shall be required for any action under this Agreement, said approval(s) shall not be unreasonably withheld.

33. *Absence of Conflicts of Interest.* Contractor represents that it presently has no interest and shall acquire no interest, either direct or indirect, which would conflict in any manner with their performance under this Agreement and that no person having any conflicting interest shall be employed or engaged by either party in its performance under this Agreement.

34. *Binding Effect.* The benefits and obligations imposed pursuant to this Agreement shall be binding and enforceable by and against the parties hereto.

35. *Employment Eligibility.* By entering into this Contract, the Contractor becomes obligated to comply with the provisions of Section 448.095, Fla. Stat., "Employment Eligibility." This includes but is not limited to utilization of the E-Verify System to verify the work authorization status of all newly hired employees, and requiring all subcontractors to provide an affidavit attesting that the subcontractor does not employ, contract with, or subcontract with, an unauthorized alien. Failure to comply will lead to termination of this Contract, or if a subcontractor knowingly violates the statute, the subcontract must be terminated immediately. Any challenge to termination under this provision must be filed in the Circuit or County Court no later than 20 calendar days after the date of termination. If this contract is terminated for a violation of the statute by the Contractor, the Contractor may not be awarded a public contract for a period of 1 year after the date of termination

36. *Severability.* Should any provision of this Agreement or the applications of such provisions be rendered or declared invalid by a court action or by reason of any existing or subsequently enacted legislation, the remaining parts of provisions of this Agreement shall remain in full force and effect.

THE REMAINDER OF THE PAGE IS INTENTIONALLY LEFT BLANK

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed the day and year hereinabove written.

Attest:

CITY OF POMPANO BEACH

DocuSigned by:
Kerwin Alfred
D1C913A8ED334CA

KERVIN ALFRED, CITY CLERK

DocuSigned by:
Rex Hardin
502CB780EB3F480...
By: _____
REX HARDIN, MAYOR

DocuSigned by:
Gregory P. Harrison
7052A67F15A44C8...
By: _____
GREGORY P. HARRISON, CITY MANAGER

APPROVED AS TO FORM:

DocuSigned by:
Mark E. Berman
343B0B2C81D9424...

MARK E. BERMAN, CITY ATTORNEY



“CONTRACTOR”

SFM Janitorial Services, LLC

Witnesses:

Terry Alfonso
Terry Alfonso
(Print or Type Name)

Alai Paipa
Alai Paipa
(Print or Type Name)

By: [Signature]
Christian H. Infante, Manager

By: [Signature]
SFM Services, Inc., Manager

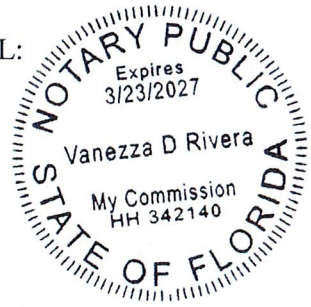


STATE OF FLORIDA

COUNTY OF Miami-Dade

The foregoing instrument was acknowledged before me, by means of physical presence or online notarization, this 18 day of October, 2023, by Christian H. Infante and SFM Services, Inc., as Managers of SFM Janitorial Services, LLC, a Florida limited liability company on behalf of the company. ^{They are} ~~He is~~ personally known to me or who ^{have} ~~has~~ produced nil (type of identification) as identification.

NOTARY'S SEAL:



[Signature]
NOTARY PUBLIC, STATE OF FLORIDA
Vanezza D Rivera
(Name of Acknowledger Typed, Printed or Stamped)
HH 342140
Commission Number

Services to be Performed Daily

- Empty and clean ash trays, waste baskets, recycling containers and other waste containers inside buildings, replacing liners daily. Waste baskets should have a clean appearance with no odor.
- Empty all outside trash containers and replace liners in containers as necessary. Trash containers shall have a clean appearance with no drips, smudges or residue on tops or sides or bottom.
- Clean and service sand urns inside and outside of locations.
- Clean entry doors and glass (including windows). Door frames and glass shall have a clean streak free appearance.
- Sweep outside entrance areas (under overhang) on northeast (main) entrance of Commission chambers, and north and south entrances to City Hall. All entrances shall have a neat, clean, litter free, stain free appearance.
- Pick up all trash in stairwells. All stairwells shall be swept daily, and have a clean stain free appearance, including railings and baseboards.
- Remove trash and recycle items from building and deposit in designated containers. Any drips, leaks or debris resulting from moving the trash and recycling shall be cleaned immediately. This applies to interior and exterior surfaces.
- Sweep, vacuum and/or dust mop all floors. Damp mop ceramic tile floors with clean water and a clean mop. Corners and baseboards shall be clean and without dirt buildup.
- Vacuum all carpeted areas, including floor mats with appropriate equipment. Obvious spots, spills or stains can be hand blotted until spot cleaning equipment can be arranged. All vacuums shall have HEPA filters and be well maintained.
- Dust and clean level surfaces of desks, telephones, chairs, tables, filing cabinets, other office furniture, window sills, and top of partitions.
- Clean hand marks from counter tops and glass desktops and filing cabinets. (Papers on desks, etc., are not to be disturbed.) All horizontal surfaces shall be streak free and free of dust.
- Thoroughly clean all urinals, toilets and sinks and damp mop all floor areas with a clean mop. Bathroom cleaning tools shall not cross contaminate surfaces outside of the restrooms. Clean mirrors, bright metal and all dispensers. No fixtures (flushometers, faucets, etc.) shall be cleaned with caustic substances as to affect their appearances.
- Clean and disinfect all shower stalls.
- Fill all paper towel dispensers, toilet tissue holders, soap dispensers, and hand sanitizers. All dispensers shall be wiped down and have a clean appearance.
- Wipe off tile edgings in restrooms.
- Clean and disinfect all drinking fountains. All drinking fountains shall be clean, streak free and without any mineral buildups.
- Thoroughly clean all kitchen and snack areas, including counters, floors, and sinks. Exteriors of all refrigerators shall have a clean, streak free appearance.
- Clean and polish with appropriate cleaner all tabletops and counter fronts & tops in public areas and conference rooms.

- Clean all doors and partitions in public areas removing fingerprints, etc. All doors, painted, glass or wood shall be free of dirt, smudges, tape or tape residue and have a clean, streak free appearance. Tape and tape residue shall be removed in such a manner as to not damage or scratch the surfaces.
- Spot clean walls and woodwork to remove soiled areas. All walls and baseboards shall have a clean, stain free appearance.
- Clean and polish bright metal, including door kick-plates.
- Mop elevator floors with clean mop, clean elevator walls and panel board, and vacuum elevator floors. Elevator doors shall have a clean, uniform shine and be free of any tape or tape residue. Tape and tape residue shall be removed in such a manner as to not damage or scratch the surfaces. Elevator door sills shall be free of dust and debris and have a uniform, clean appearance.
- Maintain all janitor closets or storage areas in a clean and orderly manner. Dust mops, wet mops and cleaning cloths shall be cleaned daily. All OSHA guidelines must be followed at all times.
- Notify Facilities Supervisor of any irregularities noted during servicing, such as defective plumbing fixtures, doors left unlocked, lights left on, shortages of restroom supplies, etc.
- Turn off lights. Close and lock windows and lock all entrance doors.

Services to be Performed Weekly

- Clean all glass, cloth and hard surfaced partitions of interior offices, with appropriate industry techniques.
- Dust and wipe exposed air conditioner grills and surrounding areas, as well as all other grills.
- Remove all floor mats and rugs and clean all floor areas. Floor surfaces shall not be noticeably different under the floor mats or rugs. Mats and rugs shall be cleaned and vacuumed prior to returning to the floor.
- Dust exposed book stacks.
- Sweep and dust supply, record and storage rooms.
- Clean and disinfect all telephone instruments.
- Wash and disinfect toilet and urinal partitions and all wall areas in restrooms.
- Check carpets and spot clean as needed with commercial spot cleaning equipment.
- Check upholstered furniture and spot clean as needed with commercial spot cleaning equipment.

Services to be Performed Monthly

- Vacuum upholstered furniture.
- Dust and polish furniture with industry acceptable practices.
- Clean/dust picture frames and wash glass, if any. Wash bookcase and clock face glass. Clean/dust mounted TV screens with microfiber cloth and industry accepted cleaner.
- Clean all electric switch plate covers.

- Dust stack area, including books, as well as open shelving. Shelving shall be free of dust build up and staining.
- Sweep floor area in air conditioning and equipment rooms.
- Thoroughly clean stairwells as directed including the removal of dust from all pipes, handrails, and handrail mounts.
- Clean venetian/vertical blinds.
- Clean exteriors, fronts, sides and tops of all lockers.
- Machine scrub, wax and machine polish all hard floor surfaces. Remove any gum or other residue in exterior or interior surfaces. Clean ceramic tile floors with clean water and a cleaning agent designed for use with ceramic tile. Records of the hard surface floor cleaning shall be maintained and be available upon request.

Locations for Services to be Performed

- City Hall Four Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060.
 - (1st) floor.
 - Description: Conference Room, Mail Room, Snack Room, Restrooms (2), Elevators (2.), Office Areas, Main Lobby. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.
 - City Hall (2nd) floor.
 - Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.
 - City Hall (3rd) floor.
 - Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.
 - City Hall (4th) floor.
 - Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.
- Commission Chambers One Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060.
 - Description: Commission Chamber, 1 conference room, men's restroom (2). Women's restroom (2). Kitchen Areas (2). Services for the Commission Chambers to be performed (4) days per week, Monday through Thursday. Between 6:00 p.m. and 8:00 a.m.
 - When Commission meeting are held (2nd Tuesday, 3rd Tuesday, and 4th Tuesday of each month), the vendor must perform services before the meetings start (4:00 p.m. - 5:00 p.m.).

- Fire Training 180 S.W. 3rd Street.
 - Description: Office Areas, Restrooms (2). Services to be performed Monday through Thursday between 5:00 p.m. and 8:00 a.m.

- Fire Administration 120 S.W. 3rd Street.
 - Description: Office Areas, Restrooms (2). Training Tower: Office Areas, Restrooms (2), and Training Room. Services to be performed Monday through Thursday between 6:00 p.m. and 7:00 a.m.

- Fire Logistics 1654 SW 5th Court, Suite #1641.
 - Description: Lobby, Offices (9), Restrooms (2), Break Room, and Conference Room. Services to be performed Monday through Friday between 9:00 a.m. and 11:00 a.m.

EXHIBIT B

INSURANCE REQUIREMENTS

CONTRACTOR shall not commence services under the terms of this Agreement until certification or proof of insurance detailing terms and provisions has been received and approved in writing by the CITY's Risk Manager. If you are responding to a bid and have questions regarding the insurance requirements hereunder, please contact the City's Purchasing Department at (954) 786-4098. If the contract has already been awarded, please direct any queries and proof of the requisite insurance coverage to City staff responsible for oversight of the subject project/contract.

CONTRACTOR is responsible to deliver to the CITY for timely review and written approval/disapproval Certificates of Insurance which evidence that all insurance required hereunder is in full force and effect and which name on a primary basis, the CITY as an additional insured on all such coverage.

Throughout the term of this Agreement, CITY, by and through its Risk Manager, reserve the right to review, modify, reject or accept any insurance policies required by this Agreement, including limits, coverages or endorsements. CITY reserves the right, but not the obligation, to review and reject any insurer providing coverage because of poor financial condition or failure to operate legally.

Failure to maintain the required insurance shall be considered an event of default. The requirements herein, as well as CITY's review or acceptance of insurance maintained by CONTRACTOR, are not intended to and shall not in any way limit or qualify the liabilities and obligations assumed by CONTRACTOR under this Agreement.

Throughout the term of this Agreement, CONTRACTOR and all subcontractors or other agents hereunder, shall, at their sole expense, maintain in full force and effect, the following insurance coverages and limits described herein, including endorsements.

A. Worker's Compensation Insurance covering all employees and providing benefits as required by Florida Statute, Chapter 440. CONTRACTOR further agrees to be responsible for employment, control and conduct of its employees and for any injury sustained by such employees in the course of their employment.

B. Liability Insurance.

(1) Naming the City of Pompano Beach as an additional insured as CITY's interests may appear, on General Liability Insurance only, relative to claims which arise from CONTRACTOR's negligent acts or omissions in connection with CONTRACTOR's performance under this Agreement.

(2) Such Liability insurance shall include the following checked types of insurance and indicated minimum policy limits.

| Type of Insurance | Limits of Liability | |
|---|--|---|
| GENERAL LIABILITY: | Minimum 1,000,000 Per Occurrence and \$2,000,000 Per Aggregate | |
| * Policy to be written on a claims incurred basis | | |
| XX comprehensive form | bodily injury and property damage | |
| XX premises - operations | bodily injury and property damage | |
| ___ explosion & collapse hazard | | |
| ___ underground hazard | | |
| XX products/completed operations hazard | bodily injury and property damage combined | |
| XX contractual insurance | bodily injury and property damage combined | |
| XX broad form property damage | bodily injury and property damage combined | |
| XX independent CONTRACTORS | personal injury | |
| XX personal injury | | |
| ___ sexual abuse/molestation | Minimum \$1,000,000 Per Occurrence and Aggregate | |
| ___ liquor legal liability | Minimum \$1,000,000 Per Occurrence and Aggregate | |
| ----- | | |
| AUTOMOBILE LIABILITY: | <input checked="" type="checkbox"/> | Minimum \$1,000,000 Per Occurrence and \$1,000,000 Per Aggregate. Bodily injury (each person) bodily injury (each accident), property damage, bodily injury and property damage combined. |
| XX comprehensive form | <input type="checkbox"/> | Minimum \$10,000/\$20,000/\$10,000 (Florida's Minimum Coverage) |
| XX owned | | |
| XX hired | | |
| XX non-owned | | |
| ----- | | |
| REAL & PERSONAL PROPERTY | | |
| ___ comprehensive form | Agent must show proof they have this coverage. | |
| ----- | | |
| EXCESS LIABILITY | | Per Occurrence Aggregate |
| ___ other than umbrella | bodily injury and property damage combined | \$2,000,000 \$2,000,000 |
| ----- | | |
| PROFESSIONAL LIABILITY | | Per Occurrence Aggregate |
| ___ * Policy to be written on a claims made basis | | \$1,000,000 \$1,000,000 |
| ----- | | |

(3) If Professional Liability insurance is required, CONTRACTOR agrees the indemnification and hold harmless provisions set forth in the Agreement shall survive the

termination or expiration of the Agreement for a period of three (3) years unless terminated sooner by the applicable statute of limitations.

C. Employer's Liability. If required by law, CONTRACTOR and all subcontractors shall, for the benefit of their employees, provide, carry, maintain and pay for Employer's Liability Insurance in the minimum amount of One Hundred Thousand Dollars (\$100,000.00) per employee, Five Hundred Thousand Dollars (\$500,000) per aggregate.

D. Policies: Whenever, under the provisions of this Agreement, insurance is required of the CONTRACTOR, the CONTRACTOR shall promptly provide the following:

- (1) Certificates of Insurance evidencing the required coverage;
- (2) Names and addresses of companies providing coverage;
- (3) Effective and expiration dates of policies; and
- (4) A provision in all policies affording CITY thirty (30) days written notice by a carrier of any cancellation or material change in any policy.

E. Insurance Cancellation or Modification. Should any of the required insurance policies be canceled before the expiration date, or modified or substantially modified, the issuing company shall provide thirty (30) days written notice to the CITY.

F. Waiver of Subrogation. CONTRACTOR hereby waives any and all right of subrogation against the CITY, its officers, employees and agents for each required policy. When required by the insurer, or should a policy condition not permit an insured to enter into a pre-loss agreement to waive subrogation without an endorsement, then CONTRACTOR shall notify the insurer and request the policy be endorsed with a Waiver of Transfer of Rights of Recovery Against Others, or its equivalent. This Waiver of Subrogation requirement shall not apply to any policy which includes a condition to the policy not specifically prohibiting such an endorsement, or voids coverage should CONTRACTOR enter into such an agreement on a pre-loss basis.



E-24-23 Addendum 2

SFM Services, Inc.

Supplier Response

Event Information

Number: E-24-23 Addendum 2
Title: Janitorial Services
Type: Request for Proposals
Issue Date: 7/6/2023
Deadline: 8/3/2023 02:00 PM (ET)
Notes: The City of Pompano Beach (City) is seeking Proposals from qualified companies to provide Janitorial Services to the City for City Hall, Commission Chambers, and various buildings located throughout the City. Proposals submitted shall include the costs of all labor, supervision, equipment, cleaning supplies, and materials required to maintain a clean and sanitary environment in the various City facilities, as specified herein.
The City will receive sealed Proposals until **2:00:00 p.m. (local), August 3, 2023.** Proposals must be submitted electronically through the eBid System on or before the due date/time, as specified herein. Any Proposal received after the due date and time specified, will not be considered. Any uncertainty regarding the time a Proposal is received will be resolved against the Proposer.
Proposer must be registered on the City's eBid System in order to view the solicitation documents and respond to this solicitation. The complete solicitation documents can be downloaded for free from the eBid System as a pdf at: <https://pompanobeachfl.ionwave.net>. The City is not responsible for the accuracy or completeness of any documentation the Proposer receives from any source other than from the eBid System. Proposer is solely responsible for downloading all

required documents. A list of Proposers will be read aloud in a public forum. To attend the virtual public meeting, go to <https://pompanobeachfl.gov/pages/meetings> to find the zoom link

Contact Information

Contact: Jeff English
Address: Purchasing
1190 NE 3rd Avenue
Building C
Pompano Beach, FL 33060
Phone: (954) 786-4098
Fax: (954) 786-4168
Email: purchasing@copbfl.com

SFM Services, Inc. Information

Address: 9700 NW 79th Ave.
Hialeah Gardens, FL 33016
Phone: (305) 818-2424 x17
Fax: (305) 818-3510
Web Address: www.sfm��ervices.com

By submitting this Response I affirm I have received, read and agree to the all terms and conditions as set forth herein. I hereby recognize and agree that upon execution by an authorized officer of the City of Pompano Beach, this Response, together with all documents prepared by or on behalf of the City of Pompano Beach for this solicitation, and the resulting Contract shall become a binding agreement between the parties for the products and services to be provided in accordance with the terms and conditions set forth herein. I further affirm that all information and documentation contained within this response to be true and correct, and that I have the legal authority to submit this response on behalf of the named Supplier (Offeror).

Christian Infante

Signature

Submitted at 8/3/2023 11:53:16 AM (ET)

cinfante@sfm��ervices.com

*Email***Requested Attachments****Proposal Submission**

SFM Janitorial Services LLC
Response to City of Pompano
Beach E-24-23 Janitorial
Services.pdf

Electronic version of proposal must be uploaded to the Response Attachments tab. The file size for uploads is limited to 250 MB. If the file size exceeds 250 MB the response must be split and uploaded as two (2) separate files.

Tier 1/ Tier 2 Local Business Form

SFM Janitorial Services LLC
T1_T2_Form.pdf

Complete the Tier 1/ Tier 2 Local Business form from the attachments tab, and upload it here.

Local Business Program Forms

SFM Janitorial Services LLC Local
Business Program Forms.pdf

Local Business Program Forms from the attachments tab are to be completed and uploaded to this tab.

Bid Attributes**1 Local Business Participation Percentage**

If you have indicated local business participation on the Local Business Participation Form Exhibit A enter the percentage of the contract that will be performed by local Pompano Beach businesses.

2 Vendor Certification Regarding Scrutinized Companies Lists (Any Dollar Amount)

Section 215.4725, Florida Statutes, prohibits agencies from contracting (at any dollar amount) with companies on the Scrutinized Companies that Boycott Israel List, or with companies that are engaged in a boycott of Israel. As the person authorized to electronically sign on behalf of Respondent, I hereby certify by selecting the box below that the company responding to this solicitation is not listed on the Scrutinized Companies that Boycott Israel List. I also certify that the company responding to this solicitation is not participating in a boycott of Israel, and is not engaged in business operations in Syria or Cuba. I understand that pursuant to sections 287.135 and 215.4725, Florida Statutes, the submission of a false certification may subject company to civil penalties, attorney's fees, and/or costs. Select yes for Agree, No for disagree on the drop down menu.

3 Drug-Free Workplace

Whenever two or more bids which are equal with respect to price, quality, and service are received for the procurement of commodities or contractual service, a bid received from a business that certifies that it has implemented a Drug-free Workplace Program shall be given preference in the award process. If bidder's company has a Drug-free Workplace Program as outlined in General Conditions, section 32., indicate that by selecting yes in the drop down menu.

4 Conflict of Interest

For purposes of determining any possible conflict of interest, all bidders must disclose if any City of Pompano Beach employee is also an owner, corporate officer, or employee of their business. Indicate either "Yes" (a City employee is also associated with your business), or "No". (Note: If answer is "Yes", you must file a statement with the Supervisor of Elections, pursuant to Florida Statutes 112.313.) Indicate yes or no below with the drop down menu.

5 Acknowledgement of Addenda

Check this box to acknowledge that you have reviewed all addenda issued for this solicitation.

 Yes
6 Terms & Conditions

Check the box indicating you agree to the terms and conditions of this solicitation.

 Agree
Bid Lines**1 GROUP 1**

City Hall Area and Fire

Item Notes: 77,694 sq. ft.

2 City Hall Four Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060. (1st) floor.

Description: Conference Room, Mail Room, Snack Room, Restrooms (2), Elevators (2.), Office Areas, Main Lobby. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

\$32624.76

3 City Hall (2nd) floor.

Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

\$27384

2. Annual Cost (2024-2025)

\$27931.68

3. Annual Cost (2025-2026)

\$28769.63

4. Annual Cost (2026-2027)

\$30208.11

5. Annual Cost (2027-2028)

\$32624.76

4 City Hall (3rd) floor.

Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

\$27384

2. Annual Cost (2024-2025)

\$27931.68

3. Annual Cost (2025-2026)

\$28769.63

4. Annual Cost (2026-2027)

\$30208.11

5. Annual Cost (2027-2028)

\$32624.76

5 City Hall (4th) floor.

Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

6 Commission Chambers One Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060.

Description: Commission Chamber, 1 conference room, men's restroom (2). Women's restroom (2). Kitchen Areas (2). Services for the Commission Chambers to be performed (4) days per week, Monday through Thursday. Between 6:00 p.m. and 8:00 a.m. When Commission meeting are held (2nd Tuesday, 3rd Tuesday, and 4th Tuesday of each month), the vendor must perform services before the meetings start (4:00 p.m. - 5:00 p.m.).

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 7,208 Sq. Ft. Hours of Operation: Monday-Thursday 6pm-8am

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

7 Fire Training 180 S.W. 3rd Street.

Description: Office Areas, Restrooms (2). Services to be performed Monday through Thursday between 5:00 p.m. and 8:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,243 Sq. Ft. Hours of Operation: Monday-Thursday 5pm-8am

Item Attributes**1. Annual Cost (2023-2024)****2. Annual Cost (2024-2025)****3. Annual Cost (2025-2026)****4. Annual Cost (2026-2027)****5. Annual Cost (2027-2028)****8 Fire Administration 120 S.W. 3rd Street.**

Description: Office Areas, Restrooms (2). Training Tower: Office Areas, Restrooms (2), and Training Room. Services to be performed Monday through Thursday between 6:00 p.m. and 7:00 a.m..

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 1,500 Sq. Ft. Hours of Operation: Monday-Thursday 6pm-7am

Item Attributes**1. Annual Cost (2023-2024)****2. Annual Cost (2024-2025)****3. Annual Cost (2025-2026)****4. Annual Cost (2026-2027)****5. Annual Cost (2027-2028)**

9 Fire Logistics 1654 SW 5th Court, Suite #1641.

Description: Lobby, Offices (9), Restrooms (2), Break Room, and Conference Room. Services to be performed Monday through Friday between 9:00 a.m. and 11:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,736 Sq. Ft. Hours of Operation: Monday-Thursday 6pm-7am

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

10 GROUP 2**Public Works Utilities and Air Park**

Item Notes: 51,719 sq. ft.

11 Purchasing Office 1190 N.E. 3rd Avenue, Building C

Description: Central Stores including an Office area, Restrooms (3), Shower, and a Snack Area. Purchasing Office: Office Areas, Copier Room, Storage Room, and a Conference Room. Graphics including the Print Shop, and sink. For this entire building, services to be performed Monday through Thursday between 3:00 pm. and 6:00 p.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,000 Sq. Ft. Hours of Operation: Monday-Thursday 3pm-6pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

\$12295.05

1
2**Air Park Tower 1001 N.E. 10th Street.**

Description: Office Areas, Lobby, Restrooms (2), Janitorial Closet, and Snack Area. Services to be performed Monday-Thursday between 5:30 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 5,159 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

\$12320

2. Annual Cost (2024-2025)

\$13586.40

3. Annual Cost (2025-2026)

\$13993.99

4. Annual Cost (2026-2027)

\$14693.69

5. Annual Cost (2027-2028)

\$15869.19

1
3**Public Works Administration/Engineering 1201 N.E. 5th Avenue.**

Description: Office Areas, Conference Room, Restrooms (3), and a Lunch Room. Services to be performed Monday through Thursday between 5:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 7,170 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

\$14568

2. Annual Cost (2024-2025)

\$14859.36

3. Annual Cost (2025-2026)

\$15305.14

4. Annual Cost (2026-2027)

\$16070.40

5. Annual Cost (2027-2028)

\$17356.03

**1
4** **Public Works Garage 1190 N.E. 3rd Avenue, Building A.**

Description: Office Areas, Break Room, Restrooms (2), Library, Locker Room, and Associated Hallways. The Manager's office is carpeted and the remaining floor areas are tiled. Services to be performed Monday through Thursday between 5:30 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 1,590 Sq. Ft. Hours of Operation: Monday-Thursday 7am-3pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

**1
5** **Public Works Offices 1190 N.E. 3rd Avenue, Building B.**

Description: West end of the building consists of an Office Areas, Men's Restroom (2), Women's Restrooms (2), and an Employee Lunch Room. The East end of the building has a Welding shop that has a small office, building maintenance offices, and (3) restrooms. Services to be performed Monday through Thursday between 5:30 p.m. and 8:00 a.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 8,750 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

**1
6** **Membrane Building: 1205 N.E. 5th Avenue, Pompano Beach, Florida, 33060.**

Description: First Floor: Office areas, Lobby and Hallways, Laboratory and Control Room, Elevator, Restrooms (2) Locker/Shower Rooms.

Second Floor: Office Areas and Hallways, Restrooms (2), and Conference Room with Kitchen Area. Services to be performed Seven (7) days a week from 7am-2pm.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 8,637 Sq. Ft. Hours of Operation: Monday-Friday 8am-5pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

**1
7** **High Service/Filter Building: 301 N.E. 12th Street, Pompano Beach, Florida, 33060.**

Description: First Floor: Hallway (leading to) Lunchroom, Kitchen, Restroom (3) Break Room.

Second Floor: Office Areas and Vestibule, Hallways, Computer Training Area, Conference Room and Restrooms (2), Stairs to First Floor, Entry Door at Second Level. Services to be performed Mon. - Fri. 7am-3:30pm.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,597 Sq. Ft. Hours of Operation: Monday-Friday 8am-5pm

Item Attributes**1. Annual Cost (2023-2024)**

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

1
8**Maintenance Shop/Chemical Building: Next to 1205 N.E. 5th Avenue, Pompano Beach, Florida, 33060.**

Description: First Floor: Restrooms (2) Locker Room, Shower, Control Room, Lunch Room Area.

Second Floor: Supervisor's Office. Services to be performed Mon.-Fri. 7:00 am-3:30 pm.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 1,794 Sq. Ft. Hours of Operation: Monday-Friday 8am-5pm

Item Attributes**1. Annual Cost (2023-2024)****2. Annual Cost (2024-2025)****3. Annual Cost (2025-2026)****4. Annual Cost (2026-2027)****5. Annual Cost (2027-2028)**1
9**Utilities Field Office: 1201 NE 3rd Avenue, Pompano Beach, Florida, 33060.**

Description: Restrooms (4), Locker room (2), Breakroom. Services to be performed Monday-Thursday 7:30 am-3:30.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 6,809 Sq. Ft. Hours of Operation: Monday-Thursday 7am-4pm

Item Attributes**1. Annual Cost (2023-2024)****2. Annual Cost (2024-2025)****3. Annual Cost (2025-2026)****4. Annual Cost (2026-2027)****5. Annual Cost (2027-2028)**2
0**Environmental Services Offices 1190 NE 3rd Avenue Trailers, Pompano Beach, FL. 33060.**

Description: Restrooms (4), Offices, (7), Kitchenette, Lunchroom Area. Services to be performed Monday-Thursday after 5pm.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,601 Sq. Ft. Hours of Operation: Monday-Thursday 7am-4pm

Item Attributes

1. Annual Cost (2023-2024)

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

2
1

Code Enforcement Offices 1190 NE 3rd Avenue Trailers, Pompano Beach, FL. 33060.

Description: Restrooms (2), Offices, (3). Services to be performed Monday-Thursday after 5pm.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,601 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

Item Attributes

1. Annual Cost (2023-2024)

2. Annual Cost (2024-2025)

3. Annual Cost (2025-2026)

4. Annual Cost (2026-2027)

5. Annual Cost (2027-2028)

2
2

Reuse Water Treatment Plant: 1799 North Federal Highway, Pompano Beach, Florida, 33060.

Description: Restroom (1), Control room, Laboratory and Hallways.

Services to be performed Monday/Wednesday/Thursday Between 7:30 a.m. and 2:30 p.m.

Quantity: 12 UOM: mo. Unit Cost: Total:

Item Notes: 2,017 Sq. Ft. NOTE: Due to security issues, cleaning may only be performed Seven (7) Days a week
7am-2:30pm

Item Attributes

1. Annual Cost (2023-2024)

2. Annual Cost (2024-2025)

\$7821.36

3. Annual Cost (2025-2026)

\$8056

4. Annual Cost (2026-2027)

\$8458.80

5. Annual Cost (2027-2028)

\$9135.50

Response Total: \$295,344.00



Supplier Award
E-24-23 Addendum 2
Janitorial Services
Award Date: 10/5/23
SFM Services, Inc.

Contact Information

Contact: Jeff English
Address: Purchasing
1190 NE 3rd Avenue
Building C
Pompano Beach, FL 33060
Phone: (954) 786-4098
Fax: (954) 786-4168
Email: purchasing@copbfl.com

SFM Services, Inc.

Address: 9700 NW 79th Ave.
 Hialeah Gardens, FL 33016
 Phone: (305) 818-2424 x17
 Fax: (305) 818-3510

Award Lines**2 City Hall Four Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060. (1st) floor.**

Description: Conference Room, Mail Room, Snack Room, Restrooms (2), Elevators (2.), Office Areas, Main Lobby. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

3 City Hall (2nd) floor.

Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

4 City Hall (3rd) floor.

Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

5 City Hall (4th) floor.

Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m.

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 15,175 Sq. Ft. Hours of Operation: Monday-Thursday 7am-6pm

6 Commission Chambers One Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060.

Description: Commission Chamber, 1 conference room, men's restroom (2). Women's restroom (2). Kitchen Areas (2). Services for the Commission Chambers to be performed (4) days per week, Monday through Thursday. Between 6:00 p.m. and 8:00 a.m. When Commission meeting are held (2nd Tuesday, 3rd Tuesday, and 4th Tuesday of each month), the vendor must perform services before the meetings start (4:00 p.m. - 5:00 p.m.).

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 7,208 Sq. Ft. Hours of Operation: Monday-Thursday 6pm-8am

7 Fire Training 180 S.W. 3rd Street.

Description: Office Areas, Restrooms (2). Services to be performed Monday through Thursday between 5:00 p.m. and 8:00 a.m.

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 2,243 Sq. Ft. Hours of Operation: Monday-Thursday 5pm-8am

8 Fire Administration 120 S.W. 3rd Street.

Description: Office Areas, Restrooms (2). Training Tower: Office Areas, Restrooms (2), and Training Room. Services to be performed Monday through Thursday between 6:00 p.m. and 7:00 a.m..

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 1,500 Sq. Ft. Hours of Operation: Monday-Thursday 6pm-7am

9 Fire Logistics 1654 SW 5th Court, Suite #1641.

Description: Lobby, Offices (9), Restrooms (2), Break Room, and Conference Room. Services to be performed Monday through Friday between 9:00 a.m. and 11:00 a.m.

Quantity: 12 UOM: mo. Unit price: Total:

Item Note: 2,736 Sq. Ft. Hours of Operation: Monday-Thursday 6pm-7am

Award Total: \$145,992.00



SFM Janitorial Services, LLC., Proposal for City of Pompano E-24-23 Janitorial Services



Submitted by:
Christian Infante, Manager
cinfante@sfmservices.com
SFM Janitorial Services, LLC.
7500 NW 74 Avenue
Medley, FL 33166
Ph. 305.818.2424
Fx. 305.818.3510

Submitted on August 3, 2023.

TABLE OF CONTENTS

| | |
|---|----|
| Table of Contents | 1 |
| 1. Introduction Letter | 3 |
| 2. Bid Forms & Pricing | 5 |
| Proposer Information Page | 5 |
| Qualifications of Bidders | 6 |
| Background Check Affidavit | 7 |
| Price Sheet | 10 |
| 3. Project Approach | 14 |
| Transition Plan Overview | 14 |
| Staffing Plan | 15 |
| Responsibility Chart | 16 |
| Emergency Reponse | 17 |
| Equipment | 18 |
| Microfiber Technology | 19 |
| Chemicals | 20 |
| Safety Data Sheets "SDS" | 21 |
| Floor Care | 22 |
| Safety & Training Program | 24 |
| Training Certifications | 25 |
| Safety Program | 28 |
| Employee Safety BBQ | 29 |
| Quality Control Program | 30 |
| Measurement Tools | 31 |
| Reporting | 31 |
| SFM's Internal Communication System | 37 |
| Client Ticket System | 38 |
| Employee Tracking | 38 |
| 4. Firm Qualifications & Experience | 39 |
| Benefits of Hiring SFM Services | 40 |
| Financial Stability | 41 |
| Litigation | 42 |
| Licences and Insurance | 43 |
| 5. Performance History & References | 47 |

| | |
|--|----|
| 6. Key Personnel | 49 |
| 7. Policies & Prodecures | 53 |
| Human Resources Program | 53 |
| SFM's Hiring Format | 54 |
| Hiring Methodology | 55 |
| Background Checks | 55 |
| Employee Satisfaction and Recognition Program..... | 56 |
| Drug Free Workplace Program..... | 57 |
| Employee Identification & Uniforms..... | 58 |
| UKG Time and Attendance System | 59 |
| 8. Distinctive Services Offered | 60 |
| High Disinfection Services | 61 |
| Event Cleaning..... | 63 |
| Disaster Recovery Services | 64 |
| Community Involvement | 65 |

1. INTRODUCTION LETTER






Thursday, August 3, 2023

Jeff English
 City of Pompano Beach
 1190 NE 3rd Ave. Building C
 Pompano Beach, FL 33060

Dear Mr. English,

SFM Janitorial Services, LLC., (“SFM”), is pleased to submit this proposal to the City of Pompano Beach in response to RFP E-24-23 “Janitorial Services”. After conducting our site visit, we realized the valuable resource SFM can be to the City of Pompano Beach with its janitorial needs. SFM is a local, minority-certified, family-owned business headquartered in South Florida. Our Broward Branch is approximately 17 minutes away from Pompano Beach. This office will service the contract, allowing us to mobilize our resources quickly. Enclosed, you will find why SFM is the right choice for Pompano Beach. We have outlined a few key points below.

| | |
|--|---|
| | <p><u>Employee Benefits</u></p> <ul style="list-style-type: none"> ✦ The enclosed pricing is based on a minimum hourly pay rate of \$15.00 per hour. This will reduce employe turnover and ensure a higher quality and consistent services. ✦ All staff will be eligible for performance bonuses. ✦ All staff will receive free uniforms. |
| | <p><u>Public Building Cleaning</u></p> <p>SFM currently has municipal janitorial contracts with: City of Coral Gables, City of Miami Beach, Town of Cutler Bay, and the Village of Palmetto Bay.</p> |
| | <p><u>Quality Control</u></p> <ul style="list-style-type: none"> ✦ Web-based Quality Control. ✦ Unannounced inspections. ✦ Real-time reporting. |

| | |
|---|---|
|  | <p><u>Safety and Training</u></p> <ul style="list-style-type: none"> + Full-time in-house certified trainer. + Unannounced inspections. |
|  | <p><u>Emergency Response</u></p> <ul style="list-style-type: none"> + Equipped for Disaster Recovery. + Rapid High Disinfection Cleaning. + Emergency water extraction. |
|  | <p><u>Green Seal cleaning products</u></p> <ul style="list-style-type: none"> + Daily cleaning products are Green Seal Certified. |

Presently, SFM cleans over 7 million square feet throughout South Florida. We offer government buildings, municipalities, medical facilities, and commercial businesses the necessary services to maintain a clean and safe environment for its business community. Our company has the vast experience, talent, and practices of a large firm, but the service and area knowledge of a local company dedicated to its client and client needs. Some of our notable clients include:

SFM has the experience, personnel, equipment, and resources to carry out the operations outlined in the scope of services. Working together, we can deliver your objectives. We suggest a discussion after your review of our proposal to explain our operation plan in detail and get your valuable feedback. If there are any questions regarding this proposal, please feel free to call me directly at 305.525.9442 or email me at cinfante@sfmservices.com

Respectfully Submitted,

Christian Infante

Manager/Owner

2. BID FORMS & PRICING

PROPOSER INFORMATION PAGE

COMPLETE THE PROPOSER INFORMATION FORM ON THE ATTACHMENTS TAB IN THE EBID SYSTEM. PROPOSERS ARE TO COMPLETE FORM IN ITS ENTIRETY AND INCLUDE THE FORM IN YOUR PROPOSAL THAT MUST BE UPLOADED TO THE RESPONSE ATTACHMENTS TAB FOR THE RFP IN THE EBID SYSTEM.

PROPOSER INFORMATION PAGE

RFP E-24-23 , Janitorial Services
(number) (RFP name)

To: The City of Pompano Beach, Florida

The below named company hereby agrees to furnish the proposed services under the terms stated subject to all instructions, terms, conditions, specifications, addenda, legal advertisement, and conditions contained in the RFP. I have read the RFP and all attachments, including the specifications, and fully understand what is required. By submitting this proposal, I will accept a contract if approved by the City and such acceptance covers all terms, conditions, and specifications of this proposal.

Proposal submitted by:

Name (printed) Christian Infante Title Manager

Company (Legal Registered) SFM Janitorial Services, LLC.

Federal Tax Identification Number 20-4908937

Address 7500 NW 74 Avenue

City/State/Zip Medley, FL 33166

Telephone No. 305.818.2424 Fax No. 305.818.3510

Email Address cinfante@sfmtservices.com

QUALIFICATIONS OF BIDDERS

Bidder Company Name SFM Janitorial Services, LLC.

Qualifications Of Bidders

To demonstrate qualifications to perform the work, and to be considered for award, each bidder shall submit at least three (3) business customer references. Provide information for business customers for whom you have performed work of this nature which you list as references, excluding the City of Pompano Beach. (Use an attachment if necessary.)

1. Name and address of customer: City of Miami Beach
1833 Bay Rd., 2nd Floor, Miami Beach, FL 33139
Contact person name, telephone number and email address: Elizabeth Miro
Tel: 305-673-7000 x22925 Email: ElizabethMiro@miamibeachfl.gov
Description of services provided and date(s) of service: 2019-present
Janitorial services are performed throughout the City at all city owned facilities, parking garages, public restrooms, and park restrooms. SFM cleans approximately 63 sites in this contract.
2. Name and address of customer: City of Coral Gables
2800 SW 72nd Avenue, Miami, Florida 33155
Contact person name, telephone number and email address: Ralph Rodriguez
Tel: 305-460-5014 Email: rrodriguez1@coralgables.com
Description of services provided and date(s) of service: janitorial services to all City owned facilities including nightly cleaning of offices, restrooms, common areas. Daily porter services to restrooms and common areas, carpet cleaning, stripping & refinishing floors, high pressure cleaning, electrostatic disinfection services, and other special cleaning services. SFM cleans approximately 12 sites in this contract.
3. Name and address of customer: Baptist Health South Florida
1228 South Pine Island Road, Plantation, FL 33324
Contact person name, telephone number and email address: Yanei Perez
Tel: 305-812-9179 Email: Yaneip@BaptistHealth.net
Description of services provided and date(s) of service: janitorial services at various locations throughout its system. Services include daytime and nighttime porter services, floor care, and consumables. Additional services requested may include high dusting, pressure cleaning, and garage cleaning. SFM cleans approximately 23 sites in this contract.

BACKGROUND CHECK AFFIDAVIT

E-58-16
Janitorial Service

BACKGROUND CHECK AFFIDAVIT (Page 1 of 3)

STATE OF FLORIDA () SS.
COUNTY OF (MIAMI-DADE)

I, the undersigned, being first duly sworn, do hereby state under oath and under penalty of perjury that the following facts are true:

1. I am over the age of 18 and am a resident of the State of Florida.
2. I am the Manager (title) of SFM Janitorial Services, LLC. and I certify that I have the authority to make the representations set forth within this Affidavit.
3. SFM Janitorial Services, LLC. intends to enter into a contract with the City of Pompano Beach for Citywide Janitorial Services.
4. The fulfillment of the Background Check as required per the terms and conditions of the Contract have been conducted through:
 - The Florida Department of Law Enforcement's Computerized Criminal History (CCH) database (Level I)
 - National Crime Information Center (NCIC) data base (Level II).
5. All criminal background checks must be conducted prior to any covered individual's initial access to City's property and, depending on the contract's term, on an annual basis thereafter.
6. I hereby certify that background checks have been completed for all person employed by or under contract with the contractor, subcontractor, consultant or sub-consultant who is doing the work in or on city property and certify that no person who has been convicted or who has entered a plea of nolo contendere for any crime set forth within Chapters 131-133 of the City of Pompano Beach Code of Ordinances shall perform work on city property. A list of such employees is set forth on Exhibit "A", attached hereto and made a part hereof.
7. I also certify that I shall maintain records of the criminal history checks for each person doing work on City property during the contract period and for one year thereafter and shall make such records available for inspection and verification by City.

E-58-16
Janitorial Service

**Background Check Affidavit
(Page 2 of 3)**

Executed this 2nd day of August, 2023.

By _____
(Signature)

By Christian Infante, Manager
(Name and Title)

The foregoing was acknowledged before me this 2 day of August, 2023
by Christian Infante who is personally known to me or who has produced
n/a as identification and who did take an oath.

WITNESS my hand and official seal, this 2 day of August, 2023

(NOTARY SEAL)



(Signature of person taking acknowledgment)

Vanezza Rivera
(Name of officer taking acknowledgment)

typed, printed or stamped

(Title or rank)

(Serial number, if any)

My commission expires:

PRICE SHEET

| BID LINE ITEM PRICING MUST BE SUBMITTED ELECTRONICALLY USING THE CITY'S EBD SYSTEM. | | | | | | | |
|---|--|--------------|--------------------|--------------------|-------------------------|--------------------|-------------------------|
| GROUP 1 | | | | | | | |
| Line Item | City Hall Area and Fire | Est. Sq. Ft. | Annual Cost (2024) | Annual Cost (2025) | Annual Cost (2024-2026) | Annual Cost (2027) | Annual Cost (2027-2028) |
| 1 | City Hall Four Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060. (1st) floor. Description: Conference Room, Mail Room, Snack Room, Restrooms (2), Elevators (2), Office Areas, Main Lobby. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$ 27,384.00 | \$ 27,931.68 | \$ 28,769.63 | \$ 30,208.11 | \$ 32,624.76 |
| 2 | City Hall (2nd) floor. Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$ 27,384.00 | \$ 27,931.68 | \$ 28,769.63 | \$ 30,208.11 | \$ 32,624.76 |
| 3 | City Hall (3rd) floor. Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$ 27,384.00 | \$ 27,931.68 | \$ 28,769.63 | \$ 30,208.11 | \$ 32,624.76 |
| 4 | City Hall (4th) floor. Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$ 27,384.00 | \$ 27,931.68 | \$ 28,769.63 | \$ 30,208.11 | \$ 32,624.76 |
| 5 | Commission Chambers One Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060. Description: Commission Chamber, 1 conference room, men's restroom (2). Women's restroom (2). Kitchen Areas (2). Services for the Commission Chambers to be performed (4) days per week, Monday through Thursday. Between 6:00 p.m. and 8:00 a.m. When Commission meeting are held (2nd Tuesday, 3rd Tuesday, and 4th Tuesday of each month), the vendor must perform services before the meetings start (4:00 p.m. - 5:00 p.m.). | 7,208 | \$ 10,836.00 | \$ 11,052.72 | \$ 11,384.30 | \$ 11,953.52 | \$ 12,909.80 |
| 6 | Fire Training 180 S.W. 3rd Street. Description: Office Areas, Restrooms (2). Services to be performed Monday through Thursday between 5:00 p.m. and 8:00 a.m. | 2,243 | \$ 8,340.00 | \$ 8,506.80 | \$ 8,762.00 | \$ 9,200.10 | \$ 9,936.11 |

| | | | | | | | |
|---|---|---------------------|--------------------------------|---------------------------|--------------------------------|---------------------------|--------------------------------|
| 7 | Fire Administration 120 S.W. 3rd Street. Description: Office Areas, Restrooms (2), Training Tower: Office Areas, Restrooms (2), and Training Room. Services to be performed Monday through Thursday between 6:00 p.m. and 7:00 a.m. | 1,500 | \$ 5,580.00 | \$ 5,691.60 | \$ 5,862.35 | \$ 6,155.47 | \$ 6,647.90 |
| 8 | Fire Logistics 1654 SW 5th Court, Suite #1641. Description: Lobby, Offices (9), Restrooms (2), Break Room, and Conference Room. Services to be performed Monday through Friday between 9:00 a.m. and 11:00 a.m. | 2,736 | \$ 11,700.00 | \$ 11,934.00 | \$ 12,292.02 | \$ 12,906.62 | \$ 13,939.15 |
| Total Monthly Amount for Group 1 | | 74,387 | \$ 145,992.00 | \$ 148,911.84 | \$ 153,379.20 | \$ 161,048.15 | \$ 173,932.01 |
| BID LINE ITEM PRICING MUST BE SUBMITTED ELECTRONICALLY USING THE CITY'S EBID SYSTEM. | | | | | | | |
| GROUP 2 | | | | | | | |
| Line Item | | Est. Sq. Ft. | Annual Cost (2023-2024) | Annual Cost (2025) | Annual Cost (2024-2026) | Annual Cost (2027) | Annual Cost (2027-2028) |
| 9 | Purchasing Office 1190 N.E. 3rd Avenue, Building C. Description: Central Stores including an Office area, Restrooms (3), Shower, and a Snack Area. Purchasing Office: Office Areas, Copier Room, Storage Room, and a Conference Room. Graphics including the Print Shop, and sink. For this entire building, services to be performed Monday through Thursday between 3:00 pm. and 6:00 p.m. | 2,000 | \$ 10,320.00 | \$ 10,526.40 | \$ 10,842.19 | \$ 11,384.30 | \$ 12,295.05 |
| 10 | Air park Tower 1001 N.E. 10th Street. Description: Office Areas, Lobby, Restrooms (2), Janitorial Closet, and Snack Area. Services to be performed Monday-Thursday between 5:30 p.m. and 7:00 a.m. | 5,159 | \$ 13,320.00 | \$ 13,586.40 | \$ 13,993.99 | \$ 14,693.69 | \$ 15,869.19 |
| 11 | Public Works Administration/Engineering 1201 N.E. 5th Avenue. Description: Office Areas, Conference Room, Restrooms (3), and a Lunch Room. Services to be performed Monday through Thursday between 5:00 p.m. and 7:00 a.m. | 7,170 | \$ 14,568.00 | \$ 14,859.36 | \$ 15,305.14 | \$ 16,070.40 | \$ 17,356.03 |
| 12 | Public Works Garage 1190 N.E. 3rd Avenue, Building A. Description: | 1,590 | \$ 6,564.00 | \$ 6,695.28 | \$ 6,896.14 | \$ 7,240.95 | \$ 7,820.22 |

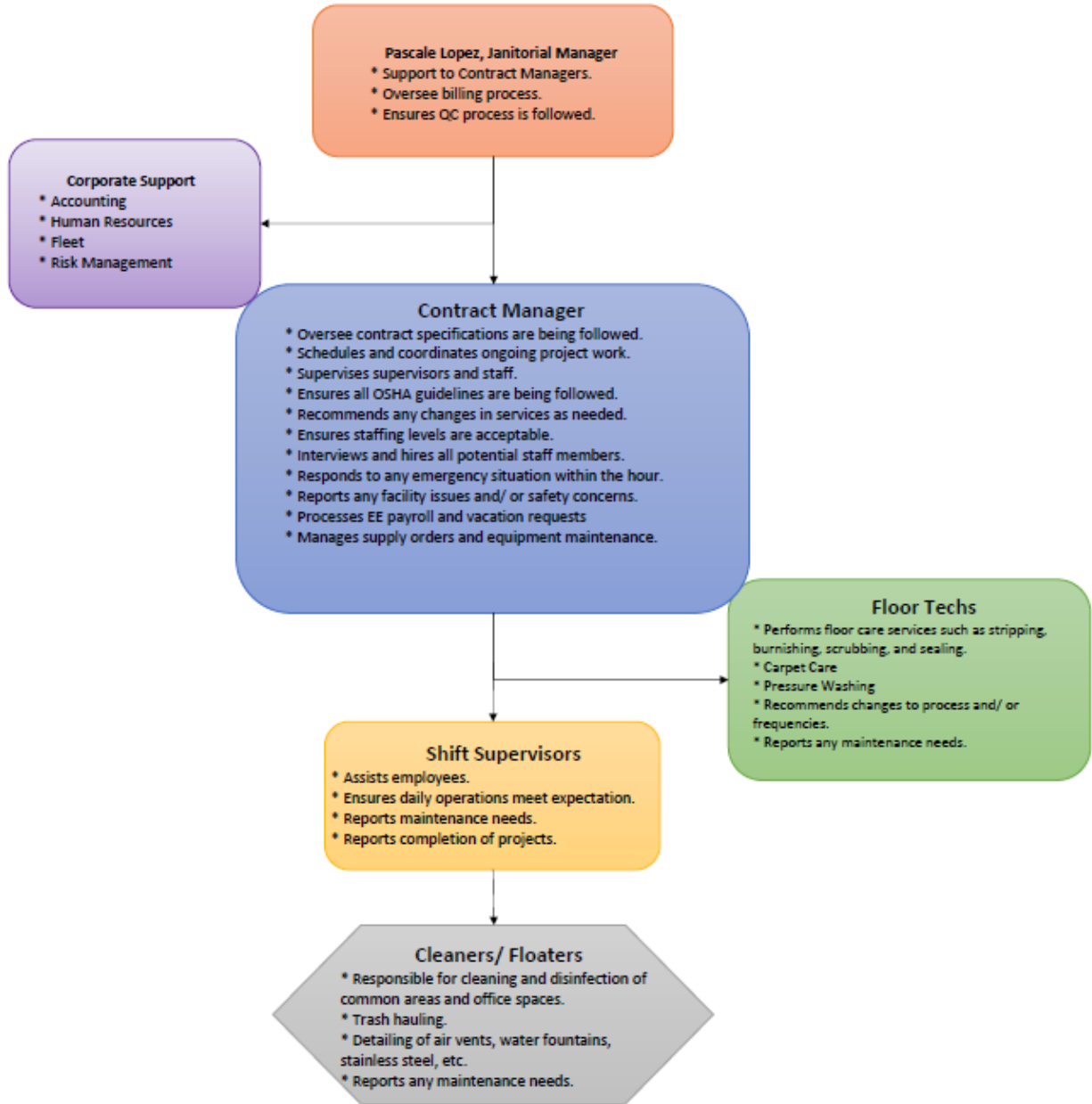
| | | | | | | | |
|---|--|-----------------|---------------------|---------------------|---------------------|---------------------|--|
| <p>Office Areas, Break Room, Restrooms (2), Library, Locker Room, and Associated Hallways. The Manager's office is carpeted and the remaining floor areas are tiled. Services to be performed Monday through Thursday between 5:30 p.m. and 7:00 a.m.</p> | | | | | | | |
| <p>13</p> | <p>Public Works Offices 1190 N.E. 3rd Avenue, Building B. Description: West end of the building consists of an Office Areas, Men's Restroom (2), Women's Restrooms (2), and an Employee Lunch Room. The East end of the building has a Welding shop that has a small office, a building maintenance offices, and (3) restrooms. Services to be performed Monday through Thursday between 5:30 p.m. and 8:00 a.m.</p> | <p>8,750 \$</p> | <p>16,830.00 \$</p> | <p>17,334.90 \$</p> | <p>18,201.65 \$</p> | <p>19,657.78 \$</p> | |
| <p>14</p> | <p>Membrane Building: 1205 N.E. 5th Avenue, Pompano Beach, Florida, 33060. Description: First Floor: Office areas, Lobby and Hallways, Laboratory and Control Room, Elevator, Restrooms (2) Locker/Shower Rooms. Second Floor: Office Areas and Hallways, Restrooms (2), and Conference Room with Kitchen Area. Services to be performed Seven (7) days a week from 7am-2pm.</p> | <p>8,637 \$</p> | <p>28,020.00 \$</p> | <p>29,437.81 \$</p> | <p>30,909.70 \$</p> | <p>33,382.48 \$</p> | |
| <p>15</p> | <p>High Service/Filter Building: 301 N.E. 12th Street Pompano Beach, Florida, 33060. Description: First Floor: Hallway (leading to) Lunchroom, Kitchen, Restroom (3) Break Room. Second Floor: Office Areas and Vestibule, Hallways, Computer Training Area, Conference Room and Restrooms (2), Stairs to First Floor, Entry Door at Second Level. Services to be performed Mon.-Fri. 7am-3:30pm.</p> | <p>2,597 \$</p> | <p>11,280.00 \$</p> | <p>11,850.77 \$</p> | <p>12,443.31 \$</p> | <p>13,438.77 \$</p> | |
| <p>16</p> | <p>Maintenance Shop/Chemical Building: Next to 1205 N.E. 5th Avenue, Pompano Beach, Florida, 33060 Description: First Floor: Restrooms (2) Locker Room, Shower, Control Room, Lunch Room Area Second Floor: Supervisor's Office. Services to be performed Seven (7) Days a week 7am-3:30pm.</p> | <p>1,794 \$</p> | <p>8,376.00 \$</p> | <p>8,799.83 \$</p> | <p>9,239.82 \$</p> | <p>9,979.00 \$</p> | |
| <p>17</p> | <p>Utilities Field Office: 1201 NE 3rd Avenue, Pompano Beach, Florida, 33060.</p> | <p>6,809 \$</p> | <p>14,208.00 \$</p> | <p>14,926.92 \$</p> | <p>15,673.27 \$</p> | <p>16,927.13 \$</p> | |

STAFFING PLAN

| Description | Budget Hours Per Day |
|---|-----------------------------|
| City Hall | 16 |
| Commission Chambers - 100 W Atlantic Blvd | 2 |
| Fire Training - 180 SW 3rd St | 1.5 |
| Fire Administration - 120 SW 3rd St | 1 |
| Solid Waste Trailers - 1190 NE 3rd Avenue | 1 |
| Air Park Tower - 1001 NE 10 St | 2 |
| Public Works Administration - 1201 NE 5th Ave | 2.5 |
| Public Works Garage - 1190 NE 3rd Ave #A | 1 |
| Public Works Offices- 1190 NE 3rd Ave #B | 3 |
| Purchasing Office- 1190 NE 3rd Ave #C | 1.5 |
| Membrane Building -1205 NE 5th Ave | 3 |
| High Service Filter Building- 301NE 12 St | 1.5 |
| Maintenance Shop/Chemical Building - 120S NE 5th Ave | 1 |
| Reuse Water Treatment Plant - 1799 N Federal Highway | 1.5 |
| Solid Waste Trailers - 1190 NE 3rd Ave- code compliance | 1.5 |
| Utilities Field Office - 1201 NE 3rd Ave | 2.50 |
| Fire Logistics - 1641 | 2 |

44.5

RESPONSIBILITY CHART



EMERGENCY REPONSE

SFM has over 40 years of dealing with emergency situations across all industry types. We are valued business partners to first responders (City of Miami Beach), critical healthcare institutions (Broward Health, Baptist), government agencies (Miami International Airport) and fully understand the importance of having robust business continuity plans, business resumption plans, and disaster recovery plans. We constantly perform Business Impact Analysis (BIA) and perform tabletop exercises both internally and with clients to game plan certain events and how we will support clients.

SFM is a 24x7x365 operation. For emergency situations, we will work with clients to discuss different scenarios but in general we operate in the following manner:

- We follow Standard Operating Procedures for Emergencies
- All Supervisors and Managers have mobile phones, laptops, and air cards for full connectivity.
- Dedicated Contract Managers are always on call.
- Call Trees (SFM and Client) are provided for any necessary escalations.
- Supervisors have Company Cars & Corporate Cards for any emergency purchases.
- Supervisors have access to SFM warehouse to deploy emergency equipment, tools (blowers, dehumidifiers, etc.)
- SFM utilizes Microsoft Teams for any emergency conference meetings.
- Vendor relationships have been established for any 3rd party needs.
- SFM Executive Leadership is ALWAYS on call

Pompano Beach will have access to SFM's Management and Executive Leadership 24x7x365. SFM will respond to an emergency situation within 30 minutes of notification.

Primary Point of Contact
Proposed Contract Manager
Phone: T.B.D Email: T.B.D



SFM Janitorial Manager
PASCALE LOPEZ
Ph.: 786.663.2248 E-mail: plopez@sfmservices.com

EQUIPMENT

SFM has 3 full-time mechanics on staff that are responsible for maintenance and upkeep of the fleet and equipment. Equipment is replaced once it has expired its life expectancy. SFM has over 20,000 sq. ft. of warehouse that stores a large inventory of janitorial equipment and supplies. This ensures that services are not interrupted due to equipment breakdown or supply shortages.

SFM utilizes Whip Around, a web-based fleet maintenance software that allows us to track, document, and report vital data we need to optimize the performance of our fleet. Every driver completes a pre-trip inspection daily as a preventative maintenance measure. Whip Around also tracks fuel usage and integrates with our vehicle tracking software, GEOTAB.



For more than 12 years SFM and Veritiv have had a business partnership. SFM has access to their full line of resources. Veritiv is one of the nation's largest janitorial supply distributors. Veritiv is an industry leader in green cleaning initiatives.



- Nilfisk Advanced vacuum cleaners
- Rubbermaid Mop buckets & maid karts
- Nilfisk Advanced floor machines
- Karcher floor machines
- One man scissor lift



A detailed equipment list will be made available upon award of this contract.

MICROFIBER TECHNOLOGY

Microfiber material can hold more than 5 times its weight and has an exceptional ability to absorb grease and oils. It also does not leave any dust or lint behind. These properties reduce the number of bacteria on a surface by 99%.



Wash Mops & Cloths on Site

Small washing machines will be installed in janitor closets. This helps prevent cleaning staff from reusing soiled mops & cloths. Machine measures 29" High x 17" Width. Installation to be done by client.

- ***SFM will install these machines where possible.***



CHEMICALS

SFM has standardized companywide cleaning services with (4) basic chemicals all daily cleaning is accomplished. The chemicals listed below are GREEN SEAL CERTIFIED. Currently all accounts cleaned by SFM are with the chemicals listed below. This provides a standardized method of cleaning for all janitors.



**Neutral Floor
Cleaner**

**Cleans,
Disinfects,
&
Deodorizes**

Glass Cleaner

**All Purpose
Cleaner**

SAFETY DATA SHEETS “SDS”

Currently, SFM is working with MSDSONline, a web-based centralized management system that will digitize our Safety Data Sheets. SDS binders will be a thing of the past. Not only does this minimize our carbon footprint, but it also ensures that our employees have real-time access to the latest safety data sheets for the chemicals being used while meeting OSHA compliance.

Below are SDS links to the four standard chemicals used to carry out daily cleaning as well as other cleaning products used in healthcare environments.

1. Clean on the Go Clean by Peroxy No. 15

<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4820.pdf>

2. Clean on the Go Biorenewables Glass Cleaner No. 18

<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4835.pdf>

3. Clean on the Go NABC Concentrate No. 1

<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4716.pdf>

4. Clean on the Go Tribase Multi-Purpose Cleaner No. 17

<https://www.spartanchemical.com//sds/downloads/AGHS/EN/4830.pdf>

5. Clorox Healthcare® Spore10 Defense™ Cleaner Disinfectant

https://www.thecloroxcompany.com/wp-content/uploads/2020/06/Clorox-Healthcare%C2%AE-Spore10-Defense%E2%84%A2-Cleaner-Disinfectant_Multilingual2.pdf

6. Clorox Healthcare® Fuzion Cleaner Disinfectant

https://www.thecloroxcompany.com/wp-content/uploads/2020/06/Clorox-Healthcare%C2%AE-Fuzion-Cleaner-Disinfectant_Multilingual2.pdf

7. Clorox Healthcare® Bleach Germicidal Wipes

<https://www.thecloroxcompany.com/wp-content/uploads/2019/02/Clorox-Healthcare%C2%AE-Bleach-Germicidal-Wipes.pdf>

8. Clorox Commercial Solutions® Clorox® Total 360® Disinfectant Cleaner1

<https://www.thecloroxcompany.com/wp-content/uploads/2019/09/Clorox-Commercial-Solutions%C2%AE-Clorox%C2%AE-Total-360%C2%AE-Disinfectant-Cleaner1.pdf>

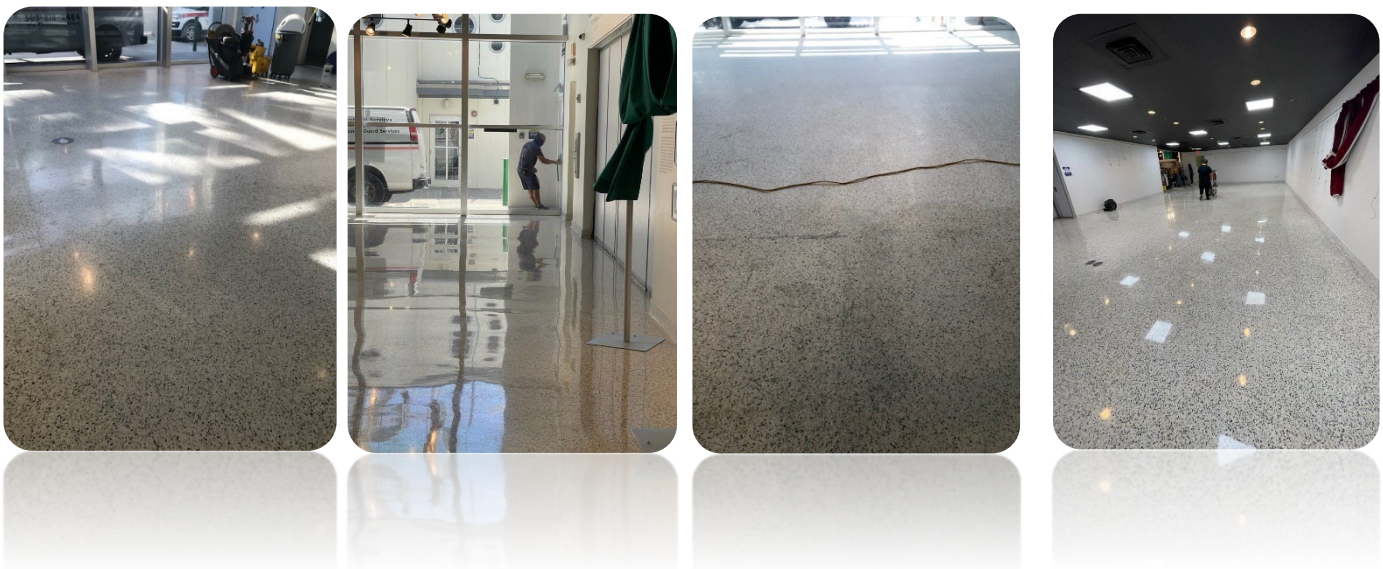
FLOOR CARE

Terrazzo & Marble Restoration

SFM uses a five-step process to restore Terrazzo and Marble floors.

1. Stripping
In this process waxes, sealer, and residue are removed.
2. Repair
The repair process includes filling in chips, nail holes, smooth and remove stains from the surface.
3. Grinding
The grinding process proceeds with a series of increasingly fine diamonds until the floor is smooth and free of virtually all surface imperfections.
4. Polishing
Acid powder is distributed across the floor, which is then mixed with water and polished by a specialized machine. This method effectively ingrains the polish onto the surface of the terrazzo floor below and keeps the surface smooth and level.
5. Crystallization
The crystallization process provides a high gloss finish on the marble/terrazzo surface.

Below are actual before and after projects completed by the SFM Floor Care Team.



Floor Care Equipment



SAFETY & TRAINING PROGRAM

POMPANO BEACH



Our Team prides itself in having one of the best training programs in the janitorial sector. The quality of service we deliver through extensive training has permitted us to grow exponentially over the last decade. We believe that the best way to offer exceptional service to our clients is to recruit the most talented, dedicated people in the industry.

We then train them to meet our high standards and make certain they understand that nothing stands in the way of customer satisfaction. The training is conducted by SFM's Director of Risk Management, Joe Pinon. Mr. Pinon is an OSHA certified instructor with the State of Florida. This is a competitive advantage SFM has over other janitorial companies. It gives SFM the ability to train and retrain employees as necessary throughout the year. Our program consists of extensive classroom and hands on training procedures.

The following methodology is employed by Joe Pinon for his trainings:

1. Classroom teaching is based on research and personal experiences.
2. Professional participation by experts in the field of the subject.
3. Practical exercises discussed and acted in role plays in class.
4. Situational Exercises where specific issues are presented and resolved in class by the student and further discussed in a group setting.
5. Testing and Quizzes of materials shared in class.
6. Providing training materials when necessary for further evaluation and study.



Joe Pinon
SFM In-House OSHA certified trainer.

TRAINING CERTIFICATIONS



CERTIFICATE OF COMPLETION
"TERMINAL CLEANING"

Presented to
Pascale Lopez

Has successfully completed Terminal Cleaning Training consistent with OSHA Bloodborne Pathogens Standards 29 CFR 1910.1030

This course includes the following objectives and is consistent with OSHA Bloodborne Pathogens Standard 29 CFR 1910.1030

| | |
|--------------------------------------|------------------------------------|
| -Contamination & Contagious diseases | -Universal Precautions |
| -Bloodborne Pathogens | -Hazardous Disposal of Waste |
| -Terminal Cleaning | -Body Fluids as contaminants |
| -Products for Terminal Cleaning | -Personal Protective Equipment |
| -Terminal Cleaning Concerns | -Hand washing Techniques |
| -How to reduce your Risk | -Exposure Incident Reporting |
| -OSHA Regulations | -Terminal Cleaning Quality Control |

I hereby, certify that the candidate named in this certificate has satisfactorily completed the training as presented.

Joseph R. Pinon
 Certified Instructor
 State of Florida



April 29, 2015



Bloodborne pathogens
CERTIFICATE OF COMPLETION

Presented to
Mara Hernandez

Has successfully completed Bloodborne Pathogens Training consistent with OSHA Bloodborne Pathogens Standards 29 CFR 1910.1030

This course includes the following objectives and is consistent with OSHA Bloodborne Pathogens Standard 29 CFR 1910.1030

| | |
|--------------------------------------|--------------------------------|
| -How Bloodborne Pathogens are spread | -Universal Precautions |
| -Hepatitis B Virus | -Hazardous Disposal of Waste |
| -Hepatitis C Virus | -Body Fluids as contaminants |
| -HIV and Aids | -Personal Protective Equipment |
| -Skin Diseases | -Hand washing Techniques |
| -How to reduce your Risk | -Exposure Incident Reporting |
| -CDC Statistics | -Employer Responsibilities |

I hereby, certify that the candidate named in this certificate has satisfactorily completed the training as presented.

Joseph R. Pinon
 Certified Instructor



April 17, 2015



CERTIFICATE OF COMPLETION
"TERMINAL CLEANING"

Presented to
Eileen Dominguez

Has successfully completed Terminal Cleaning Training consistent with OSHA Bloodborne Pathogens Standards 29 CFR 1910.1030

This course includes the following objectives and is consistent with OSHA Bloodborne Pathogens Standard 29 CFR 1910.1030


| | |
|--------------------------------------|------------------------------------|
| -Contamination & Contagious diseases | -Universal Precautions |
| -Bloodborne Pathogens | -Hazardous Disposal of Waste |
| -Terminal Cleaning | -Body Fluids as contaminants |
| -Products for Terminal Cleaning | -Personal Protective Equipment |
| -Terminal Cleaning Concerns | -Hand washing Techniques |
| -How to reduce your Risk | -Exposure Incident Reporting |
| -OSHA Regulations | -Terminal Cleaning Quality Control |

I hereby, certify that the candidate named in this certificate has satisfactorily completed the training as presented.

Joseph R. Pinon
 Certified Instructor
 State of Florida



April 29, 2015



BLOODBORNE PATHOGENS
CERTIFICATE OF COMPLETION

Presented to
Caridad Lopez


Has successfully completed Bloodborne Pathogens Training consistent with OSHA Bloodborne Pathogens Standards 29 CFR 1910.1030

This course includes the following objectives and is consistent with OSHA Bloodborne Pathogens Standard 29 CFR 1910.1030

| | |
|--------------------------------------|--------------------------------|
| -How Bloodborne Pathogens are spread | -Universal Precautions |
| -Hepatitis B Virus | -Hazardous Disposal of Waste |
| -Hepatitis C Virus | -Body Fluids as contaminants |
| -HIV and Aids | -Personal Protective Equipment |
| -Skin Diseases | -Hand washing Techniques |
| -How to reduce your Risk | -Exposure Incident Reporting |
| -CDC Statistics | -Employer Responsibilities |

I hereby, certify that the candidate named in this certificate has satisfactorily completed the training as presented.

Joseph R. Pinon
 Certified Instructor



September 23, 2015

Certificate of Achievement

Presented to:
Pascale Lopez

has received 0.2 CEU for successfully completing: *Best Practices for Electrostatic and Other Sprayer Technology Roundtable*

Test name:
1.27.20 Best Practices for Electrostatic and Other Sprayer Technology Roundtable

Score: 100% 5 / 5



Trade Press Media Group, Inc.

Thu 28th Jan 2021



CleanCheck®
TRAINING SYSTEM

Pedro Reus

has completed the CleanCheck module for Classroom Cleaning ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Classroom Cleaning .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Classroom Cleaning .

   1/24/2019
Director of Training Date

CleanCheck®
TRAINING SYSTEM

Pedro Reus

has completed the CleanCheck module for Fitness Facilities ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Fitness Facilities .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Fitness Facilities .

   1/24/2019
Director of Training Date

CleanCheck®
TRAINING SYSTEM

Pedro Reus

has completed the CleanCheck module for Hard Floor Care ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Hard Floor Care .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Hard Floor Care .

   1/24/2019
Director of Training Date

CleanCheck®
TRAINING SYSTEM


Pedro Reus

has completed the CleanCheck module for Kitchen Sanitation ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Kitchen Sanitation .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Kitchen Sanitation .

   1/24/2019
Director of Training Date

CleanCheck®
TRAINING SYSTEM

Pedro Reus

has completed the CleanCheck module for Carpet Care ;
has proven dedicated to professionalism in his/her work;
has demonstrated outstanding product knowledge and safety precautions;
and has mastered the details of Carpet Care .

Be it hereby known that
SPARTAN CHEMICAL COMPANY, INC.
proudly certifies

Pedro Reus

as a CleanCheck Professional of Carpet Care .

   1/23/2019
Director of Training Date

SAFETY PROGRAM

SFM is committed to the safety and wellbeing of our employees. Our safety workplace and training program was developed to implement a safe and healthy work environment for both employees and clients. SFM has a robust Risk Management and Safety Program. Education and training provides all employees with:

- Knowledge and skills needed to do their work safely and avoid creating hazards that could place themselves or others at risk.
- Awareness and understanding of workplace hazards and how to identify, report, and control them.
- Specialized training when their work involves unique hazards.



As new hires onboard, they are provided with both education and training material relevant to their job as well as general safety procedures. All managers, supervisors, and workers are subject to continuing education and training as deemed necessary or requested.

Effective training and education are also provided outside our traditional classroom setting. Peer-to-peer training, on-the-job training, and worksite demonstrations are conducted to convey safety concepts, ensuring understanding of hazards and their controls, and promoting good work practices.

To ensure employees understand the material covered, every employee must complete and sign off on an Employee Orientation and Competency Assessment. Each employee is expected to obey safety rules and exercise caution in all work activities. Employees must immediately report any unsafe condition to the appropriate supervisor. Employees who violate safety standards, who cause hazardous or dangerous situations, or who fail to report, or, where appropriate, remedy such situations, may be subject to disciplinary action up to and including termination of employment. Employee training and education is documented and becomes a part of their employee file.

SFM has a Safety Committee Organization as a management tool to recommend improvements to our workplace safety program and to identify corrective measures needed to eliminate or control recognized safety and health hazards. Management will give top priority to and provide the financial resources for the correction of unsafe conditions.



EMPLOYEE SAFETY BBQ



Committed
to
Safety
Excellence



242 DAYS
WITHOUT AN
EMPLOYEE
ACCIDENT!!!



Safety Training by Joe Pinon

Winners of Employee Safety BBQ



She won a car!!!
Vehicle Giveaway

QUALITY CONTROL PROGRAM

A major key to our success is the implementation of our web-based quality control program Orange QC. OrangeQC allows us to deliver real-time consistent reports on how well we're serving you. You'll see the inspection scores for your facilities, as well as our response times for your work orders and incident reports. SFM's QC software will guarantee all services are performed to the highest standard as recognized by custom and usage in the industry. Enclosed we describe some of our methods regarding inspection programs that involve first line employees, supervisors, and the management team. All are involved in quality control and all are trained to understand their role in this project. We also have Quality Control Managers that are involved in all SFM's accounts. Our Quality Control Managers will be very active in this account as we move forward. Other than safety, providing the best possible service to our customers is paramount. And that can only be achieved by maintaining excellent quality standards.

We have an in-house programming team that will customize programs that reflect the specific needs and requirements of your facility. We will work with you to develop a report in the format you desire at the frequency you want. The frequency of inspections is generally completed on a daily and weekly basis. Some of the benefits from this inspection program are detailed within this section.

With these improved controls, our Team can track work performance and highlight opportunities to enhance the overall appearance of your facilities while keeping our team members engaged in the operation. The written word really does the system little justice. It must be experienced to truly be appreciated.

Our quality control program delivers customer satisfaction.

Program Objectives:

- Ensure that all employees have the knowledge and skills needed to perform their job.
- Develop new skills in current employees to enable them to absorb changes in technology.
- Improve the productivity of both individuals and work teams.
- Encourage employee self-development and involvement in programs of lifelong learning.

This software allows the SFM Quality control officers to:

- Perform inspection using a smart phone or tablet.
- Monitors account performance & sends real time alerts based on triggers you set.
- Generate reports for customers.

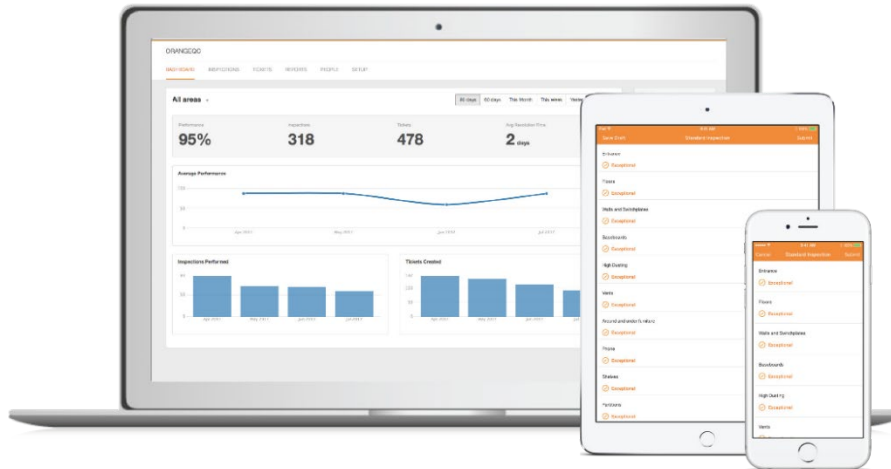
The SFM Quality Control Program consists of two mutually supporting modules:

1. **Quality Control Plan** – establish standards, supporting processes, performance objectives and performance indicators to meet all performance requirements.
2. **Quality Control Monitoring Plan** – implement SFM QC to provide a structured approach to performance monitoring, deficiency avoidance, corrective actions, and reporting.

MEASUREMENT TOOLS

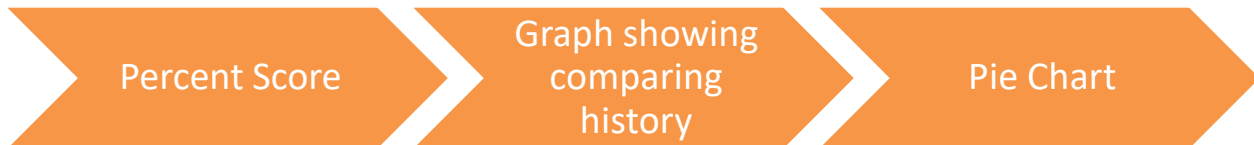
Email notifications are configured to notify SFM managers about the QC performance. The QC officer's iPad automatically synchronizes via a wireless network connection, so QC inspections can be tracked in real-time. Corrective action requests are immediately communicated to the relevant person.

All quality control inspections have precise timestamps to ensure frequency of monitoring and a clear indication of the date, time, area, and results of the monitoring process.



REPORTING

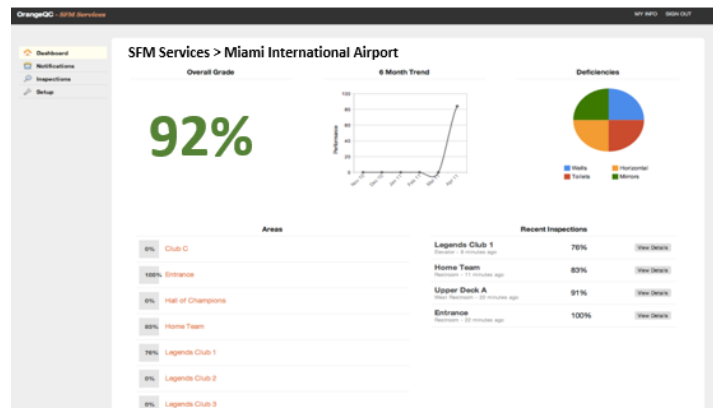
Below is report provided to client that will show the evaluation of progress in 3 forms which include:



These reports can be emailed to property managers in a pdf format.

Management reports contain the following:

- Labor budget
- Supplies budget
- Equipment budget
- Sales



Below are samples of actual inspection reports:




Time Stamped



#5499506
ENTRANCE AREAS



Location: (43570) MIA Bldg-701 (2461 NW 67 Ave) / 1st floor
 Completed: 2020-06-15 12:14pm
 Inspector: Marta Gonzalez
 Score: 93%

| Line Item | Rating | Score |
|---|---------------|-------|
| Floors | Below Average | 79% |
| <p><i>P floor</i></p> <p><i>Floor needs heavy scrubbing</i></p> <p><i>A C vent in front of elevator has dust</i></p> | | |
| <div style="display: flex; justify-content: space-around;">    </div> <div style="display: flex; justify-content: space-around; margin-top: 5px;"> 1 2 3 </div> | | |
| Thresholds | Above Average | 95% |
| Glass Window | Above Average | 95% |
| Glass Doors | Above Average | 95% |
| Trash Containers | Above Average | 95% |
| Ash Trays | Above Average | 95% |
| Seating Area | Above Average | 95% |
| NOTES | | |

#6215210

HALLWAY

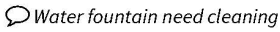


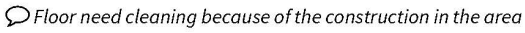

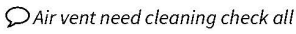




Location: (43570) MIA Bldg-701 (2461 NW 67 Ave) / Floor-G

Completed: 2021-01-08 8:02pm

Inspector: Lazaro Gonzalez

Score: 86%

| Line Item | Rating | Score |
|--|---------------|-------|
| Water Fountain | Below Average | 70% |
|  | | |
| <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>1</p> </div> <div style="text-align: center;">  <p>2</p> </div> </div> | | |
| Elevators | Excellent | 100% |
| SFM Janitorial Closet | Excellent | 100% |
| Floor | Below Average | 70% |
|  | | |
| <div style="text-align: center;">  <p>3</p> </div> | | |
| Baseboard | Excellent | 100% |
| Walls | Excellent | 100% |
| Air Vents | Below Average | 70% |
|  | | |
| <div style="text-align: center;">  <p>4</p> </div> | | |
| Doors | Excellent | 100% |

| Line Item | Rating | Score |
|---|---------------------|-------|
| Restrooms | Below Average | 70% |
| <i>Mirror frame need cleaning</i> | | |
|  <p>5 6 7 8</p> | | |
| Windows | Excellent | 100% |
| Stairs | Excellent | 100% |
| Notes | | |
| Bulletin Boards | Excellent | 100% |
| Waiting Area/Furniture | Excellent | 100% |
| Lobby | Excellent | 100% |
| Location | South Tower G Floor | 0% |
| Employees lunch | Excellent | 100% |

#6192830

ENTRANCE AREAS




Location: (43570) MIA Bldg-845 AKA-100 (5600 NW 36 ST)(5pm to 10pm) / 1ST FLOOR

Completed: 2021-01-05 9:32pm

Inspector: Lazaro Gonzalez

Score: 100%




















| Line Item | Rating | Score |
|--|-----------|-------|
| Floors | Excellent | 100% |
|  1 | | |
| Thresholds | Excellent | 100% |
| Glass Window | Excellent | 100% |
| Glass Doors | Excellent | 100% |
| Trash Containers | Excellent | 100% |
| Ash Trays | Excellent | 100% |
| Seating Area | Excellent | 100% |
| NOTES | | |

#5536781
LOBBY AREA



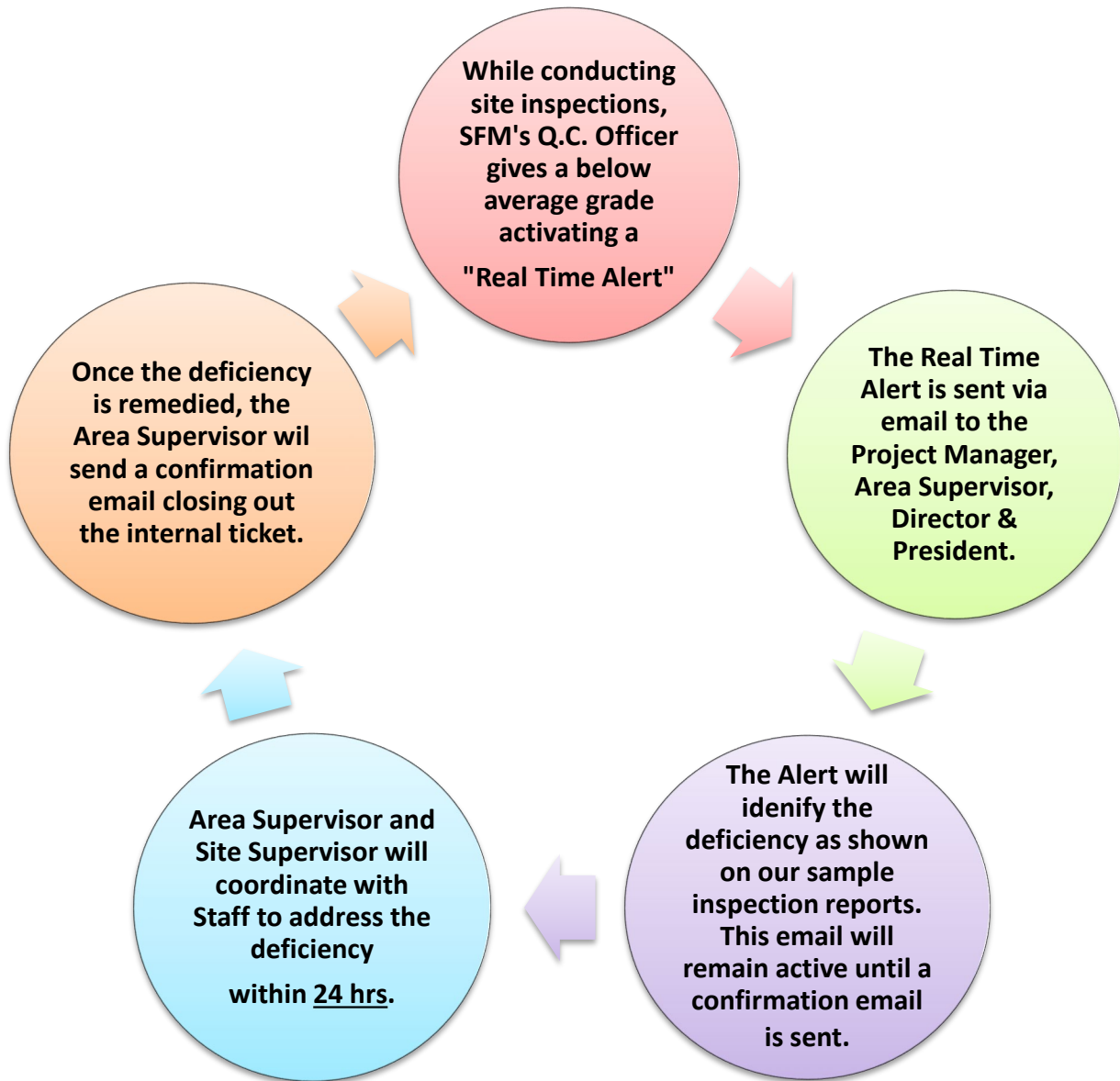
Location: (43128) CG War Memorial Youth Center 405 University Drive / 1st Floor / Lobby
 Completed: 2020-06-26 4:25pm
 Inspector: Eileen Dominguez
 Score: 95%

| Line Item | Rating | Score |
|---|---------------|-------|
| Floors | Above Average | 95% |
| Baseboards | Above Average | 95% |
| Reception Desk | Above Average | 95% |
| Information Desk | Above Average | 95% |
| Transportation Room | Above Average | 95% |
| Furniture | Above Average | 95% |
| Horizontal Surfaces | Above Average | 95% |
| Glass | Above Average | 95% |
| Doors | Above Average | 95% |
| Air Vents | Above Average | 95% |
| Trash | Above Average | 95% |
| NOTES | | |
| <i>Need to continue reporting on notes; floors are very scratch, need some shine.</i> | | |

| Line Item | Rating | Score |
|---|--------|-------|
|  | | |
| 1 | | |
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| 2 | | |
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SFM'S INTERNAL COMMUNICATION SYSTEM

In order to maintain high quality standards, SFM relies on effective internal communication to quickly remedy any account deficiency. Below is a representation of SFM's internal communication process when an area is found deficient by a quality control officer.



CLIENT TICKET SYSTEM

Through our Quality Control software, we ask our clients to use the “Ticket System”. This feature helps us document and keep track of the quality of our services.

Here is how it works:

All you have to do is send an email to our Quality Control System at ticket@sfmtservices.com so we can address it. It is that simple!

This email will trigger a ticket alert from the client to the SFM administration, who consists of:

1. Contract Manager
2. Contract Supervisors
3. SFM’s C.O.O.
4. SFM’s President

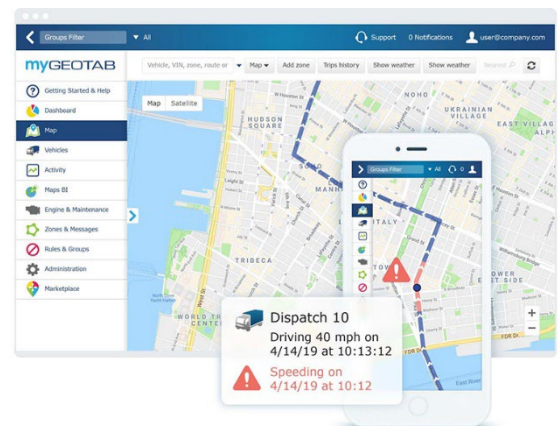
This ticket will remain open sending continuous alerts until addressed by the Area Supervisor and our SFM Operations Manager, who will then respond. Their response will then trigger a “pending” designation. Once the ticket’s content is addressed, it will be shown as completed and filed within your folder in our QC program. This will enable us to sporadically open the folder and see if there are any re-occurring situations that will assist us in managing your facility’s cleaning specifications better.

EMPLOYEE TRACKING

All SFM Vehicles are equipped with the “GeoTab” GPS tracking system. This ensures our drivers are servicing all locations and will tell us how much time is spent at each location. Other capabilities are:

- ✓ Daily Activity Reports (accessible via internet)
- ✓ Incident Reports (real time)
- ✓ Scope of Work (instantly available to users)

GEOTAB®



4. FIRM QUALIFICATIONS & EXPERIENCE

Our History...For more than 40 years, the eyes of the world were set on Miami's Orange Bowl Stadium. The manicured lawns and impeccably clean venue set the spotlight for some of the city's most memorable events. Since 1972, the company responsible for keeping the facility looking its best, was SFM Services, Inc. Although the Orange Bowl closed its doors in 2007, SFM Services continues its mission of making South Florida's most notable locations look their best.



Years Served: 1972 to 2007

We are proud of our client retention:

- City of Miami Beach since 2009
- Town of Miami Lakes since 2003
- Leon Medical Centers since 1998
- City of Miami Springs since 2002
- City of Coral Gables since 2004
- Baptist Health since 2009

SFM Janitorial is one of South Florida's largest and most reputable janitorial service companies. A true industry leader in janitorial services with a proven verifiable track record serving 18 municipalities and many large commercial properties from Monroe to Palm Beach County. Some of our most notable clients include Baptist Health Systems, Broward Health, Leon Medical Centers, Florida National University, and entire municipalities such as the City of Coral Gables and City of Miami Beach. We are also the prime contractor for major events like the Ultra Music Festival and the Dade County Youth Fair.

**SFM cleans
over 7 million
square feet
throughout
South Florida**

SFM is well seasoned in serving facilities that are open 24/7/365. We handle everything from educational facilities, medical facilities, offices, and large public venue cleanup. We offer our clients cost-effective solutions to keeping their properties clean. For the best service in facilities or public area maintenance needs, SFM is the only company to turn to. SFM has the experience, management talent, labor, and financial resources that few if any of our competitors bring to the table. Our company has the vast experience, talent, and practices of a large firm, but the service and area knowledge of a local company dedicated to its client and client needs. Unlike large national and impersonal firms, we are accessible to our clients any time of day. Pompano Beach will have direct access to the SFM's Executive Management Team.

Our facility has approximately 15,000 square feet of office space, over 16,000 square feet of warehouse space, and just over 3 acres of land. That, plus access to the latest equipment and a fleet of over 100 vehicles sets us apart from the rest.

BENEFITS OF HIRING SFM SERVICES



South Florida Experience:

SFM is truly a South Florida “Local” business. Locally headquartered in South Florida since 1972, our team is rooted and has in depth knowledge of the South Florida area. Our local presence gives SFM an advantage over other firms.



Direct Ownership Support:

Unlike large-national impersonal firms, SFM is a local, minority, family-owned company run by its Founding Officers, Jose and Christian Infante. Pompano Beach will have direct access to SFM’s proprietors 24/7/365.



Risk Management:

SFM has a robust Risk Management & Safety Program that contributes to the business continuity and success of our operations. SFM’s Risk Management Team is composed of thorough quality control, training, and employee engagement. This composition allows SFM to quickly identify, assess, and mediate known risks as well as identifying and securing potential unknown events.



Training:

Our Team prides itself in having one of the best combined training programs in South Florida. The quality of service we deliver through extensive training has permitted us to grow exponentially over the last decade. SFM staff receive continuous training in all areas of janitorial protocols to ensure our clients get the most out of their SFM experience. Because SFM has its own in-house training program, our team is not limited to monthly or quarterly trainings.



Recruitment:

We believe that the best way to offer exceptional service to our clients is to recruit the most talented, dedicated people in the industry. SFM’s experienced recruitment team targets local residents for employment opportunities thus fostering community involvement and development. SFM is well known for its local employment opportunities. Currently SFM Services has nearly 1,000 active employees in Miami-Dade and Broward County.



Technology:

SFM has adopted new technology that offers transparency and real-time information. Our web-based management software and scanning systems can now immediately dispatch services as needed instead of routine schedules. This allows SFM staff to anticipate, prevent and respond more effectively.



Industry Knowledge:

Our team is composed of highly motivated, trained, and experienced personnel. The SFM staff has the following credentials: ISSA Certified, BSCAI Members, APWA Members, Certified Floor Technicians, Certified Carpet Care Technicians, Spartan Green Cleaning Certifications, and MOT Certified.

FINANCIAL STABILITY

SFM Janitorial Services, LLC. has the financial support and working capital needed to fuel our resources and assets essential to our operations. SFM has enough bonding capacity to provide performance and payment bonds in an amount not less than one hundred percent (100%) of the contract amount from a surety firm rated A- (Excellent) by AM Best. SFM Services has never defaulted on a contract or failed to perform through its entirety.



June 17, 2022

SFM Services, Inc.
9700 NW 79 Ave.
Miami Lakes, FL 33016

Ref: Bank Reference Letter

To Whom It May Concern:

This letter is to confirm the banking relationship City National Bank of Florida has with SFM Services, Inc (SFM) since 2012. SFM has handled their depository accounts in a satisfactory manner and line of credit as agreed, while maintaining average depository balances in the medium 7 figures , with high credit in the medium 7 figures including lines of credit with availability in the 7 medium figures.

We look forward to continuing working with SFM and assisting their growth throughout the coming years. Please do not hesitate to contact us with any questions at 305 577 7475.

This letter is provided on behalf of our client without liability to the bank and/or its staff.

Very truly yours,



Roberto J Blandon
Senior Vice President
City National Bank of Florida
2855 LeJeune Road
Coral Gables, FL 33134
Roberto.Blandon@citynational.com

LITIGATION

SFM Janitorial Services, LLC., and its related entities may be included from time to time in litigation brought against its clients due to the nature of its business; there is no prior or pending litigation that would have a material adverse effect on SFM's ability to deliver services under any award of this contract. There is no pending or prior litigation in which SFM has been averse to any of its clients or governmental entities.

LICENCES AND INSURANCE

Certificate of Status

State of Florida

Department of State

I certify from the records of this office that SFM JANITORIAL SERVICES, LLC is a limited liability company organized under the laws of the State of Florida, filed on May 9, 2006.

The document number of this limited liability company is L06000047722.

I further certify that said limited liability company has paid all fees due this office through December 31, 2020, that its most recent annual report was filed on April 28, 2020, and that its status is active.

*Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capital, this
the Nineteenth day of August,
2020*



Samuel R. Bee
Secretary of State

Tracking Number: 3698809230CU

To authenticate this certificate, visit the following site, enter this number, and then follow the instructions displayed.

<https://services.sunbiz.org/Filings/CertificateOfStatus/CertificateAuthentication>

Current Annual Filing

2023 FLORIDA LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# L06000047722

Entity Name: SFM JANITORIAL SERVICES, LLC

Current Principal Place of Business:

7500 NW 74TH AVE
MEDLEY, FL 33166

Current Mailing Address:

7500 NW 74TH AVE
MEDLEY, FL 33166 US

FEI Number: 20-4908937

Certificate of Status Desired: No

Name and Address of Current Registered Agent:

TRIAI, CARLOS
2301 NW 87 AVE
501
DORAL, FL 33172 US

FILED
Mar 16, 2023
Secretary of State
4184535671CC

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Authorized Person(s) Detail :

| | | | |
|------------------------|--------------------------|------------------------|--------------------------|
| Title | MGR | Title | MGRM |
| Name | INFANTE, CHRISTIAN H | Name | SFM SERVICES, INC |
| Address | 9700 NW 79TH AVE. | Address | 9700 NW 79 AVE. |
| City-State-Zip: | HIALEAH GARDENS FL 33016 | City-State-Zip: | HIALEAH GARDENS FL 33016 |

Occupational License

Local Business Tax Receipt

Miami-Dade County, State of Florida

-THIS IS NOT A BILL - DO NOT PAY



5770830

RECEIPT NO.

RENEWAL
3101375

BUSINESS NAME/LOCATION

SFM JANITORIAL SERVICES
LLC
7500 NW 74TH AVE
MEDLEY, FL 33166



EXPIRES
SEPTEMBER 30, 2023

Must be displayed at place of business

Pursuant to County Code
Chapter 8A - Art. 9 & 10

OWNER

SFM JANITORIAL SERVICES LLC
C/O CHRISTIAN H INFANTE MGR

SEC. TYPE OF BUSINESS

213 SERVICE BUSINESS

**PAYMENT RECEIVED
BY TAX COLLECTOR**

148.50 01/30/2023

Employee(s) 30

EXEMPT

INT-23-265485

This Local Business Tax Receipt only confirms payment of the Local Business Tax. The Receipt is not a license, permit, or a certification of the holder's qualifications, to do business. Holder must comply with any governmental or nongovernmental regulatory laws and requirements which apply to the business.

The RECEIPT NO. above must be displayed on all commercial vehicles - Miami-Dade Code Sec 8a-276.

For more information, visit www.miamidadegov/taxcollector



W-9

Form **W-9**
(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

**Request for Taxpayer
Identification Number and Certification**

**Give Form to the
requester. Do not
send to the IRS.**

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

Print or type.
See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
SFM Janitorial Services, LLC.

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only **one** of the following seven boxes.

Individual/sole proprietor or single-member LLC

C Corporation

S Corporation

Partnership

Trust/estate

Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶ **S**

Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is **not** disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

Other (see instructions) ▶

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) _____

Exemption from FATCA reporting code (if any) _____

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.
7500 NW 74 Avenue

6 City, state, and ZIP code
Medley, FL 33166

7 List account number(s) here (optional)

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number

| | | | | | | | | | | |
|--|--|--|--|---|--|--|--|--|--|--|
| | | | | - | | | | | | |
|--|--|--|--|---|--|--|--|--|--|--|

or

Employer identification number

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 2 | 0 | - | 4 | 9 | 0 | 8 | 9 | 3 | 7 |
|---|---|---|---|---|---|---|---|---|---|

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here Signature of U.S. person ▶  Date ▶ **1.9.2023**

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.

5. PERFORMANCE HISTORY & REFERENCES



| Proudly Serviced Since 1991 | |
|-----------------------------|--|
| Client Name | City of Coral Gables |
| Contract name | RFP No. 2021-005 - Janitorial Maintenance Services |
| Contract Term | 2016 to present & 1991 to 2006 |
| Contract Size | Approx. 250,000 sq. ft. |
| Scope of Work | janitorial services to all City owned facilities including nightly cleaning of offices, restrooms, common areas. Daily porter services to restrooms and common areas, carpet cleaning, stripping & refinishing floors, high pressure cleaning, electrostatic disinfection services, and other special cleaning services. SFM cleans approximately 12 sites in this contract. |
| Contact | Ralph Rodriguez Email: RRodriguez1@coralgables.com |



| Proudly Serviced Since 2019 | |
|-----------------------------|--|
| Client Name | City of Miami Beach |
| Contract name | RFP 2017-070-JC Janitorial Services |
| Contract Term | 2019 to present |
| Contract Size | Approx. 2 million sq. ft. |
| Scope of Work | Janitorial services are performed throughout the City at all city owned facilities, parking garages, public restrooms, and park restrooms. SFM cleans approximately 63 sites in this contract. |
| Contact | Elizabeth Miro Email: ElizabethMiro@miamibeachfl.gov |



| Proudly Serviced Since 2020 | |
|-----------------------------|--|
| Client Name | Miami-Dade County Aviation Department |
| Contract name | FB-01167 Janitorial Services for MIA & General Aviation Airports Zone 4 |
| Contract Term | 2020 to present |
| Contract Size | Approx. 2 million sq. ft. |
| Scope of Work | Janitorial Services for the Miami-Dade Aviation Department. Services are exclusive to all non-terminal buildings, airport properties, and other outlying buildings at Miami International and General Aviation Airports defined as Zone 4. SFM cleans approximately 27 sites in this contract. |
| Contact | Ultimo De Oliveira Email: UDeOliveira@miami-airport.com |



**Baptist Health
South Florida**

| Proudly Serviced Since 2008 | |
|-----------------------------|--|
| Client Name | Baptist Health South Florida |
| Contract name | RFP 215 Janitorial Services |
| Contract Term | 2008 to present |
| Contract Size | Approx. 600,000 sq. ft. |
| Scope of Work | janitorial services at various locations throughout its system. Services include daytime and nighttime porter services, floor care, and consumables. Additional services requested may include high dusting, pressure cleaning, and garage cleaning. SFM cleans approximately 23 sites in this contract. |
| Contact | Yanei Perez Email: yaneip@baptisthealth.net |



| Proudly Serviced from 2017 to 2023 | |
|------------------------------------|--|
| Client Name | Broward Health |
| Contract name | Offsite Janitorial Services |
| Contract Term | 2017 to 2023 |
| Contract Size | Approx. 200,000 sq. ft. |
| Scope of Work | janitorial services at various locations throughout its system. Services include daytime and nighttime porter services, floor care, and consumables. Additional services requested may include high dusting, pressure cleaning, and garage cleaning. SFM cleans approximately 14 sites in this contract. |
| Contact | Doug Fennema Email: dfennema@browardhealth.org |



| Proudly Serviced Since 1978 | |
|-----------------------------|---|
| Client Name | Miami-Dade County Youth Fair and Exposition |
| Contract name | Cleaning Services |
| Contract Term | 1978 to present |
| Contract Size | Approx. 200,000 sq. ft. of building + 80 Acres of Fairgrounds |
| Scope of Work | SFM provides cleaning services before, during, and after to one of the Nation's largest annual fairs. The Miami-Dade County Youth Fair and Exposition brings in over half a million attendees yearly. The fairground is composed of 80 Acres of Fairgrounds and 5 exhibition buildings that approximate 200,000 sq. ft. |
| Contact | Rosa M Madruga Email: rmadruga@fairexpo.com |

✓ *Additional references are available upon request.*

6. KEY PERSONNEL



Christian Infante, Manager/ Owner

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 x. 1117 Fax 305.818.3510
Email cinfante@sfmtservices.com

Mr. Infante has over twenty-five years of experience in janitorial services and business management. Mr. Infante has a bachelor's degree in business administration & Management from Florida International University (FIU), trained in Homeland Security and Bloodborne Pathogens. Mr. Infante has been directly involved in all phases of SFM projects including assisting facilities prepare for JCAHO inspections and is directly involved in all phases of disaster recovery services post hurricane.



Jose Infante, Founder

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 Fax 305.818.3510
Email jinfante@sfmtservices.com

Mr. Infante has over fifty years of experience in janitorial services and business management. Mr. Infante is qualified and experienced in all aspects of janitorial services and currently oversees the finances for the firm. Mr. Infante holds a Florida Arborist certification and is a Miami Dade College Alumni.



Vanezza Rivera, Administrative Assistant

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 x.1124 Fax 305.818.3510
Email vrivera@sfmtservices.com

Ms. Rivera provides corporate assistance to Senior Officers at SFM. She is directly involved in all government contracting opportunities. She develops formal bid qualifying proposals and submittal materials for purchasing committees. Additionally, she manages subcontract agreements and liability claims. She is responsible for researching, identifying, and contacting potential resources for disaster recovery services. In 2017 post Hurricane Irma, Ms. Rivera coordinated up to 35 individual subcontractors and had over 250 debris hauling trucks in circulation daily throughout Miami-Dade County. Ms. Rivera is a bonded & insured Notary Public for the State of Florida.



Pascale Lopez, Janitorial Operations Manager

SFM Janitorial Services, LLC.
 7500 N.W. 74th Avenue | Medley, FL 33166
 Office 305.818.2424 x. 3023 Fax 305.818.2428
 Email plopez@sfmtservices.com

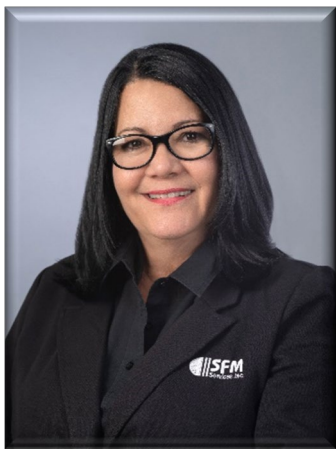
Mrs. Lopez oversees all janitorial operations for SFM including planning, coordinating, and executing operational projects. She is an ISSA CITS certified master cleaner. She has a thorough knowledge of modern practices, techniques, and tools used in janitorial work. Mrs. Lopez has a remarkable ability to direct, supervise, and train subordinates and a strong ability to detect, analyze, and take appropriate action to mediate and correct maintenance problems. She has helped hospitals prepare for JCAHO and AHCA inspections.



Maria Barria, Assistant General Manager

SFM Janitorial Services, LLC.
 7500 N.W. 74th Avenue | Medley, FL 33166
 Office 305.818.2424 Fax 305.818.2428
 Email mbarria@sfmtservices.com

Ms. Barria has been with SFM since September of 2019 and has proven herself to be a valuable asset to our custodial operations. In her current capacity, she oversees over 200 staff, and 1 million sq. ft. of cleaning space of which include St. Brendan High school and all city owned buildings for the City of Coral Gables. She has a strong knowledge of operational characteristics and services. She is a seasoned professional with experience in all aspects of hiring and training. She has the ability to implement custodial operations and maintenance schedules and programs.



Myrna Delgado, Events Coordinator

SFM Janitorial Services, LLC.
 7500 N.W. 74th Avenue | Medley, FL 33166
 Mobile 305.927.8436 Fax 305.818.2428
 Email mdelgado@sfmtservices.com

Ms. Delgado brings the SFM team an unparalleled ability to recruit, train, orient and motivate staff. A true "hands on" bilingual management professional with over 20 years janitorial service operations experience. She has communication skills that enable her to not only get a higher level of performance from our employees on a day-to-day basis but, also when challenging situations arise. Myrna has orchestrated events staffing and managing event venues of over 100,000 attendees per day. She is one of our valued key personnel and has gained a tremendous working knowledge of event staffing over the last 15 years.



Mara Hernandez, Project Manager

SFM Janitorial Services, LLC.
7500 N.W. 74th Avenue | Medley, FL 33166
Mobile 786.305.7900 Fax 305.818.2428
Email mhernandez@sfmtservices.com

Ms. Hernandez has over eleven years of experience in the janitorial industry. She has vast knowledge in the retail and medical sector. Some of her daily duties include project oversight, monitoring staff, and reporting time and attendance. To accomplish this, Mara relies on our web-based quality control check point system, Silvertrac. She is certified in Terminal cleaning and Bloodborne pathogens and has exceptional knowledge of safe and efficient work practices.



Lincoln Penton, Fleet Manager

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 x.1818 Fax 305.818.2428
Email lpenton@sfmtservices.com

Mr. Penton plans, directs, and coordinates the operations of SFM's fleet of over 100 vehicles and equipment. Some of his duties are: Preventive Maintenance to Equipment, Vehicles, Fuel Control & Management, & GPS Tracking Management.



Barbara Findo, Director of Human Resources and Safety

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 x. 1638 Fax 305.818.2428
Email bfindo@sfmtservices.com

Ms. Findo is a Society for Human Resource Management Certified Professional. She oversees the recruitment, payroll, workers compensation, benefits, and HR compliance of the department. She led the implementation of the ACA medical insurance, 401k, parental leave, and supplemental benefits. She works closely with all work-related incidents, ensuring all employees are well informed and attended to. Recently, Ms. Bello led the implementation of SFM's new HR workforce software, UKG



Joe Pinon, Director of Risk Management

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 Fax 305.818.3510
Email jpinon@sfmtservices.com

Mr. Pinon is SFM's Risk Manager and head of our Safety Committee Organization. Mr. Pinon has (25) years of senior management experience in the public and private sector as an Assistant City Manager for the City of Miami Beach and City of Miami. Mr. Pinon is a certified instructor in OSHA training and administers year-round education and training materials to all SFM employees. Mr. Pinon conducts thorough investigations of all work-related incidents and accidents and tailors subject matter training based on his findings.



Elizabeth Castillo, Corporate Controller

SFM Services, Inc.
7500 N.W. 74th Avenue | Medley, FL 33166
Office 305.818.2424 x.1715 Fax 305.818.2428
Email ecastillo@sfmtservices.com

Ms. Castillo's experience encompasses 15 years in hospitality and accounting. She is responsible for the accounting and finance functions of the company, including revenue cycle management, accounting for costs, treasury management, and financial reporting. Recently, Ms. Castillo led the implementation of SFM's new ERP software, NetSuite.

7. POLICIES & PRODECURES

HUMAN RESOURCES PROGRAM

For over 30 years now, SFM has offered consistent work, keeping our pool of applicants full of local enthusiastic personalities. Using our regional employment recruitment strategies, SFM's experienced recruitment team will target local residents for employment opportunities thus fostering community involvement and development. SFM is known for its local employment opportunities throughout South Florida and **we are truly a LOCAL business** that can boast about giving back to the community more than any other vendor.

Having a well-trained and organized staff is essential to maintenance operations, and everyone who is on our team plays an intricate role in the successful operations of every project. At SFM, our onboarding professionals and management team prepare hundreds of qualified individuals to successfully carry out their daily assignments. SFM employees are trained, uniformed, and fully equipped prior to their job assignment assuring effective performance as specified by our client.

In the past, human resources professionals focused primarily on administrative tasks such as finding qualified employees, matching them to appropriate jobs, and balancing the interests of the organization with the rights and needs of employees. Today, the roles of HR professionals have evolved to support an organization in reaching its strategic goals and improving business results, while cultivating talented and capable staff. Simply understanding human resources management terminology, concepts and principles just doesn't cut it today.

Our talented managers design and implement human resources management policies that support our organization's strategic plan for growth and "Brand" recognition. They serve to enhance our organization's ability to attract, motivate, develop, and retain effective employees, which is paramount to our client retention through quality service and growth through reputation.



SFM'S HIRING FORMAT

In addition to our recruitment strategies, SFM will make every effort to keep the incumbent staff. In efforts to promote a smooth transition for the incumbent operations to join our team, we will hold local job fairs as well as seek the use of a conference room on scheduled dates at your city hall building.

Our Team's primary objective is to make it as easy and convenient as possible for the existing staff to join our Team. Once a seniority list is obtained with contact information, we shall also mail information to all incumbent staff and contact them by telephone. As part of our interviewing and hiring process, we will offer to the eligible Custodians and Specialists of the incumbent contractor, the applicable positions required under the scope of services of the Agreement. Our team would begin contacting the incumbent staff within the first week after the formal award announcement. Assuring the staff that they have job continuation at their current wage and benefit structure not only lets them know that they will be joining a professional service company but one that cares about its employees.

Described below is a detailed plan for hiring, retaining, and training that identifies the methods for ensuring SFM's staff, including management personnel, are maintaining industry standards in training and best practices.

SFM Services performs LEVEL 1 & LEVEL 2 investigative background checks for all employees staffing our client's facilities. Our investigative background checks include the following:



- ✓ Social Security Number Verification
- ✓ Criminal History Search (7 years)
- ✓ Terrorist Watch List
- ✓ Employment Verification
- ✓ Violent Sexual Offender Registry Search
- ✓ DMV Records (7 years)
- ✓ Florida HRS Abuse Registry

SFM employee files contain health checks and required testing as well as all documented training and development compliant with OSHA.



All drivers for SFM are registered with SambaSafety. SambaSafety gives us the security of knowing that our drivers are continuously being monitored while on and off the job. Their system always encourages our employees to drive safely.



HIRING METHODOLOGY

Step 1: Utilize SFM's network of 1,000+ employees in local market, coordinate interviews with incumbent employees, utilize online digital platforms such as Zip Recruiter and Social Media. SFM also places advertisements in the local paper if necessary.

Step 2: Identify project supervisor candidates and perform 2 Panel Interview Process.

Step 3: Hire supervision.

Step 4: Employee application review and job orientation.

Step 5: Criminal background check and Drug screening.


Step 6: Make offer of employment to all new hires and I-9 verification.

Step 7: Joe Pinon, Director of Risk Management. Provide New Hire Training.

Assurance Personnel Availability

Some positions in this contract will be part time. This will allow us to have pool of back up staff on call that will already possess the necessary qualifications, training, and experience to carry out their work.

BACKGROUND CHECKS

As a standard practice, our Team will run level 1 & 2 federal background checks (nationwide check involving all states) on all its new hires as required.  Employees requiring access to federally regulated secure areas will undergo individual background screening. When it comes to assuming a client's staff or filling an open position for them, we are flexible. We have found that background research standards often vary by client choice. Some clients are involved in specialized hiring program initiatives. In these situations, we first consult the client as to the depth of report desired (city, county, state or federal) and run reports upon mutual agreement with the client. We have utilized the same FCRA (Fair Credit Reporting Act) compliant provider for over 5 years and have and have had no incidents of incorrect or false information. For this contract SFM will not hire any employee who:

- Has been convicted of a violent felony or conspiracy to commit a violent felony within the past five (5) years;
- Has been convicted of a felony involving the trafficking of a controlled substance within the past (5) years;
- Has two (2) or more convictions for a violent felony, for conspiracy to commit a violent felony, or involving the trafficking of a controlled substance;
- Is a sexual offender or a sexual predator;
- Has failed to provide proof of United States citizenship or legal immigration status in the United States.

EMPLOYEE SATISFACTION AND RECOGNITION PROGRAM

SFM values the hard work, energy, and commitment of our janitorial staff. We recognize employees in multiple ways:

- ✚ Spot bonuses for positive client feedback
- ✚ Spot bonuses for achieving Excellent Quality Control results
- ✚ Employee of the Month
- ✚ Safety BBQ's/Picnics if Safety Goals are achieved
- ✚ End of Year bonus for select staff

SFM employees are offered the following benefits:

Immediately

- ✚ Overtime pay rate if certain holidays are worked
- ✚ Safety rewards and bonuses.
- ✚ Free uniforms.
- ✚ Direct deposit.

After 90-Day probation period.

- ✚ Health Insurance.
- ✚ Free Life Insurance
- ✚ Lifeworks Employee Assistance Program
- ✚ Safety rewards & bonuses.
- ✚ Continued education.
- ✚ Career advancement opportunities.

After 1-Year of employment.

- ✚ Enrollment into 401K program for supervisors and managers.
- ✚ Paid time off for supervisors and managers.



DRUG FREE WORKPLACE PROGRAM

SFM IS PROUD TO PARTICIPATE IN THE NATIONAL DRUG FREE WORKPLACE PROGRAM.

It is our desire to provide a drug free, healthy, and safe workplace. To promote this goal, employees are required to report to work in appropriate mental and physical condition to perform their jobs in a satisfactory manner. While on our account premises and while conducting business-related activities off premises, no employee may use, possess, distribute, transfer, sell, or be under the influence of alcohol or illegal drugs to help ensure a safe and healthy working environment.



Much like seat belts with automobiles, Insurance companies have stringent requirements in the coverage they provide. Job applicants and employees may be asked to provide body substance samples (such as urine and/or blood) to determine the illicit or illegal use of drugs and alcohol at any time during their employment if there is justifiable cause to do so.

All employees are subject to post accident drug testing. An employee involved in a work-related injury is required to take a drug/alcohol test with their post-accident visit at any care provider.

SFM's Drug-Free Workplace Policy sends a clear message that alcohol and drug use in the workplace is prohibited.

Objectives/ Goals

- To reduce drug use in the workplace
- To increase productivity
- To improve efficiency
- To reduce accidents in the workplace
- To deliver better customer service
- To demonstrate a more professional attitude and standard of conduct
- Encourage employees who have alcohol and/or substance abuse problems to voluntarily seek help



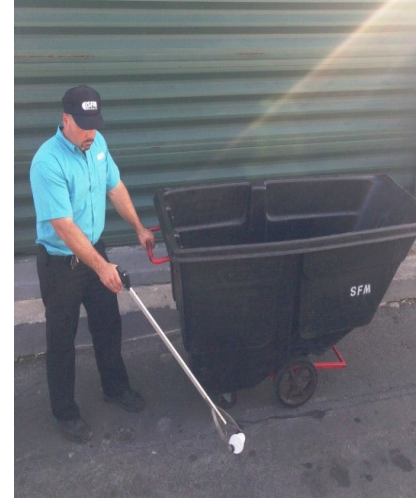
To achieve these goals, SFM Services conducts:

- Initial and periodic safety training sessions
- Drug Abuse Awareness pamphlets
- Random Drug Screening of existing employees
- Alcohol and Drug screening in the event of work-related accidents
- Complete drug Screening of all job candidates prior to start of assignments
- Formal and informal counseling by trained supervisors

EMPLOYEE IDENTIFICATION & UNIFORMS

We realize the importance that a properly identified employee can have working in a government building. For this reason, SFM provides uniforms that are easily identifiable and professional. Janitorial employees wear orange-colored t-shirts with our logo clearly visible on both sides. This color makes identification even easier. Shirts are made of a polyester-cotton blend that makes it easy for our cleaning staff to keep them clean. We issue three sets to each employee and mend or replace them as needed.

Should you wish a different type of uniform, we can provide shirts, slacks, windbreakers, and parkas, all labeled with the SFM logo. By request, we can provide uniforms tailored to represent you, matching colors, and logos.



The identification card is just as important as a clear identifiable uniform. Every SFM employee is provided an employee ID and required to carry it with them during work hours.

SFM understands and enforces the need to have all personnel clearly identified. We want to make sure your patients, hospital staff, and visitors feel safe and that they always know who is working around them.



Housekeeping Uniforms

- SFM provides uniforms that are easily identifiable & professional.
- The SFM logo will be stitched on button down shirt.
- Three sets are issued to each housekeeper.



UKG TIME AND ATTENDANCE SYSTEM

SFM has implemented UKG UltiPro as its Human Resources Information System (HRIS) including but not limited to recruiting, onboarding (which facilitates new-hire compliance such as I-9 management, E-Verify, W-4 filing and new-hiring mandated training), employee data management, time and attendance, payroll processing and tax compliance, certification and development tracking, document retention (including confidential document management), COVID-19 Vaccine Document Management, scheduling, benefit compliance and administration, grievance and performance management for accountability, custom reporting and business intelligence, and offboarding.



In addition to UKG UltiPro, we've integrated UKG's Workforce Ready Management software to monitor and control all aspects of employee time and attendance while reducing the cost of overtime, administrative labor, and clerical mistakes. Not only does this integration allow us to effectively manage our remote teams, it also ensures we have the adequate staff available to carry out the daily operational tasks assigned to each location.

Below is a list of tailored services available through our software.

Biometric Fingerprint Equipped Time Clocks

SFM Services uses biometric time clocks to make time fraud obsolete. Working in tandem with our cloud-based time and attendance system, the biometric fingerprint time clock systems give us real time visibility into our workforce.

Mobile Time Tracking App

SFM Services offers the on-the-go employees the option to clock in/out via a mobile time clock app. The app contains Geo-fencing and Geo-tracking, so that we can securely track our workforce. Mobile Punch captures the date, time, and GPS location of each punch.

Telephone Time Tracking

In worksites where a traditional time clock is not an option, SFM Services allows telephone time tracking. In a nutshell, telephone time tracking allows employees to clock in and out via a landline. Employees simply call a toll-free number and follow the prompts. These punches are audited regularly, to ensure employees are punching into the assigned landline.

Real Time Alerts

Real-time alerts are designed to ensure that our employees are in their designated worksites on time. A team of personnel, including the Supervisor and Manager, receive real time alerts when a scheduled employee forgets to punch in, punches in late, or fails to report to work. This scheduling technology assists us in responding immediately to no shows.

8. DISTINCTIVE SERVICES OFFERED

SFM provides additional year-round services including but not limited to parking lot and street sweeping services, pressure cleaning services, and litter control services.

**Street Sweeping
Available**



SFM has a fleet of (7) street sweepers used to clean municipal streets, highways, and parking lots.

**Pressure Washing
Available**



Trailer mounted pressure washing rigs equipped with water holding tank & steam pressure capability.

**Debris Removal
Available**



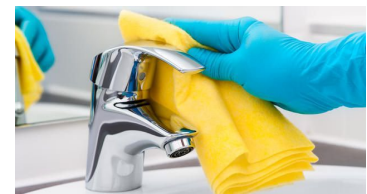
Self-loader grapple dump trucks (up to 200 CY)
Echo-friendly vehicle for litter control.

HIGH DISINFECTION SERVICES

SFM can help mitigate the spread of infection including COVID-19 by providing High Disinfection Cleaning and Electrostatic Disinfection Services. SFM only uses hospital grade and EPA registered products that kill 99.9% of bacteria and viruses including COVID-19. A key advantage to the highly affective electrostatic technology is its ability to cover 100% disinfectant solution to the applied surfaces. SFM is one of few local companies providing “Electrostatic Disinfecting” while most companies are using a less effective method called fogging.

SFM currently offers two different methods of disinfection services:

1. Electrostatic Disinfection. Using only EPA registered disinfectants, Electrostatic Disinfection provides 100% coverage.
2. Manual Disinfecting. Complete High-Disinfection wipe down of all high-touch, vertical and horizontal surfaces. (Tables, desktop equipment, light switches, doors, doorknobs etc.)



One of the first COVID-19 cases in Miami-Dade County was in the Town of Bay Harbor Islands. SFM was contracted to provide high disinfection cleaning. Other clients we have helped with COVID-19 cases include:

- Miami-Dade County Parks -Daily disinfection of 75 parks.
- Miami-Dade County Emergency COVID-19 Clean-Up, Restoration and Decontamination Services to Red Roof & Hampton Inn hotels.
- Miami-Dade County Public Schools (The 1st school disinfected in the County).
- City of Coral Gables Police Department.
- City of Hialeah City Hall & Fire Stations.
- City of Miami Beach City Hall, City fleet, & facilities.
- Town of Bay Harbor Islands and many more.

After our disinfection services, we provide you with a
Certificate of Disinfection.

This Promotes a safe & clean environment.



EVENT CLEANING

SFM can help with any large outdoor events. SFM has experience in large event venue maintenance. SFM provided the Orange Bowl Stadium with event cleaning from 1972 to 2007. Other event venues currently serviced are:

- Dade County Fair & Expo. Center
- Ultra-Music Festival
- Bayfront Park & Amphitheater
- 2010 Super Bowl & Pro Bowl



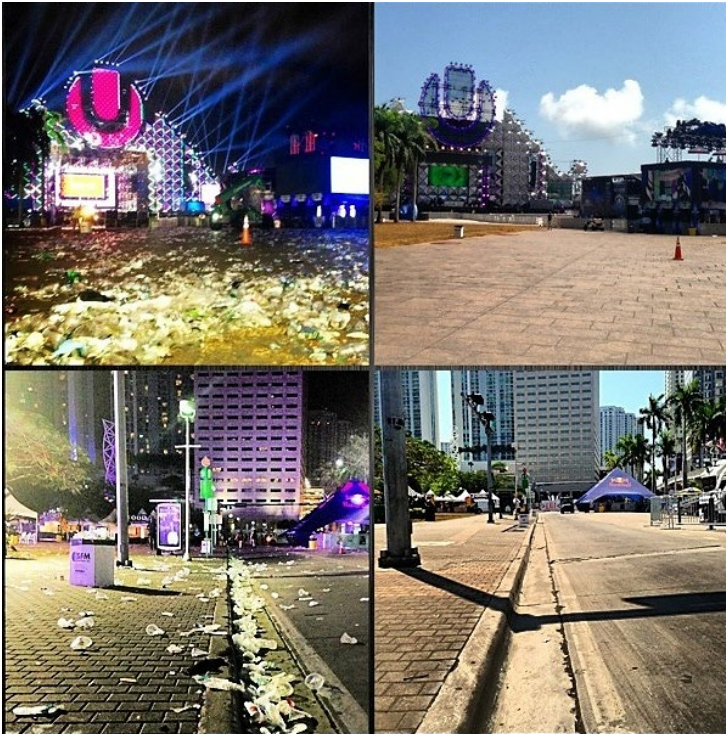
Years Serviced: **1972 to 2007**



Years Serviced: **1978 to Present**

BEFORE

AFTER



Ultra-Music Festival

165,000 Attendance in 3-days

Years Serviced:

1998 to Present

DISASTER RECOVERY SERVICES

SFM Services is one of South Florida's top disaster recovery service provider. Post Hurricane Irma, SFM removed over one (1) million cubic yards of debris throughout Miami-Dade County.

SFM has the necessary equipment and experience to provide complete Disaster Recovery Services. Therefore, for any emergency, SFM is prepared to deploy and facilitate quickly and efficiently.



SFM has provided disaster recovery service to several municipalities after the following storms:

- ☛ 1992 Hurricane Andrew
- ☛ 2004 Hurricane Francis
- ☛ 2004 Hurricane Charley
- ☛ 2005 Hurricane Katrina (Mississippi & Florida)
- ☛ 2005 Hurricane Wilma (Mississippi & Florida)
- ☛ 2005 Hurricane Dennis
- ☛ 2008 Hurricane Ike (Texas)
- ☛ 2017 Hurricane Irma

Some of our clients in disaster recovery services include:

- Miami-Dade County 
- Miami-Dade County School Board
- Florida Dept. of Transportation
- City of Coral Gables
- City of Doral
- Town of Miami Lakes
- Village of Pinecrest
- City of North Miami Beach
- Village of Miami Shores
- City of West Park
- Baptist Health South Florida

COMMUNITY INVOLVEMENT

SFM strongly believes in giving back to the community. Christian Infante, Owner of SFM is personally involved in several of the charities highlighted below.

Our commitment to the safety and wellbeing of our community is paramount. While COVID-19 continues to impact the world, SFM stands strong in backing our local community.

Thank You for Your Service

As a thank you to our 1st Responders, SFM sent trained disinfecting crews to clean and disinfect the interior of police fleets at no charge to several local police departments.



SFM Donated Face Buffs to Gables Police Department

SFM donated 300 custom face buffs for the City of Coral Gables Police Department with the CGPD logo printed on them.

Every Wednesday for 6 months during the COVID pandemic was Pizza Day for the foster children and staff at His House Children’s Home courtesy of SFM and their partners at Power Pizza.



We support “Red Nose Day”. Funds raised benefit children in some of the poorest communities in the world.



SFM supports annual back to school drives for many clients.



SFM participates in the annual Susan G Komen #RaceForTheCure



La Liga Contra El Cancer Walk



Miami Dade Schools & Miami Dolphins Butterfly Garden



City of Doral Earth Day Tree Donation

LOCAL BUSINESS EXHIBIT "A"
 CITY OF POMPANO BEACH, FLORIDA
 LOCAL BUSINESS PARTICIPATION FORM

Solicitation Number & Title: E-24-23 Janitorial Services

Prime Contractor's Name: SFM Janitorial Services, LLC.

| Name of Firm, Address | Contact Person, Telephone Number | Type of Work to be Performed/Material to be Purchased | Contract Amount or % |
|---|-------------------------------------|---|----------------------------|
| Galaxy Building Maintenance 1170 Powerline Rd B, Pompano Beach, FL 33069 | Leonardo Gomez (954) 282-5065 | janitorial services | 10% of awarded contract |
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LOCAL BUSINESS EXHIBIT "A"

LOCAL BUSINESS EXHIBIT "C"LOCAL BUSINESS
UNAVAILABILITY FORMBID # E-24-23I, Christian Infante, Manager

(Name and Title)

of SFM Janitorial Services, LLC., certify that on the 2nd day ofAugust, 2023, I invited the following LOCAL BUSINESSES to bid work items to be performed in the City of Pompano Beach:

| Business Name, Address | Work Items Sought | Form of Bid Sought (i.e., Unit Price, Materials/Labor, Labor Only, etc.) |
|--|----------------------------|--|
| <u>3N One Services</u> | <u>Janitorial Services</u> | <u>Labor Only</u> |
| <u>Anago of South Florida</u> | <u>Janitorial Services</u> | <u>Labor Only</u> |
| <u>Tidy Team Cleaning Services</u> | <u>Janitorial Services</u> | <u>Labor Only</u> |
| <u>T & M Services Inc.</u> | <u>Janitorial Services</u> | <u>Labor Only</u> |
| <u>Savassi Cleaning Services, Inc.</u> | <u>Janitorial Services</u> | <u>Labor Only</u> |
| <u>Tip-Top Cleaning Service LLC</u> | <u>Janitorial Services</u> | <u>Labor Only</u> |

Said Local Businesses:

- Did not bid in response to the invitation
- Submitted a bid which was not the low responsible bid
- Other: Not Interested

Name and Title: Christian Infante, ManagerDate: 08/02/2023

Note: Attach additional documents as available.

LOCAL BUSINESS EXHIBIT "D"
GOOD FAITH EFFORT REPORT
LOCAL BUSINESS PARTICIPATION

BID # E-24-23

1. What portions of the contract have you identified as Local Business opportunities?

Labor only

2. Did you provide adequate information to identified Local Businesses? Please comment on how you provided this information.

yes, bid packet and addendums were provided for their review.

3. Did you send written notices to Local Businesses?

Yes No

If yes, please include copy of the notice and the list of individuals who were forwarded copies of the notices.

4. Did you advertise in local publications?

Yes No

If yes, please attach copies of the ads, including name and dates of publication.

5. What type of efforts did you make to assist Local Businesses in contracting with you ?

bid packet and addendums were provided for their review.

7. List the Local Businesses you will utilize and subcontract amount.

| | |
|------------|-----------------------------------|
| <u>TBD</u> | \$ <u>10% of awarded contract</u> |
| _____ | \$ _____ |
| _____ | \$ _____ |

8. Other comments: Should SFM be awarded this contract, we will meet

and/ or exceed the 10% local vendor goal.

LOCAL BUSINESS EXHIBIT "D" – Page 2

TIER 1/TIER 2 COMPLIANCE FORM

IN ORDER FOR YOUR FIRM TO COMPLY WITH THE CITY'S LOCAL BUSINESS PROGRAM AS A TIER 1 OR TIER 2 VENDOR, BIDDERS MUST COMPLETE THE INFORMATION BELOW AND UPLOAD THE FORM TO THE RESPONSE ATTACHMENTS TAB IN THE EBID SYSTEM.

TIER 1 LOCAL VENDOR

_____ My firm has maintained a permanent place of business within the city limits and maintains a staffing level, within this local office, of at least 10 % who are residents of the City of Pompano Beach.

And/Or

_____ My firm has maintained a permanent place of business within the city limits and my submittal includes subcontracting commitments to Local Vendors Subcontractors for at least 10 % of the contract value.

Or

X My firm does not qualify as a Tier 1 Vendor.

TIER 2 LOCAL VENDOR

_____ My firm has maintained a permanent place of business within Broward County and maintains a staffing level, within this local office, of at least 15% who are residents of the City of Pompano Beach

And/Or

_____ My firm has maintained a permanent place of business within Broward County and my submittal includes subcontracting commitments to Local Vendors Subcontractors for at least 20% of the contract value.

Or

X My firm does not qualify as a Tier 2 Vendor.

I certify that the above information is true to the best of my knowledge.

08/02/2023
(Date)

SFM Janitorial Services, LLC.
(Name of Firm)

BY: Christian Infante
(Name)



Florida's Warmest Welcome

**CITY OF POMPANO BEACH
REQUEST FOR PROPOSALS
E-24-23
Janitorial Services**

**MANDATORY PRE-PROPOSAL CONFERENCE:
July 13, 2023, 2:00 P.M. (Local)
Commission Chambers
100 W Atlantic Blvd.
Pompano Beach, FL 33060**

**OPENING: August 3, 2023, 2:00:00 P.M.
Virtual Zoom Meeting
For access go to:**

<https://pompanobeachfl.gov/pages/meetings>

July 6, 2023

CITY OF POMPANO BEACH, FLORIDA

**REQUEST FOR PROPOSALS
E-24-23****JANITORIAL SERVICES**

The City of Pompano Beach (City) is seeking Proposals from qualified companies to provide Janitorial Services to the City for City Hall, Commission Chambers, and various buildings located throughout the City. Proposals submitted shall include the costs of all labor, supervision, equipment, cleaning supplies, and materials required to maintain a clean and sanitary environment in the various City facilities, as specified herein.

The City will receive sealed Proposals until **2:00:00 p.m. (local), August 3, 2023**. Proposals must be submitted electronically through the eBid System on or before the due date/time, as specified herein. Any Proposal received after the due date and time specified, will not be considered. Any uncertainty regarding the time a Proposal is received will be resolved against the Proposer.

Proposer must be registered on the City's eBid System in order to view the solicitation documents and respond to this solicitation. The complete solicitation documents can be downloaded for free from the eBid System as a pdf at: <https://pompanobeachfl.ionwave.net>. The City is not responsible for the accuracy or completeness of any documentation the Proposer receives from any source other than from the eBid System. Proposer is solely responsible for downloading all required documents. A list of Proposers will be read aloud in a public forum. To attend the virtual public meeting, go to <https://pompanobeachfl.gov/pages/meetings> to find the zoom link.

MANDATORY PRE-PROPOSAL CONFERENCE

A mandatory pre-proposal conference will be held on **July 13, 2023 at 2:00 P.M. (local)** in the Commission Chambers, 100 West Atlantic Boulevard, Pompano Beach, Florida 33060. Site visits of the City Buildings will follow the pre-proposal conference. Proposals will not be accepted from companies that do not attend the pre-proposal conference. Proposers are strongly recommended to arrive early, as the sign-in period shall end at the commencement of the site visits.

I. SPECIAL CONDITIONS**A. Scope of Services**

The intent of this solicitation is to establish an annual, open-end agreement (Contract) for janitorial services for City Hall, Commission Chambers, and various buildings located throughout the City. Proposals submitted shall include the costs of all labor, supervision, equipment, cleaning supplies, and materials required to maintain a clean and sanitary environment in the various City facilities, as specified herein.

The Proposer is required, prior to submitting a Proposal, to visit the premises and acquaint himself/herself with the needs and requirements of the service. The Proposer is also required to carefully examine the scope of services and to inform himself/herself thoroughly regarding any and all conditions and requirements that may in any manner affect the work to be performed under the contract resulting from this solicitation. No plea of ignorance, by the Proposer of conditions that exist or that may hereafter exist as a result of failure or omission on the part of the Proposer to make the necessary examinations and investigations, or failure to fulfill in every detail the requirements of the contract will be accepted as a basis for varying the requirements of the City or the compensation to the vendor. No additional allowances will be made because of lack of knowledge of these conditions.

B. Tasks/Deliverables

The sections provided below generally apply to ALL sites. Actual services to be performed may vary depending upon the physical makeup of each location. These scope of services are minimums. Tasks must be performed at intervals specified.

It is understood that the Proposer, prior to submitting a Proposal, has visited the site, and has measured, examined and correlated his/her personal observations with the solicitation as to the nature, location, character, quality and quantity of work to be encountered and to the local conditions affecting the work. No allowance will be made for not having visited the site or for not being familiar with existing conditions to be encountered in the work.

1. SERVICES TO BE PERFORMED DAILY

- a. Empty and clean ash trays, waste baskets, recycling containers and other waste containers inside buildings, replacing liners daily. Waste baskets should have a clean appearance with no odor.
- b. Empty all outside trash containers and replace liners in containers as necessary. Trash containers shall have a clean appearance with no drips, smudges or residue on tops or sides or bottom.
- c. Clean and service sand urns inside and outside of locations.
- d. Clean entry doors and glass (including windows). Door frames and glass shall have a clean streak free appearance.
- e. Sweep outside entrance areas (under overhang) on northeast (main) entrance of Commission chambers, and north and south entrances to City Hall. All entrances shall have a neat, clean, litter free, stain free appearance.
- f. Pick up all trash in stairwells. All stairwells shall be swept daily, and have a clean stain free appearance, including railings and baseboards.
- g. Remove trash and recycle items from building and deposit in designated containers. Any drips, leaks or debris resulting from moving the trash and recycling shall be cleaned immediately. This applies to interior and exterior surfaces.

- h. Sweep, vacuum and/or dust mop all floors. Damp mop ceramic tile floors with clean water and a clean mop. Corners and baseboards shall be clean and without dirt buildup.
- i. Vacuum all carpeted areas, including floor mats with appropriate equipment. Obvious spots, spills or stains can be hand blotted until spot cleaning equipment can be arranged. All vacuums shall have HEPA filters and be well maintained.
- j. Dust and clean level surfaces of desks, telephones, chairs, tables, filing cabinets, other office furniture, window sills, and top of partitions.
- k. Clean hand marks from counter tops and glass desktops and filing cabinets. (Papers on desks, etc., are not to be disturbed.) All horizontal surfaces shall be streak free and free of dust.
- l. Thoroughly clean all urinals, toilets and sinks and damp mop all floor areas with a clean mop. Bathroom cleaning tools shall not cross contaminate surfaces outside of the restrooms. Clean mirrors, bright metal and all dispensers. No fixtures (flushometers, faucets, etc.) shall be cleaned with caustic substances as to affect their appearances.
- m. Clean and disinfect all shower stalls.
- n. Fill all paper towel dispensers, toilet tissue holders ~~and~~ soap dispensers, and hand sanitizers. All dispensers shall be wiped down and have a clean appearance.
- o. Wipe off tile edgings in restrooms.
- p. Clean and disinfect all drinking fountains. All drinking fountains shall be clean, streak free and without any mineral buildups.
- q. Thoroughly clean ~~any~~ all kitchen and snack areas, including counters, floors, and sinks. Exteriors of all refrigerators shall have a clean, streak free appearance.
- r. Clean and polish with appropriate cleaner all tabletops and counter fronts & tops in public areas and conference rooms.
- s. Clean all ~~glass~~ doors and partitions in public areas removing fingerprints, etc. All doors, painted, glass or wood shall be free of dirt, smudges, tape or tape residue and have a clean, streak free appearance. Tape and tape residue shall be removed in such a manner as to not damage or scratch the surfaces.
- t. Spot clean walls and woodwork to remove soiled areas. All walls and baseboards shall have a clean, stain free appearance.
- u. Clean and polish bright metal, including door kick-plates.
- v. Mop elevator floors with clean mop, clean elevator walls and panel board, and vacuum elevator floors. Elevator doors shall have a clean, uniform shine and be free of any tape or tape residue. Tape and tape residue shall be removed in such a manner as to not damage or scratch the surfaces. Elevator door sills shall be free of dust and debris and have a uniform, clean appearance.
- w. Maintain all janitor closets or storage areas in a clean and orderly manner. Dust mops, wet mops and cleaning cloths shall be cleaned daily. All OSHA guidelines must be followed at all times.
- x. Notify Facilities Supervisor of any irregularities noted during servicing, such as defective plumbing fixtures, doors left unlocked, lights left on, shortages of restroom supplies, etc.

- y. Turn off lights. Close and lock windows and lock all entrance doors.

2. **SERVICES TO BE PERFORMED WEEKLY**

- a. Clean all glass, cloth and hard surfaced partitions of interior offices, with appropriate industry techniques.
- b. Dust and wipe exposed air conditioner grills and surrounding areas, as well as all other grills.
- c. Remove all floor mats and rugs and clean all floor areas. Floor surfaces shall not be noticeably different under the floor mats or rugs. Mats and rugs shall be cleaned and vacuumed prior to returning to the floor.
- d. Dust exposed book stacks.
- e. Sweep and dust supply, record and storage rooms.
- f. Clean and disinfect all telephone instruments.
- g. Wash and disinfect toilet and urinal partitions and all wall areas in restrooms.
- h. Check carpets and spot clean as needed with commercial spot cleaning equipment.
- i. Check upholstered furniture and spot clean as needed with commercial spot cleaning equipment.

3. **SERVICES TO BE PERFORMED MONTHLY**

- a. Vacuum upholstered furniture.
- b. Dust and polish furniture with industry acceptable practices.
- c. Clean/dust picture frames and wash glass, if any. Wash bookcase and clock face glass. Clean/dust mounted TV screens with microfiber cloth and industry accepted cleaner.
- d. Clean all electric switch plate covers.
- e. Dust stack area, including books, as well as open shelving. Shelving shall be free of dust build up and staining.
- f. Sweep floor area in air conditioning and equipment rooms.
- g. Thoroughly clean stairwells as directed including the removal of dust from all pipes, handrails, and handrail mounts.
- h. Clean venetian/vertical blinds.
- i. Clean exteriors, fronts, sides and tops of all lockers.
- j. Machine scrub, wax and machine polish all hard floor surfaces. Remove any gum or other residue in exterior or interior surfaces. Clean ceramic tile floors with clean water and a cleaning agent designed for use with ceramic tile. Records of the hard surface floor cleaning shall be maintained and be available upon request.

**BID LINE ITEM PRICING MUST BE SUBMITTED ELECTRONICALLY USING THE CITY'S EBID SYSTEM.
GROUP 1**

| Line Item | City Hall Area and Fire | Est. Sq. Ft. | Annual Cost (2023-2024) | Annual Cost (2024-2025) | Annual Cost (2025-2026) | Annual Cost (2026-2027) | Annual Cost (2027-2028) |
|------------------|--|---------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| 2 | City Hall Four Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060. (1st) floor. Description: Conference Room, Mail Room, Snack Room, Restrooms (2), Elevators (2.), Office Areas, Main Lobby. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| 3 | City Hall (2nd) floor. Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| 4 | City Hall (3rd) floor. Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| 5 | City Hall (4th) floor. Description: Conference Room, Restrooms (2), Elevators (2), Office Areas. Services to be performed (4) days per week. Monday through Thursday. Between 6:00 p.m. and 7:00 a.m. | 15,175 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |

| | | | | | | | |
|--|---|--------|----------|----------|----------|----------|----------|
| 6 | <p>Commission Chambers One Story Building 100 West Atlantic Boulevard Pompano Beach, Florida 33060. Description: Commission Chamber, 1 conference room, men's restroom (2). Women's restroom (2). Kitchen Areas (2). Services for the Commission Chambers to be performed (4) days per week, Monday through Thursday. Between 6:00 p.m. and 8:00 a.m. When Commission meeting are held (2nd Tuesday, 3rd Tuesday, and 4th Tuesday of each month), the vendor must perform services before the meetings start (4:00 p.m. - 5:00 p.m.).</p> | 7,208 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| 7 | <p>Fire Training 180 S.W. 3rd Street. Description: Office Areas, Restrooms (2). Services to be performed Monday through Thursday between 5:00 p.m. and 8:00 a.m.</p> | 2,243 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| 8 | <p>Fire Administration 120 S.W. 3rd Street. Description: Office Areas, Restrooms (2). Training Tower: Office Areas, Restrooms (2), and Training Room. Services to be performed Monday through Thursday between 6:00 p.m. and 7:00 a.m.</p> | 1,500 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| 9 | <p>Fire Logistics 1654 SW 5th Court, Suite #1641. Description: Lobby, Offices (9), Restrooms (2), Break Room, and Conference Room. Services to be performed Monday through Friday between 9:00 a.m. and 11:00 a.m.</p> | 2,736 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| <p>Total Monthly Amount for Group 1</p> | | 74,387 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |

| BID LINE ITEM PRICING MUST BE SUBMITTED ELECTRONICALLY USING THE CITY'S EBID SYSTEM. | | | | | | | |
|---|--|---------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| <u>GROUP 2</u> | | | | | | | |
| Line Item | Public Works, Utilities and Air Park | Est. Sq. Ft. | Annual Cost (2023-2024) | Annual Cost (2024-2025) | Annual Cost (2025-2026) | Annual Cost (2026-2027) | Annual Cost (2027-2028) |
| 11 | Purchasing Office 1190 N.E. 3rd Avenue, Building C. Description: Central Stores including an Office area, Restrooms (3), Shower, and a Snack Area. Purchasing Office: Office Areas, Copier Room, Storage Room, and a Conference Room. Graphics including the Print Shop, and sink. For this entire building, services to be performed Monday through Thursday between 3:00 pm. and 6:00 p.m. | 2,000 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| 12 | Air Park Tower 1001 N.E. 10th Street. Description: Office Areas, Lobby, Restrooms (2), Janitorial Closet, and Snack Area. Services to be performed Monday-Thursday between 5:30 p.m. and 7:00 a.m. | 5,159 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| 13 | Public Works Administration/Engineering 1201 N.E. 5th Avenue. Description: Office Areas, Conference Room, Restrooms (3), and a Lunch Room. Services to be performed Monday through Thursday between 5:00 p.m. and 7:00 a.m. | 7,170 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| 14 | Public Works Garage 1190 N.E. 3rd Avenue, Building A. Description: Office Areas, Break Room, Restrooms (2), Library, Locker Room, and Associated Hallways. The Manager's office is carpeted and the remaining floor areas are tiled. Services to be performed Monday through Thursday between 5:30 p.m. and 7:00 a.m. | 1,590 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |

| | | | | | | | |
|----|--|-------|----------|----------|----------|----------|----------|
| 15 | <p>Public Works Offices 1190 N.E. 3rd Avenue, Building B. Description: West end of the building consists of an Office Areas, Men's Restroom (2), Women's Restrooms (2), and an Employee Lunch Room. The East end of the building has a Welding shop that has a small office, a building maintenance offices, and (3) restrooms. Services to be performed Monday through Thursday between 5:30 p.m. and 8:00 a.m.</p> | 8,750 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| 16 | <p>Membrane Building: 1205 N.E. 5th Avenue, Pompano Beach, Florida, 33060. Description: First Floor: Office areas, Lobby and Hallways, Laboratory and Control Room, Elevator, Restrooms (2) Locker/Shower Rooms. Second Floor: Office Areas and Hallways, Restrooms (2), and Conference Room with Kitchen Area. Services to be performed Seven (7) days a week from 7am-2pm.</p> | 8,637 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| 17 | <p>High Service/Filter Building: 301 N.E. 12th Street Pompano Beach, Florida, 33060. Description: First Floor: Hallway (leading to) Lunchroom, Kitchen, Restroom (3) Break Room. Second Floor: Office Areas and Vestibule, Hallways, Computer Training Area, Conference Room and Restrooms (2), Stairs to First Floor, Entry Door at Second Level. Services to be performed Mon.-Fri. 7am-3:30pm.</p> | 2,597 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |
| 18 | <p>Maintenance Shop/Chemical Building: Next to 1205 N.E. 5th Avenue, Pompano Beach, Florida, 33060 Description: First Floor: Restrooms (2) Locker Room, Shower, Control Room, Lunch Room Area</p> | 1,794 | \$ _____ | \$ _____ | \$ _____ | \$ _____ | \$ _____ |

| | | | | | | | |
|----------------------------------|--|---------------|----------------|----------------|----------------|----------------|----------------|
| | Second Floor: Supervisor’s Office. Services to be performed Mon.-Fri. 7:00 am-3:30pm. | | | | | | |
| 19 | Utilities Field Office: 1201 NE 3rd Avenue, Pompano Beach, Florida, 33060. | 6,809 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| | Description: Restrooms (4), Locker room (2), Breakroom. Services to be performed Monday-Thursday 7:30 am-3:30 | | | | | | |
| 20 | Environmental Services Offices 1190 NE 3rd Avenue Trailers, Pompano Beach, FL. 33060 | 2,601 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| | Description: Restrooms (4), Offices, (7), Kitchenette, Lunch Room Area. Services to be performed Monday-Thursday after 5pm | | | | | | |
| 21 | Code Enforcement Offices 1190 NE 3rd Avenue Trailers, Pompano Beach, FL. 33060 | 2,601 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| | Description: Restrooms (2), Offices, (3). Services to be performed Monday-Thursday after 5pm | | | | | | |
| 22 | Reuse Water Treatment Plant: 1799 North Federal Highway, Pompano Beach, Florida, 33060. | 2,017 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |
| | Description: Restroom (1), Control room, Laboratory and Hallways. | | | | | | |
| | Services to be performed Monday/Wednesday/Friday Between 7:30 a.m. and 2:30 p.m. | | | | | | |
| | NOTE: Due to security issues, cleaning may only be performed Seven (7) Days a week 7am-2:30pm | | | | | | |
| Monthly Total for Group 2 | | 51,719 | \$_____ | \$_____ | \$_____ | \$_____ | \$_____ |

C. Qualifications

Proposals shall be considered only from companies that have been engaged in providing services similar (in size and scope) to those specified herein for a period of not less than three (3) years continuously and that are presently engaged in the provision of these services. The City reserves the right to conduct an on-site inspection of the Contractor's facilities, equipment, and delivery fleet during normal working hours prior to award, or at any time throughout the term of the contract or any renewal.

D. Expansion/Reduction of Janitorial Services

The City, at its own discretion, may choose to expand or reduce contracted janitorial services to City facilities in the future under the same General Terms and Conditions, Special Conditions, and Scope of Services described herein. Pricing for these conditions will be agreed upon by the City and Contractor prior to implementation of expansion or reduction of janitorial services.

E. Materials and Equipment

Storage space will be provided for Contractor's equipment, which remains on the job site during the term of the contract. The Contractor's equipment must be maintained in good operating condition and in sufficient quantities to adequately perform all services, and available to the Contractor's employees at all times. Sufficient cleaning products shall be furnished by the Contractor and maintained at the job site at all times for use by the Contractor's employees in performance of the required services. All materials, methods and equipment shall meet current OSHA standards as applicable. Prior to commencement of service, Material Safety Data Sheets (MSDS) for all chemicals shall be provided to the Facilities Supervisor.

NOTE: Paper towels, toilet tissue, hand soap, hand sanitizer and trash can liners will be furnished by the City.

F. Inspections

The Contractor shall be responsible for supervision and direction of the work performed by his or her employees. Adequate supervision shall be maintained, so that the quality of service will be maintained at the levels stated herein. Any supervisor shall have the authority to act as agent for the Contractor in his/her absence, and shall be fully qualified to implement the contract scope of services.

A daily inspection report for City Hall and Commission Chambers shall be completed by the employee designated by the Contractor as the site supervisor. A copy of this report must be furnished to the Facilities Supervisor, or his/her designee promptly upon request.

The City will supply inspection logs. These logs will be maintained by the Contractor, and completed each time the facility is serviced.

G. Scheduling

The janitorial services described herein are required at the designated facilities, after regular working hours. Services are to be rendered as listed for the number of days per week specified. Services are to be rendered at specific hours stated for each location.

Service at specified locations shall include cleaning of all offices, conference rooms, file rooms, print rooms, break areas, and common areas, including, but not limited to: lobbies; hallways, waiting areas, janitorial closets, elevators (passenger and freight, if applicable), stairwells and landings (if applicable), restrooms and restroom lobby areas.

The Contractor shall perform services on each of the specified days, except for City observed holidays. When a City observed holiday falls on a regularly scheduled service day, and the City facility is not accessible to the Contractor, the Contractor shall perform the regularly scheduled services on the next workday following the holiday closure. Exceptions will require arrangements with the Facilities Supervisor or his/her designee in writing and pre-approved. Services for the Commission Chambers are to be performed four (4) days per week.

Various meetings are also held in the Commission Chamber building at differing times. During these small meetings, the Contractor will be required to "work around" the building occupants. Contractor's personnel must be courteous.

H. Additional Services/Additional Facilities

Additional Services may be required. The City will provide twenty-four (24) hours' notice to the Contractor if additional services are required.

Although this solicitation and resultant contract identifies specific facilities to be serviced, it is hereby agreed and understood that any City department or agency facility may be added to the contract at the option of the City. When required, the Contractor shall be invited to submit price quotes for these additional facilities. If these quotes are determined to be fair and reasonable, then, the additional work will be awarded to the Contractor. If this contract has a single incumbent vendor, the additional site(s) shall be added to this contract by formal modification of the award sheet.

The City may determine to obtain price quotes for the additional facilities from other vendors in the event that fair and reasonable pricing is not obtained from the current Contractor or for other reasons at the City's discretion.

~~I. Initial Cleaning Requirements~~

~~No more than fifteen (15) days after contract execution, the Contractor will be required to submit a proposed schedule of "heavy" cleaning tasks to the appropriate City contact. "Heavy" cleaning tasks are defined as: deep carpet cleaning, floor stripping and waxing, interior and exterior window washing, cleaning ceramic tile floors, and cleaning upholstered furniture. The initial round of "heavy" cleaning tasks shall be completed~~

~~by the end of the first thirty (30) calendar days of service, with subsequent performance of these tasks scheduled at the intervals, as specified herein.~~

J. Floor Maintenance

This section generally applies to all sites to be cleaned. Scope of services are minimums.

For all hard surface floors (concrete, terrazzo, tile, vinyl composite tile, etc.) the following shall be done at the intervals specified: floors will be thoroughly washed using a commercially acceptable ~~of~~ floor (as appropriate for the flooring materials). Floors will be thoroughly damp mopped on each day of service. In the event a floor is found to be in a condition in which damp mopping is not satisfactory, it will be the duty of the Contractor to machine scrub the floor to an acceptable level. A clean mop should be used for all floor maintenance. The Contractor is responsible for maintaining a clean inventory of mops. Restroom mops may not be used on any other floor surfaces. Baseboards shall have a clean, streak free surface, free of any mopping residue.

~~Carpets are to be spot-cleaned as necessary, at least weekly. Deep carpet cleaning must be performed by extraction machines at the intervals specified; surface shampooing or bonneting is not acceptable. Carpet dryers must be used, post extraction to assist in drying. Contractor should provide references for prior carpet cleaning services.~~

K. Quality Control

The monitoring of the Contractor's performance is vested in the Facilities Supervisor. All questions concerning the acceptability of material used, the work performed, the manner of performance, and progress being made in meeting specification requirements shall be determined by the Facilities Supervisor. Disputes between the Facilities Supervisor and the Contractor shall be resolved by the Purchasing Division of the General Services Department.

L. Penalty Schedule/Deductions

The Facilities Supervisor or his/her designee will perform inspections of each area to ascertain compliance to the scope of services. A janitorial inspection report will be communicated to the Contractor by 9:00 a.m. the next business day following the performance of service listing any deficiencies found. In the event the Contractor shall not have completed all of the required daily, weekly, monthly services as scheduled in the scope of services, then, the Contractor will be required to make corrections of all discrepancies during the following scheduled work day. These corrections must be completely performed in accordance with the specification requirements. If these corrections are not completely performed in accordance with the specification requirements, then, a deduction for the total daily cost for that location will be subtracted from the Contractor's monthly invoice.

Failure of the Contractor to appear on any scheduled workday without the advance approval from the Facilities Supervisor or his/her designee shall result in the deduction of the total daily cost for that location. Penalties will be applied in accordance with the Contractor's Proposal form prices. A full penalty price will be levied against the Contractor each time cleaning is not performed in full accordance with work scope of services, whether it is to be performed daily, weekly, or monthly. Such penalties will continue until said cleaning is performed or the contract is cancelled.

M. Uniforms and Security

1. Contractor shall at all times enforce strict discipline and good order among his or her employees. Unauthorized use of City or City employee's property is prohibited, including the use of office equipment, computers, fax machines, and telephones. No smoking is allowed in City buildings.
2. Contractor shall not move or jar computers. Contractor shall not use any cleaning products or equipment that will leave dust or any material containing silicon on or around computer equipment.
3. Contractor's employees shall wear distinctive clean, neat appearing uniforms and footwear while working on City premises. Uniforms shall bear company name or identification tag, so that Contractor's employees may be identified.
4. Contractor shall provide the Facilities Supervisor or his/her designee with a roster listing all personnel assigned to the contract within fifteen (15) days prior to contract commencement. In addition, the Contractor shall provide a listing of names, emergency telephone numbers and cell numbers of supervisory personnel assigned to the contract. It will be the Contractor's responsibility to keep this list up to date.
 - a. The roster shall list all personnel including but not limited to: managers, supervisors, and janitorial staff who will provide services under the resulting contract, work in or on City property, or have access to City property. Access to City facilities shall be denied to Contractor's personnel not listed on the Employee Roster and pre-approved by the City.
 - b. The roster shall be accompanied by the City's Background Check Affidavit to ensure background checks have been conducted on all required personnel.
 - c. If any changes to the roster are to occur, then, the Contractor shall provide an updated roster for the City's prior approval showing the new information or personnel, including background checks, via e-mail to the Facilities Supervisor or designee prior to effecting the change. Failure to notify the Facilities Supervisor of personnel changes, conduct a background on personnel assigned to the contract, or the misuse of assigned access badges and keys shall be grounds for finding the Contractor in default of the contract.

5. The Facilities Supervisor, or his/her designee, may request the Contractor to remove any employee for security reasons, or if it is determined that services are not being performed in accordance with the terms and conditions of the contract.
6. The successful Proposer(s) will pick up one set of keys for each area/building from the Facilities Supervisor after notice of solicitation award. Keys will be signed for by the Contractor's designee. The Contractor shall be responsible for returning or surrendering the keys at the request of the City. The successful Proposer will also receive badges to enter City Hall and Commission Chambers. If keys/badges are misplaced by the Contractor the cost of re-keying the locks and replacement of keys/badges will be incumbent upon the Contractor.

N. Supervision

Contractor shall provide an adequate number of trained and qualified supervisors capable of providing the necessary supervision to satisfy the contract during all service hours. Supervision must be by an on-site supervisor. The on-site supervisor shall be responsible for monitoring and administration of personnel activities, and resolution of any service problems with designated City staff. Each supervisor, and the night crew foreman, to the satisfaction of the Facilities Supervisor, or his/her designee, shall be capable of verbal and written communication in the English language and shall be able to effectively communicate with City staff.

The Facilities Supervisor, or his/her designee may request the Contractor to remove any supervisor if it is determined that services are not being performed in accordance with the terms and conditions of the contract.

The Contractor's employees are not to be accompanied in their work areas on the premises by acquaintances, family members, or any other persons unless said person is an authorized Contractor employee. The City prohibits teenagers, minors, or children to work in City-owned buildings under this Contract.

O. Sample Contract Form

By submitting a Proposal, the Proposer agrees, if awarded the solicitation, to enter into a contract with City using the City's sample Contract form. See sample Contract form attached as a sample in the eBid system.

P. Verification of Employment Eligibility

Contractor acknowledges and agrees to utilize the U.S. Department of Homeland Security's E-Verify System to verify the employment eligibility of:

1. all persons employed by Contractor to perform employment duties within Florida during the term of the contract, and;

2. all persons (including subcontractors) assigned by Contractor to perform work pursuant to the contract.

The Contractor acknowledges and agrees that use of the U.S. Department of Homeland Security's E-Verify System [<https://www.uscis.gov/e-verify>] during the term of the contract is a condition of the contract. Contractor shall annually certify compliance with this requirement in writing to the City's Facilities Supervisor assigned to the contract.

Q. Method of Award

The intent of the Solicitation is to select the two (2) most qualified companies, based on criteria established, on a group-by-group basis. To be considered for award for a given group, the Proposer shall offer prices for all items within the given group. If a Proposer fails to submit an offer for all items within the group, its offer for that specific group may be rejected. Most Qualified means the basis for awarding of this contract will be made with limited consideration of cost.

The City may at its sole discretion ask for additional proof of financial solvency, including additional documents post Proposal opening, that demonstrates the Proposer's ability to perform the resulting contract and provide the required materials and/or services.

R. Term of Contract

The initial contract period shall be one year, commencing upon award by the appropriate City officials.

In the event the City determines the Contractor to be in full compliance with the contract and Contractor's performance thereunder to be satisfactory, then the City, with City Commission approval, shall have the option to renew the contract for an additional four (4) one (1) year terms upon the written consent of both the City and Contractor provided that the City provides written notice of its intention to renew within sixty (60) days of the termination date of the contract.

In the event delivery/service is scheduled to end because of the expiration of this contract, the Contractor shall continue to deliver/service upon the request of the General Services Director. The extension period shall not extend for more than ninety (90) days beyond the expiration date of the existing contract. The Contractor shall be compensated for the product/service at the rate in effect when this extension clause is invoked by the City.

S. Local Business Program

On March 13, 2018, the City Commission approved Ordinance 2018-46, establishing a Local Business Program, a policy to increase the participation of City businesses in the City's procurement process.

For purposes of this solicitation, “Local Business” will be defined as follows:

1. **TIER 1 LOCAL VENDOR. POMPANO BEACH BUSINESS EMPLOYING POMPANO BEACH RESIDENTS.** A business entity which has maintained a permanent place of business within the city limits and maintains a staffing level, within this local office, of at least ten percent who are residents of the City or includes subcontracting commitments to Local Vendors Subcontractors for at least ten percent of the contract value. The permanent place of business may not be a post office box. The business must be located in a non-residential zone, and must actually distribute goods or services from that location. The business must be staffed with full-time employees within the limits of the city. In addition, the business must have a current business tax receipt from the City for a minimum of one year prior to the date of issuance of a solicitation.
2. **TIER 2 LOCAL VENDOR. BROWARD COUNTY BUSINESS EMPLOYING POMPANO BEACH RESIDENTS OR UTILIZING LOCAL VENDOR SUBCONTRACTORS.** A business entity, which has maintained a permanent place of business within Broward County and maintains a staffing level, within this local office, of at least 15% who are residents of the City or includes subcontracting commitments to Local Vendors Subcontractors for at least 20% of the contract value. The permanent place of business may not be a post office box. The business must be located in a non- residential zone, and must actually distribute goods or services from that location. The business must be staffed with full-time employees within the limits of the city. In addition, the business must have a current business tax receipt from the respective Broward County municipality for a minimum of one year prior to the date of issuance of a solicitation.
3. **LOCAL VENDOR SUBCONTRACTOR. POMPANO BEACH BUSINESS.** A business entity which has maintained a permanent place of business within the city limits of the City. The permanent place of business may not be a post office box. The business must be located in a non-residential zone, and must actually distribute goods or services from that location. The business must be staffed with full-time employees within the limits of the city. In addition, the business must have a current business tax receipt from the City for a minimum of one year prior to the date of issuance of a solicitation.

You can view the list of City businesses that have a current Business Tax Receipt on the City’s website, and locate local companies that are available to perform the work required by the RFP scope of services. The business information, sorted by business use classification, is posted on the webpage for the Business Tax Receipt Division:

www.pompanobeachfl.gov by selecting the Pompano Beach Business Directory in the Shop Pompano! section.

The City is **strongly committed** to insuring the participation of City Businesses as contractors and subcontractors for the procurement of goods and services, including labor, materials and equipment. Proposers are required to participate in the City's Local Business Program by including, as part of their package, the Local Business Participation Form (Exhibit A), listing the local businesses that will be used on the contract, and the Letter of Intent Form (Exhibit B) from each local business that will participate in the contract.

The required goal for this Solicitation is **10%** for Local Vendor.

If a Prime Contractor/Vendor is not able to achieve the level of goal attainment of the contract, the Prime Vendor will be requested to demonstrate and document that good faith efforts were made to achieve the goal by providing the Local Business Unavailability Form (Exhibit C), listing companies that were contacted but not available, and the Good Faith Effort Report (Exhibit D), describing the efforts made to include local business participation in the contract. This documentation shall be provided to the City Commission for acceptance.

The awarded Proposer will be required to submit "Local Business Subcontractor Utilization Reports" during projects and after projects have been completed. The reports will be submitted to the assigned City project manager of the project. The Local Business Subcontractor Utilization Report template and instructions have been included in the bid document.

Failure to meet Local Vendor Goal commitments will result in "unsatisfactory" compliance rating. Unsatisfactory ratings may impact award of future projects if a sanction is imposed by the City Commission.

The City shall award a Local Vendor preference based upon vendors, contractors, or subcontractors who are local with a preference as follows:

1. For evaluation purposes, the Tier 1 and Tier 2 businesses shall be a criterion for award in this Solicitation. No business may qualify for more than one tier level.
2. For evaluation purposes, local vendors shall receive the following preferences:
 - a. Tier 1 business as defined by this subsection shall be granted a preference in the amount of five percent of the total score.
 - b. Tier 2 business as defined by this subsection shall be granted a preference in the amount of two and one-half percent of the total score.

3. It is the responsibility of the awarded vendor/contractor to comply with all Tier 1 and Tier 2 guidelines. The awarded vendor/contractor must ensure that all requirements are met before execution of a contract.

T. Required Proposal Submittal

Sealed Proposals shall be submitted electronically through the eBid System on or before the due date/time as specified herein. Proposer shall upload response as one (1) file to the eBid System. The file size for uploads is limited to 250 MB. If the file size exceeds 10 MB the response must be split and uploaded as two (2) separate files.

Information to be included in the Proposal: In order to maintain comparability and expedite the review process, it is required that Proposals be organized in the manner specified below, with the sections clearly labeled:

Title page:

Show the project name and number, the name of the Proposer's company, address, telephone number, name of contact person and the date.

Table of Contents:

Include a clear identification of the material by section and by page.

Letter of Transmittal:

Briefly state the Proposer's understanding of the project and express a positive commitment to provide the services described herein. State the name(s) of the person(s) who will be authorized to make representations for the Proposer, their title(s), office and email addresses and telephone numbers. Please limit this section to two pages.

Fees & Costs:

In addition to completing pricing in the line items tab of the eBid system, include a concise narrative with sufficient detail indicating the proposed approach to providing the required services, including a description of the types and qualities of service that would be provided. Provide a cost for each of the major services provided along with the estimated number of expected work hours for each qualified staff.

Proposer shall itemize all costs to complete all and necessary tasks as described under Scope of Services. Costs associated with travel as well as miscellaneous expenses should be adequately described.

Schedule:

Proposer shall provide a timeline that highlights proposed tasks that will meet all applicable deadlines.

References:

Three (3) References for past projects in the tri-county area (Broward, Palm Beach, and Miami-Dade.) Describe the scope of each project in physical terms and by cost,

describe the Proposer's responsibilities, and provide the contact information (name, email, telephone number) of an individual in a position of responsibility who can attest to Proposer's activities in relation to the project.

List any prior projects performed for the City.

Local Businesses:

Completed Local Business program forms, Exhibits A-D.

NOTE: Form B must be signed by a representative of the subcontractor, NOT of the Prime.

Litigation:

Disclose any litigation within the past five (5) years arising out of your company's performance, including status/outcome.

City Forms:

The Proposer Information Page Form and any other required forms must be completed and submitted electronically through the City's eBid System. The City reserves the right to request additional information to ensure the Proposer is financially solvent and has sufficient financial resources to perform the contract and shall provide proof thereof of its financial solvency. The City may at its sole discretion ask for additional proof of financial solvency, including additional documents post Proposal opening, and prior to evaluation that demonstrates the Proposer's ability to perform the resulting contract and provide the required materials and/or services.

U. Insurance Requirements

Contractor shall not commence services under the terms of the resulting contract until certification or proof of insurance detailing terms and provisions has been received and approved in writing by the City's Risk Manager. If you are responding to a bid and have questions regarding the insurance requirements hereunder, please contact the City's Purchasing Department at (954) 786-4098. If the contract has already been awarded, please direct any queries and proof of the requisite insurance coverage to City staff responsible for oversight of the subject project/contract.

Contractor is responsible to deliver to the City for timely review and written approval/disapproval Certificates of Insurance which evidence that all insurance required hereunder is in full force and effect and which name on a primary basis, the City as an additional insured on all such coverage. **Such policy or policies shall be issued by United States Treasury approved companies authorized to do business in the State of Florida. The policies shall be written on forms acceptable to the City's Risk Manager, meet a minimum financial A.M. Best and Company rating of no less than Excellent, and be part of the Florida Insurance Guarantee Association Act. No changes are to be made to these scope of services without prior written approval of the City's Risk Manager.**

Throughout the term of the contract, City, by and through its Risk Manager, reserve the right to review, modify, reject or accept any insurance policies required by the contract, including limits, coverages or endorsements. City reserves the right, but not the obligation, to review and reject any insurer providing coverage because of poor financial condition or failure to operate legally.

Failure to maintain the required insurance shall be considered an event of default. The requirements herein, as well as City’s review or acceptance of insurance maintained by Contractor, are not intended to and shall not in any way limit or qualify the liabilities and obligations assumed by Contractor under the resulting contract.

Throughout the term of the contract, Contractor and all subcontractors or other agents hereunder, shall, at their sole expense, maintain in full force and effect, the following insurance coverages and limits described herein, including endorsements.

1. Worker’s Compensation Insurance covering all employees and providing benefits as required by Florida Statute, Chapter 440, regardless of the size of the company (number of employees) or the state in which the work is to be performed or of the state in which Contractor is obligated to pay compensation to employees engaged in the performance of the work. Contractor further agrees to be responsible for employment, control and conduct of its employees and for any injury sustained by such employees in the course of their employment.

2. Liability Insurance.

(a) Naming the City of Pompano Beach as an additional insured as City’s interests may appear, on General Liability Insurance only, relative to claims which arise from Contractor’s negligent acts or omissions in connection with Contractor’s performance under this Contract.

(b) Such Liability insurance shall include the following checked types of insurance and indicated minimum policy limits.

| Type of Insurance | Limits of Liability | |
|---|--|-------------|
| | Per Occurrence | Aggregate |
| GENERAL LIABILITY: | | |
| * Policy to be written on a claims occurrence basis | | |
| | \$1,000,000 | \$2,000,000 |
| XX comprehensive form | bodily injury and property damage | |
| XX premises - operations | bodily injury and property damage | |
| — explosion & collapse hazard | | |
| — underground hazard | | |
| XX products/completed operations hazard | bodily injury and property damage combined | |

| | | |
|-------------------------------------|----------------------------|--|
| <input checked="" type="checkbox"/> | contractual insurance | bodily injury and property damage combined |
| <input checked="" type="checkbox"/> | broad form property damage | bodily injury and property damage combined |
| <input checked="" type="checkbox"/> | independent contractors | personal injury |
| <input checked="" type="checkbox"/> | personal injury | |
| <input type="checkbox"/> | CG2010 | ongoing operations (or its' equivalent) |
| <input type="checkbox"/> | CG 2037 | completed operations (or its' equivalent) |
| <input type="checkbox"/> | sexual abuse/molestation | Minimum \$1,000,000 Per Occurrence and Aggregate |

AUTOMOBILE LIABILITY: Minimum \$1,000,000 Per Occurrence and Aggregate. Bodily injury (each person) bodily injury (each accident), property damage, bodily injury and property damage combined.

comprehensive form
 owned
 hired
 non-owned

REAL & PERSONAL PROPERTY

* Policy to be written on a claims occurrence basis

comprehensive form Agent must show proof it has this coverage.

EXCESS / UMBRELLA LIABILITY

Per Occurrence Aggregate

* Policy to be written on a claims occurrence basis

| | | | | |
|--------------------------|-----------------|--|-------------|-------------|
| <input type="checkbox"/> | excess/umbrella | bodily injury and property damage combined | \$5,000,000 | \$5,000,000 |
|--------------------------|-----------------|--|-------------|-------------|

PROFESSIONAL LIABILITY

Per Occurrence Aggregate

* Policy to be written on a claims made basis

| | | | | |
|--------------------------|------------------------|--|-------------|-------------|
| <input type="checkbox"/> | professional liability | | \$1,000,000 | \$1,000,000 |
|--------------------------|------------------------|--|-------------|-------------|

(c) If Professional Liability insurance is required, Proposer agrees the indemnification and hold harmless provisions of the Contract shall survive the termination or expiration of the Contract for a period of three (3) years unless terminated sooner by the applicable statute of limitations.

ENVIRONMENTAL / POLLUTION LIABILITY

Per Occurrence Aggregate

* Policy to be written on a claims made basis

| | | |
|--------------------------------------|-------------|-------------|
| XX environmental/pollution liability | \$1,000,000 | \$1,000,000 |
|--------------------------------------|-------------|-------------|

CYBER LIABILITY

Per Occurrence Aggregate

* Policy to be written on a claims occurrence basis

| | | |
|--|-------------|-------------|
| | \$1,000,000 | \$1,000,000 |
|--|-------------|-------------|

___ Network Security / Privacy Liability

___ Breach Response / Notification Sublimit (minimum limit of 50% of policy aggregate)

___ Technology Products E&O - \$1,000,000 (only applicable for vendors supplying technology related services and or products)

___ Coverage shall be maintained in effect during the period of the Contract and for not less than four (4) years after termination/completion of the Contract.

3. Employer's Liability. Contractor and all subcontractors shall, for the benefit of their employees, provide, carry, maintain and pay for Employer's Liability Insurance in the minimum amount of One Hundred Thousand Dollars (\$100,000.00) per employee, Five Hundred Thousand Dollars (\$500,000) per aggregate.

4. Policies: Whenever, under the provisions of the Contract, insurance is required of the PROPOSER, the PROPOSER shall promptly provide the following:
- a) Certificates of Insurance evidencing the required coverage;
 - b) Names and addresses of companies providing coverage;
 - c) Effective and expiration dates of policies; and
 - d) A provision in all policies affording City thirty (30) days written notice by a carrier of any cancellation or material change in any policy.

5. Insurance Cancellation or Modification. Should any of the required insurance policies be canceled before the expiration date, or modified or substantially modified, the issuing company shall provide thirty (30) days written notice to the City.

6. Waiver of Subrogation. Contractor hereby waives any and all right of subrogation against the City, its officers, employees and agents for each required policy. When required by the insurer, or should a policy condition not permit an insured to enter into a pre-loss agreement to waive subrogation without an endorsement, then, Contractor shall notify the insurer and request the policy be endorsed with a Waiver of Transfer of Rights of Recovery Against Others, or its equivalent. This Waiver of Subrogation requirement shall not apply to any policy which includes a condition to the policy not specifically prohibiting such an endorsement, or voids coverage should Contractor enter into such an agreement on a pre-loss basis.

V. Selection/Evaluation Process

A Selection/Evaluation Committee (Committee) will be appointed to select the most qualified company(ies). The Committee will present their findings to the City Commission. Proposals will be evaluated using the following criteria:

Criteria

| | | | |
|----------|--|--------------|-------|
| 1 | <u>Relevant experience and qualifications with similar projects</u> | 0-40 | _____ |
| | Longevity of business organization. Experience with other contracts of a similar type The past performance of the Proposer on contracts with the City and any other entities in terms of quality of work and compliance with performance schedules. Key personnel Experience. <u>Note:</u> The Committee may solicit information from previous clients, including the City, relevant information concerning the Proposer's record of past performance. | | |
| 2 | <u>Knowledge of site and conditions:</u> | 0-30 | _____ |
| | Demonstrate knowledge of each site, capable of supplying quality workmanship and supplies | | |
| 3 | <u>Scheduling and Cost:</u> | 0-30 | _____ |
| | | | |
| | Total | 0-100 | _____ |

Additional 0-5% for Tier1/Tier2 Local Business will be calculated on combined scoring totals of each company.

NOTE:

Financial statements that are required as submittals to prequalify for a solicitation will be exempt from public disclosure; however, financial statements submitted to prequalify for a solicitation, and were not required by the City, may be subject to public disclosure.

Value of Work Previously Awarded to Company (Tie-breaker) - In the event of a tie, the company with the lowest value of work as a prime contractor on City projects within the last five years will receive the higher ranking, the company with the next lowest value of work shall receive the next highest ranking, and so on. The analysis of past work will be based on the City's Purchase Order and payment records.

The Committee has the option to use the above criteria for the initial ranking to short-list Proposers and to use an ordinal ranking system to score short-listed Proposers

following presentations (if deemed necessary) with a score of "1" assigned to the short-listed Proposer deemed most qualified by the Committee.

Each company should submit documentation that evidences the company's capability to provide the services required for the Committee's review for short listing purposes. After an initial review of the Proposals, the City may invite Proposers for an interview to discuss the Proposal and meet company representatives, particularly key personnel who would be assigned to the project. Should interviews be deemed necessary, it is understood that the City shall incur no costs as a result of this interview, nor bear any obligation in further consideration of the submittal.

When more than three responses are received, the committee shall furnish the City Commission (for their approval) a listing, in ranked order, of no fewer than three companies deemed to be the most highly qualified to perform the service. If three or less companies respond to the Solicitation, the list will contain the ranking of all responses.

The City Commission has the authority to (including, but not limited to) approve the recommendation; reject the recommendation and direct staff to re-advertise the solicitation; or, review the responses themselves and/or request oral presentations and determine a ranking order that may be the same or different from what was originally presented to the City Commission.

II. GENERAL CONDITIONS

A. Hold Harmless and Indemnification

Proposer covenants and agrees that it will indemnify and hold harmless the City and all of its officers, agents, and employees from any claim, loss, damage, cost, charge or expense arising out of any act, action, neglect or omission by the Proposer, whether direct or indirect, or whether to any person or property to which the City or said parties may be subject, except that neither the Proposer nor any of its subcontractors will be liable under this section for damages arising out of injury or damage to persons or property directly caused by or resulting from the sole negligence of the City or any of its officers, agents or employees.

B. Right to Audit

Contractor's records which shall include but not be limited to accounting records, written policies and procedures, computer records, disks and software, videos, photographs, subcontract files (including Proposals of successful and unsuccessful Proposers), originals estimates, estimating worksheets, correspondence, change order files (including documentation covering negotiated settlements), and any other supporting evidence necessary to substantiate charges related to this contract (all the foregoing hereinafter referred to as "records") shall be open to inspection and subject to audit and/or reproduction, during normal working hours, by City's agent or its authorized representative to the extent necessary to adequately permit evaluation and

verification of any invoices, payments or claims submitted by the Contractor or any of his payees pursuant to the execution of the contract. Such records subject to examination shall also include, but not be limited to, those records necessary to evaluate and verify direct and indirect costs (including overhead allocations) as they may apply to costs associated with this contract.

For the purpose of such audits, inspections, examinations and evaluations, the City's agent or authorized representative shall have access to said records from the effective date of this contract, for the duration of the Work, and until 5 years after the date of final payment by City to Consultant pursuant to this contract.

City's agent or its authorized representative shall have access to the Contractor's facilities, shall have access to all necessary records, and shall be provided adequate and appropriate work space, in order to conduct audits in compliance with this article. City's agent or its authorized representative shall give auditees reasonable advance notice of intended audits.

Contractor shall require all subcontractors, insurance agents, and material suppliers (payees) to comply with the provisions of this article by insertion of the requirements hereof in any written agreement. Failure to obtain such written contracts which include such provisions shall be reason to exclude some or all of the related payees' costs from amounts payable to the Contractor pursuant to this contract.

C. Retention of Records and Right to Access

The City of Pompano Beach is a public agency subject to Chapter 119, Florida Statutes. The Contractor shall comply with Florida's Public Records Law, as amended. Specifically, the Contractor shall:

1. Keep and maintain public records required by the City in order to perform the service;
2. Upon request from the City's custodian of public records, provide the City with a copy of requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes or as otherwise provided by law;
3. Ensure that public records that are exempt or that are confidential and exempt from public record requirements are not disclosed except as authorized by law;
4. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Contractor does not transfer the records to the City; and

5. Upon completion of the contract, transfer, at no cost to the City, all public records in possession of the Contractor, or keep and maintain public records required by the City to perform the service. If the Contractor transfers all public records to the City upon completion of the contract, the Contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Contractor keeps and maintains public records upon completion of the contract, the Contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the City, upon request from the City's custodian of public records in a format that is compatible with the information technology systems of the City.

D. Communications

No negotiations, decisions, or actions shall be initiated or executed by the company as a result of any discussions with any City employee. Only those communications, which are in writing from the City, may be considered as a duly authorized expression on behalf of the City. In addition, only communications from companies that are signed and in writing will be recognized by the City as duly authorized expressions on behalf of companies.

E. No Discrimination

There shall be no discrimination as to race, sex, color, age, religion, or national origin in the operations conducted under any contract with the City.

F. Independent Contractor

The selected company will conduct business as an independent contractor under the terms of this contract. Personnel services provided by the company shall be by employees of the company and subject to supervision by the company, and not as officers, employees, or agents of the City. Personnel policies, tax responsibilities, social security and health insurance, employee benefits, purchasing policies and other similar administrative procedures applicable to services rendered under the contract shall be those of the company.

G. Staff Assignment

The City reserves the right to approve or reject, for any reasons, Proposer's staff assigned to this project at any time. Background checks shall be required.

H. Contract Terms

The contract resulting from this Solicitation shall include, but not be limited to the following terms:

The contract shall include as a minimum, the entirety of this Solicitation document, together with the successful Proposal. Contract shall be prepared by the City of Pompano Beach City Attorney.

If the City defends any claim, demand, cause of action, or lawsuit arising out of any act, action, negligent acts or negligent omissions, or willful misconduct of the Contractor, its employees, agents or servants during the performance of the contract, whether directly or indirectly, Contractor agrees to reimburse the City for all expenses, attorney's fees, and court costs incurred in defending such claim, cause of action or lawsuit.

I. Waiver

It is agreed that no waiver or modification of the contract resulting from this Solicitation, or of any covenant, condition or limitation contained in it shall be valid unless it is in writing and duly executed by the party to be charged with it, and that no evidence of any waiver or modification shall be offered or received in evidence in any proceeding, arbitration, or litigation between the parties arising out of or affecting this contract, or the right or obligations of any party under it, unless such waiver or modification is in writing, duly executed as above. The parties agree that the provisions of this paragraph may not be waived except by a duly executed writing.

J. Survivorship Rights

This contract resulting from this Solicitation shall be binding on and inure to the benefit of the respective parties and their executors, administrators, heirs, personal representative, successors and assigns.

K. Termination

The contract resulting from this Solicitation may be terminated by the City without cause upon providing Contractor with at least sixty (60) days prior written notice.

Should either party fail to perform any of its obligations under the contract resulting from this Solicitation for a period of thirty (30) days after receipt of written notice of such failure, the non-defaulting part will have the right to terminate the contract immediately upon delivery of written notice to the defaulting part of its election to do so. The foregoing rights of termination are in addition to any other rights and remedies that such party may have.

L. Manner of Performance

Proposer agrees to perform its duties and obligations under the contract resulting from this Solicitation in a professional manner and in accordance with all applicable local, federal and state laws, rules and regulations.

Proposer agrees that the services provided under the contract resulting from this Solicitation shall be provided by employees that are educated, trained and experienced, certified and licensed in all areas encompassed within their designated duties. Proposer agrees to furnish the City with all documentation, certification, authorization, license, permit, or registration currently required by applicable laws or rules and regulations. Proposer further certifies that it and its employees are now in good standing and will maintain good standing with such governmental agencies and that it and its employees will keep all license, permits, registration, authorization or certification required by applicable laws or regulations in full force and effect during the term of this contract. Failure of Proposer to comply with this paragraph shall constitute a material breach of contract.

M. Acceptance Period

Proposals submitted in response to this Solicitation must be valid for a period no less than ninety (90) days from the closing date of this Solicitation.

N. Conditions and Provisions

The completed Proposal (together with all required attachments) must be submitted electronically to the City on or before the time and date stated herein. All Proposers, by electronic submission of a Proposal, shall agree to comply with all of the conditions, requirements and instructions of this Solicitation as stated or implied herein. All Proposals and supporting materials submitted will become the property of the City.

Proposer's response shall not contain any alteration to the document posted other than entering data in spaces provided or including attachments as necessary. By submission of a response, Proposer affirms that a complete set of solicitation documents was obtained from the eBid System or from the Purchasing Division only and no alteration of any kind has been made to this Solicitation. Exceptions or deviations to this Proposal may not be added after the submittal date.

All Proposers are required to provide all information requested in this Solicitation. Failure to do so may result in disqualification of the Proposal.

The City reserves the right to postpone or cancel this Solicitation, or reject all Proposals, or reject and resolicit, if in its sole discretion it deems it to be in the best interest of the City to do so.

The City reserves the right to waive any technical or formal errors or omissions and to reject all Proposals, or to award contract for the items herein, in part or whole, if it is determined to be in the best interest of the City to do so.

The City shall not be liable for any costs incurred by the Proposer in the preparation of its Proposal or for any work performed in connection therein.

O. Standard Provisions1. Governing Law

Any contract resulting from this Solicitation shall be governed by the laws of the State of Florida, and the venue for any legal action relating to such agreement will be in Broward County, Florida.

2. Licenses

In order to perform public work, the successful Proposer shall:
Be licensed to do business in Florida, if an entity, and hold or obtain such Contractor and Business Licenses if required by Florida State Statutes or local ordinances.

3. Conflict of Interest

For purposes of determining any possible conflict of interest, each Proposer must disclose if any Elected Official, Appointed Official, or City Employee is also a City, corporate officer, or an employee of the company. If any Elected Official, Appointed Official, or City Employee is a City, corporate officer, or an employee, the Proposer must file a statement with the Broward County Supervisor of Elections pursuant to §112.313, Florida Statutes.

4. Drug Free Workplace

The selected company(ies) will be required to verify they will operate a “Drug Free Workplace” as set forth in Florida Statute, 287.087.

5. Public Entity Crimes

A person or affiliate who has been placed on the convicted vendor list following a conviction for public entity crime may not submit a Proposal on a contract to provide any goods or services to a public entity, may not submit a Proposal on a contract with a public entity for the construction or repair of a public building or public work, may not submit Proposals on leases of real property to public entity, may not be awarded or perform work as a Contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Florida Statute, Section 287.017, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.

6. Patent Fees, Royalties, And Licenses

If the selected Proposer requires or desires to use any design, trademark, device, material or process covered by letters of patent or copyright, the selected Proposer and his/her surety shall indemnify and hold harmless the City from

any and all claims for infringement by reason of the use of any such patented design, device, trademark, copyright, material or process in connection with the work agreed to be performed and shall indemnify the City from any cost, expense, royalty or damage which the City may be obligated to pay by reason of any infringement at any time during or after completion of the work.

7. Permits

The selected Proposer shall be responsible for obtaining all permits, licenses, certifications, etc., required by federal, state, county, and municipal laws, regulations, codes, and ordinances for the performance of the work required in these scope of services and to conform to the requirements of said legislation.

8. Familiarity with Laws

It is assumed the selected company(ies) will be familiar with all federal, state and local laws, ordinances, rules and regulations that may affect its services pursuant to this Solicitation. Ignorance on the part of the company will in no way relieve the company from responsibility.

9. Withdrawal Of Proposals

A company may withdraw its Proposal without prejudice no later than the advertised deadline for submission of Proposals by written communication to the General Services Department, 1190 N.E. 3rd Avenue, Building C, Pompano Beach, Florida 33060.

10. Composition of Project Team

Companies are required to commit that the principals and personnel named in the Proposal will perform the services throughout the contractual term unless otherwise provided for by way of a negotiated contract or written amendment to same executed by both parties. No diversion or substitution of principals or personnel will be allowed unless a written request that sets forth the qualifications and experience of the proposed replacement(s) is submitted to and approved by the City in writing.

11. Invoicing/Payment

All invoices should be sent to City of Pompano Beach, Accounts Payable, P.O. Drawer 1300, Pompano Beach, Florida, 33061. In accordance with Florida Statutes, Chapter 218, payment will be made within 45 days after receipt of a proper invoice.

12. Public Records

- a. The City of Pompano Beach is a public agency subject to Chapter 119, Florida Statutes. The Contractor shall comply with Florida's Public Records Law, as amended. Specifically, the Contractor shall:
- i. Keep and maintain public records required by the City in order to perform the service;
 - ii. Upon request from the City's custodian of public records, provide the City with a copy of requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119, Florida Statutes or as otherwise provided by law;
 - iii. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if the Contractor does not transfer the records to the City; and
 - iv. Upon completion of the contract, transfer, at no cost to the City, all public records in possession of the Contractor, or keep and maintain public records required by the City to perform the service. If the Contractor transfers all public records to the City upon completion of the contract, the Contractor shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Contractor keeps and maintains public records upon completion of the contract, the Contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the City, upon request from the City's custodian of public records in a format that is compatible with the information technology systems of the City.
- b. Failure of the Contractor to provide the above described public records to the City within a reasonable time may subject Contractor to penalties under 119.10, Florida Statutes, as amended.

PUBLIC RECORDS CUSTODIAN

IF THE CONTRACTOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT:

CITY CLERK
100 W. Atlantic Blvd., Suite 253
Pompano Beach, Florida 33060
(954) 786-4611
RecordsCustodian@copbfl.com

P. Questions and Communication

All questions regarding this Solicitation are to be submitted using the Questions feature in the eBid System. Questions must be received at least seven (7) calendar days before the scheduled solicitation opening. Oral and other interpretations or clarifications will be without legal effect. Addenda will be posted to this Solicitation in the eBid System, and it is the Proposer's responsibility to obtain all addenda before submitting a response to this Solicitation.

Q. Addenda

The issuance of a written addendum or posting of an answer in response to a question submitted using the Questions feature in the eBid System are the only official methods whereby interpretation, clarification, or additional information can be given. If any addenda are issued to this solicitation the addendum will be issued via the eBid System. It shall be the responsibility of each Proposer, prior to submitting their response, to contact the City's Purchasing Office at (954) 786-4098 to determine if addenda were issued and to make such addenda a part of their Proposal. Addenda will be posted to the solicitation in the eBid System.

R. Contractor Performance Report

The City will utilize the Contractor Performance Report to monitor and record the successful Proposer's performance for the work specified by the contract. Sample Contractor Performance Report has been included as an attachment in the eBid system.

Online Questions & Answers

Event Information

Number: E-24-23 Addendum 2
Title: Janitorial Services
Type: Request for Proposals
Issue Date: 7/6/2023
Question Deadline: 7/27/2023 12:00 AM (ET)
Response Deadline: 8/3/2023 02:00 PM (ET)
Notes:

The City of Pompano Beach (City) is seeking Proposals from qualified companies to provide Janitorial Services to the City for City Hall, Commission Chambers, and various buildings located throughout the City. Proposals submitted shall include the costs of all labor, supervision, equipment, cleaning supplies, and materials required to maintain a clean and sanitary environment in the various City facilities, as specified herein.

The City will receive sealed Proposals until **2:00:00 p.m. (local), August 3, 2023**. Proposals must be submitted electronically through the eBid System on or before the due date/time, as specified herein. Any Proposal received after the due date and time specified, will not be considered. Any uncertainty regarding the time a Proposal is received will be resolved against the Proposer.

Proposer must be registered on the City's eBid System in order to view the solicitation documents and respond to this solicitation. The complete solicitation documents can be downloaded for free from the eBid System as a pdf at: <https://pompanobeachfl.ionwave.net>. The City is not responsible for the accuracy or completeness of any documentation the Proposer receives from any source other than from the eBid System. Proposer is solely responsible for downloading all required documents. A list of Proposers will be read aloud in a public forum. To attend the virtual public meeting, go to <https://pompanobeachfl.gov/pages/meetings> to find the zoom link

Published Questions

Question: Is subcontracting required or may we hire directly in the Pompano Beach area?

Answer: The local 10% requirement may be met by sub-contracting, hiring Pompano Beach residents, renting equipment, or purchasing supplies.

Asked: 7/26/2023 01:08 PM (ET)

Question: Carpet cleaning is defined under the scope other than spot cleaning as weekly. Can you clarify it?

Answer: All carpet cleaning except for spot cleaning has been removed from this RFP. Refer to E-24-23 Janitorial Services (Final Revision).

Asked: 7/26/2023 01:06 PM (ET)

Question: Do you have anchors on the roof, or will we need to have lift to get the exterior windows washed?

Answer: There are no anchors. The awarded proposer must procure a lift.

Asked: 7/26/2023 01:06 PM (ET)

Question: Initial heavy-duty cleaning, interior and exterior window washing do you want that as part of our overall cost or can we quote separately?

Answer: Interior and exterior window washing will be requested separately at a later date. As a part of Addendum - 2, the entirety of section I Initial Cleaning Requirements is struck-through and is no longer a part of this RFP. Refer to E-24-23 Janitorial Services (Final Revision).

Asked: 7/26/2023 01:05 PM (ET)

Question: May we have a complete bid tabulation with all the bidder's proposals for the past bid?

Answer: This solicitation is not an invitation to bid, but a request for proposals. As such, there is no bid tabulation or presumptive award to the lowest bidder. As a part of Addendum - 2, the proposals for the previous RFP (E-20-21 Submittals) are available on the attachments tab.

Asked: 7/26/2023 12:58 PM (ET)

Question: What is the current contract value of these services?

Answer: As a part of Addendum - 2, the current contract (Resolution 2023-19_Contract 1639) is available on the Attachments' tab.

Asked: 7/26/2023 11:45 AM (ET)

Question: Is the custodial staff meant to stay at their locations for the full duration of serviceable hours, or are the service times stated in the RFP meant to represent the hours the facilities will be accessible to custodial staff? I.E. page 9 of the RFP states that services are to be performed at the Utilities Field Office M-TH from 7:30am-3:30pm; should the custodial staff stay at Utilities Field Office for all hours between 7:30am-3:30pm, or are they only permitted to clean that facility during those hours?

Answer: They are only permitted to clean that facility during those hours.

Asked: 7/26/2023 11:44 AM (ET)

Question: Please confirm that the first floor of the Maintenance Shop/Chemical Building and the first floor of the High Service/Filter Building should both be serviced 7 days a week from 7am-3:30pm per pages 8-9 of the RFP.

Answer: This area shall be serviced 5 days per week Monday through Friday from 7:30am-3:30pm

Asked: 7/26/2023 11:44 AM (ET)

Question: Could you please confirm that the first floor of the Membrane Building should be serviced 7 days a week from 7am-2pm per page 8 of the RFP?

Answer: This area shall be serviced 5 days per week Monday through Friday from 7:30am-3:30pm

Asked: 7/26/2023 11:44 AM (ET)

Question: Item J of the RFP indicates deep carpet cleaning is performed at the intervals specified, however these intervals are not specified in the scope of work. How often is carpet extraction to be performed under the scope of work?

Answer: As a part of Addendum - 2, all except the beginning sentence of the last paragraph of section J Floor Maintenance is struck-through and is no longer a part of this RFP. Refer to E-24-23 Janitorial Services (Final Revision).

Asked: 7/26/2023 11:44 AM (ET)

Question: Are the initial cleaning requirements (item I) considered to be part of the base bid price, or will the awarded vendor submit a price for these services following contract award?

Answer: As a part of Addendum - 2, the entirety of section I Initial Cleaning Requirements is struck-through and is no longer a part of this RFP. Refer to E-24-23 Janitorial Services (Final Revision).

Asked: 7/26/2023 11:43 AM (ET)

Question: Will the City be requesting any floor care work?

Answer: No, not in this RFP. Floor care work will be requested separately at a later date.

Asked: 7/26/2023 11:43 AM (ET)

Question: Was attendance at all locations for the site visits mandatory?

Answer: No. The only mandatory meeting was the pre-proposal conference.

Asked: 7/26/2023 11:43 AM (ET)

Question: can we have the last complete detailed bid awarded package?

Answer: As a part of Addendum - 1, "Sunshine Cleaning Systems City of Pompano Beach Proposal Submission" has been added to the Attachments" tab.

Asked: 7/19/2023 09:38 PM (ET)

Question: can one bid only on one single group and not both?

Answer: Yes.

Asked: 7/19/2023 09:30 PM (ET)

Question: Can a company not from Broward County participate?

Answer: Yes.

Asked: 7/19/2023 09:29 PM (ET)

Question: Is there a performance or bid bond associated with this solicitation?

Answer: No.

Asked: 7/19/2023 11:24 AM (ET)

Question: May we have a copy of the vendor invoices for the past 6-12 months?

Answer: As a part of Addendum - 1, "Sunshine Cleaning Systems Invoices-6 Months" has been added to the Attachments" tab.

Asked: 7/19/2023 11:24 AM (ET)

Question: May we use our in-house Maryland notary for notarized documents?

Answer: No.

Asked: 7/19/2023 11:23 AM (ET)

Question: Is this solicitation associated with a union?

Answer: No.

Asked: 7/19/2023 11:23 AM (ET)

Question: What is the annual budget for the services outlined in the solicitation document?

Answer: No budget has been established.

Asked: 7/19/2023 11:22 AM (ET)

Question: Are any services being subcontracted under the current agreement?

Answer: Yes, the local Pompano Beach Business requirement may be satisfied by service, supplies, or equipment sub-contracting.

Asked: 7/19/2023 11:22 AM (ET)

Question: Who is the current janitorial service contractor?

Answer: Sunshine Cleaning Systems, Inc.

Asked: 7/19/2023 11:21 AM (ET)

Question: What is the current janitorial service monthly cost?

Answer: As a part of Addendum - 1, "Sunshine Cleaning Systems Invoices-6 Months" has been added to the Attachments" tab.

Asked: 7/19/2023 11:21 AM (ET)

Question: The RFP mentions quarterly and semi-annual cleaning but the services to be performed only has daily, weekly, and monthly services. Was this left off in error or are daily, weekly, and monthly the only frequency to be scheduled?

Answer: References to quarterly and semi-annual cleanings have been removed from this RFP.

Asked: 7/16/2023 06:17 PM (ET)
