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**JEFF LANTZ, Parking Operations Manager**

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**MEMORANDUM**

To: Mayor and City Commission

Date: August 14, 2023

From: Jeff Lantz, Parking Manager *SL*

Through: Greg Harrison, City Manager *GH*

Subject: Ordinance – United Public Safety Inc. (UpSafety)

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**Background**

The City currently has over 2000 metered parking spaces that are enforced 365 days each year from 7AM to 11PM. Since 2015 the City has used NuPark as our parking enforcement platform. Since 2019 NuPark has been bought and sold on 2 different occasions and the system and service has greatly been affected. We continue to notice service failures with integration and communication between our third-party phone app providers and the pay stations. Software upgrades and service fees continue to increase year over year. It is for these reasons staff began to search for a more reliable, resilient provider in 2022. We have identified United Public Safety (UpSafety) as the most highly regarded and resilient enforcement system on the market today. The system is currently being used across the country and all references provided recommended UpSafety as a reliable and flexible system, easily adapted to each parking enforcement platform.

UpSafety uses high resolution Autovu Mobile License Plate reading technology (LPR) which will capture clear license plate reads with a picture of this to appear on the parking citation.

UpSafety provides 24/7 customer service and communicate all scofflaw violations to the state of Florida. The system will also allow for permit tracking through the LPR system. The system will auto-generate all monthly collections letters which is currently a manual process.

Currently NuPark annual license and support fees are \$17,000. With the UpSafety system the 1<sup>st</sup> year cost will be \$44,248 including all hardware and installation including annual software license fee. For the following 2 years the annual software license fee will be \$14,000. In short parking enforcement will operate with a more flexible, efficient and reliable system with a notable savings over the next years to come.

Staff feels that a change is needed in replacing our current outdated system and recommends Upsafety as our new provider taking us into the foreseeable future.

Please do not hesitate to contact me at (954)786-5580 with any additional questions or via email at [jeff.lantz@copbfl.com](mailto:jeff.lantz@copbfl.com).

Respectfully Requested,

Jeff Lantz,  
Parking Operations Manager