



Pompano Beach Fire Rescue

**FIRE ADMINISTRATION
MEMO # 18-A149**

To: Greg Harrison, City Manager
From: John Jurgle, Fire Chief
Date: August 21, 2018
Re: Request to Adopt Standard of Cover and Risk Analysis

Having a quality and credible fire-rescue and emergency services entity is an important goal for any municipality; however, there are few assessment mechanisms available to determine if the fire rescue agency is meeting or exceeding a given standard, other than self-reporting. We have set upon a path for attaining the three most credible indicators of excellence in the provision of fire-rescue and emergency services, which include a Class 1 rating from the Insurance Services Office (ISO) rating; earning international fire accreditation status from the Commission on Fire Accreditation International (CFAI); and attaining ambulance accreditation through the Commission on Accreditation of Ambulance Services (CAAS). These three accolades are viewed in the fire-rescue service community as the “Triple Crown” for emergency services agencies.

The pursuit to reach international fire accreditation comes on the heels of earning the first part of the Triple Crown – an ISO rating of Class 1. The value of earning international fire accreditation is that it fosters continual quality improvement, provides a vehicle for internal and external stakeholders to shape the delivery of fire-rescue services, encourages professional growth, and creates mechanisms to address areas of concern and build on existing successes. Included with this memorandum is a brief overview of the benefits of accreditation from the Center for Public Safety Excellence.

In the next part of our journey we have endeavored to complete a comprehensive self-assessment, develop an integrated strategic plan, and draft a Standards of Cover and Community Risk Assessment that memorializes the salient features of our agency and how it performs against national, state, and local standards. One step in this path is to draft our Standards of Cover and Community Risk Assessment (SOC-CRA). This document has been developed over the course of a year with input from multiple levels of the agency and from the community through our strategic planning process. Within the SOC-CRA, the reader can find an array of information about the areas that we protect; how our stations are staffed; the

number and types of incidents experienced during the years 2015-2017; the community risk assessment sectioned into fire planning zones with information available regarding a wide variety of risks; and our department's baseline performance as well as its benchmarks that have been recommended for adoption by the City Commission.

Attached to this memorandum is the proposed SOC-CRA for review by the City Manager and ultimately for adoption by the City Commission. It represents a culmination of efforts in memorializing a significant amount of information regarding this agency; however, its greatest benefit lies in its providing direction for how fire-rescue services will be delivered into the future. There are several objectives and benchmarks set forth in the SOC-CRA that will serve as the guideposts directing the agency on delivering effective services and serving as standards for measuring its success and areas in need of attention.